



Congratulations on the purchase of your new home!

It is **important** that you read the **homeowner's manual** included in this packet. The manual explains what to expect in the months following closing. **Should you have any issues** please refer to the very back of your manual for the contact information for the contractors who worked on your house and **contact the contractor directly about issues.**

11 months after your closing date please fill out the **11 Month Worksheet** included in this packet or visit our website at **<https://www.trinity-homes.com/warranty-inquiries>** to download and fill out the **11 Month Worksheet** and send that in through the website, email to **warranty@northlawncs.com**, or mail to our office at

**Trinity Homes
ATTN: Warranty
3435 Stelzer Road, 1SB
Columbus, OH 43219**



TRINITY

H O M E S

11 Month Warranty Request

Name: _____ Phone: _____

Lot #: _____ Neighborhood: _____ Email: _____

Closing Date: _____ Address: _____

Please list below the items of concern and send in 30 days prior to your 1 year expiration of the warranty period to: **Trinity Homes ATTN. Warranty 3435 Steltzer Road, 1SB, Columbus, OH 43219** or email to warranty@northlawncs.com. Failure to complete this worksheet may result in delayed action to complete your requested items. Thank you.

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____
11. _____
12. _____
13. _____
14. _____
15. _____

Complete sign off:

Homeowner signature: _____ Date: _____

Rep. signature: _____ Date: _____

Office use below:

Date received: _____ Date work orders sent: _____

Scheduled walk-through date: _____ Completion date: _____

Homeowner Equipment Registration Form

Welcome to the Lennox family. You have just invested in perfect air for your home. Now, be sure to protect that investment by registering your product(s).

Visit www.WarrantyYourWay.com within **60 days of purchase*** to complete the equipment registration and warranty and coverage selection process.

Below is the information you'll need to complete the registration process. Please contact your dealer should you have questions concerning the information.

Dealership/Contractor:	
Address:	
Phone Number:	
Email:	

Your Install Date:	System #1	System #2
Furnace Serial Number		
Furnace Model Number		
Brand of Furnace		

AC/Heat Pump Serial Number		
AC/Heat Pump Model Number		
Brand of AC/Heat Pump		

Indoor Coil Serial Number		
Indoor Coil Model Number		
Brand of Indoor Coil		

Residential Packaged Unit Serial Number		
Residential Packaged Unit Model Number		
Brand of Residential Packaged Unit		



Did you know...

Proper maintenance of your HVAC system is required for continued warranty coverage. Lennox recommends a twice-a-year planned service and maintenance plan.

Eligible equipment comes with a standard parts only Basic Limited Warranty (for Merit® and Elite®, 5 years parts only and for Dave Lennox Signature® Collection, 10 years parts only). Terms, conditions, and exclusions apply. You can view the full terms and conditions at Lennox.com/WarrantyYourWay. In addition, Lennox gives the opportunity to extend the Basic Limited Warranty at no additional charge in two ways: For eligible Merit and Elite series products, homeowners have the opportunity to select the default traditional 5-year parts only extension (for a total of 10-years parts only coverage) or, in lieu of that option, they have the opportunity to receive 2 years of parts coverage and 3 years of labor coverage (for a total of 7-years parts coverage and 3-years labor). For the Dave Lennox Signature Collection, homeowners have the opportunity to obtain the default 2-year parts only extension (for a total of 10-years parts coverage and 3-years labor). For purchasers outside of California, Quebec, and any other jurisdiction where registration requirements to effectuate warranties are prohibited, in order to be eligible for the default standard parts only Extended Limited Warranty coverage or the alternative parts and labor Extended Limited Warranty coverage, equipment must be properly registered within 60 calendar days of installation (existing homes) or closing date (new construction). For purchasers in California, Quebec, and any other jurisdiction where registration requirements to effectuate warranties are prohibited, equipment automatically comes with the default parts only Extended Limited Warranty. Purchasers will have the ability to change their coverage to the alternative parts and labor Extended Limited Warranty within 60 days of installation (existing homes) or closing date (new construction). To register, if applicable, or change coverage, visit www.WarrantyYourWay.com, e-mail Lennox by going to <https://www.lennox.com/help/contact-us/warranty> and then click "Email Our Contact Center," or call Lennox at 1-800-9-LENNOX. Other terms, conditions, and exclusions apply. You can view the full terms and conditions at Lennox.com/WarrantyYourWay.

One-Time Warranty Transfer

I / We _____ the original purchasers of _____
in the _____ subdivision hereby transfer all remaining rights and remedies
available to us under our 35 Limited Structural Warranty to _____, the second
time owner of said property.

Please mail this certificate, after making and retaining a copy to:
Construction Services Warranty Manager
3435 Stelzer Road, 1SB
Columbus, OH 43219



Notice: Failure to notify Construction Services Warranty Manager within 60 days of property transfer voids warranty.



Peace of mind. Transparency. Choices.

Offering the opportunity to obtain industry-leading labor coverage on eligible products and more limited warranty and coverage options to choose from, Warranty Your Way™ proves that perfect air isn't just something we talk about—it's something we stand behind.

Warranty Your Way™ features the opportunity to obtain 3-year labor coverage at no additional cost.* On eligible Merit® and Elite® products, you now have the opportunity to receive the traditional 5-year parts only extension or a 3-year labor and 2-year parts extension. For the Dave Lennox Signature® Collection, you have the opportunity to receive 3 years of labor coverage or an additional 2 years of parts only coverage (for a total of 12 years parts only). You can also purchase additional labor coverage through the Comfort Shield® program, which is provided by Service Net Warranty, LLC, part of AIG, and is transferable.

*Terms, conditions, and exclusions apply. Please review the full terms and conditions at Lennox.com/WarrantyYourWay.

Why is Warranty Your Way perfect for you?

Peace of Mind

No surprises. Feel confident about your warranty parts and labor coverage and customize it to suit your needs. Plus, the labor coverage is transferrable.

Personalized Selections

We have options, you have the power. Our customized choices provide you the opportunity to receive parts-only coverage or parts-and-labor coverage, providing you with the assurance you need.

Easy to Register Product

The registration process is simple and only takes a few minutes to complete. And our site is mobile-friendly.

Lennox® Warranty Choices and Coverage

Perfect comfort brings you peace of mind. That's why we stand behind our innovative heating, cooling, and indoor air quality products with industry-leading warranty and coverage.

Lennox Basic Limited Warranty**

No registration required. Terms and coverage vary according to these product tiers:

Dave Lennox Signature® Collection products

- 10 years on covered components
- 10 years on compressor



- 20 years or Limited Lifetime on heat exchanger (depending upon model)

Lennox Elite® Series products

- 5 years on covered components
- 10 years on compressor
- 20 years or Limited Lifetime on heat exchanger (depending upon model)

Lennox Merit® Series products

- 5 years on covered components
- 5 years on compressor
- 20 years on heat exchanger

Healthy Climate® Indoor Air Quality Systems

- 2 or 5 years on covered components (depending upon model)

Lennox® Comfort Controls / Thermostats / Zoning Systems

- 5 or 10 years on covered components (depending upon model)

Lennox® Ductless Mini-Split Systems

- 5 years on covered components

** Terms, conditions, and exclusions apply. Please review the full terms and conditions at Lennox.com/WarrantyYourWay.

Lennox® Extended Limited Warranty Coverages***

Eligible equipment comes with a default parts only Basic Limited Warranty (for Merit and Elite, 5 years parts only and for Dave Lennox Signature Collection, 10 years parts only). Terms, conditions and exclusions apply. Please review the full terms and conditions at Lennox.com/WarrantyYourWay.

In addition, for eligible equipment, Lennox gives the opportunity to extend the Basic Limited Warranty at no additional charge in two ways:

For eligible Merit and Elite series products, homeowners have the opportunity to obtain the default 5-year parts only extension (for a total of 10-years parts only coverage) or, in lieu of that option, they have the opportunity to receive 3 years of labor coverage and 2 years of parts coverage (for a total of 3 years labor coverage and 7 years parts coverage).



Merit Seriest

Merit Extended Limited Warranty (with registration***)				
Compressor	Heat Exchanger	All Other Parts	Labor	
10	20	10	0	
Or Choose				
7	20	7	3	

† ML195DF and ML195UH gas furnaces receive lifetime parts-only coverage on the heat exchanger with registration.

Elite Series

Elite Extended Limited Warranty (with registration***)				
Compressor	Heat Exchanger	All Other Parts	Labor	
10	80% 90+ & oil	10	0	
	20 LIFE			
Or Choose				
10	20 LIFE	7	3	

For eligible Dave Lennox Signature Collection, homeowners have the opportunity to obtain the default 2 years parts only extension (for a total of 12-years parts only coverage) or, in lieu of that option, they have the opportunity to receive 3 years of labor coverage (for a total of 10 years parts and 3 years labor).

Dave Lennox Signature Collection

DLSC Extended Limited Warranty (with registration***)				
Compressor	Heat Exchanger		All Other Parts	Labor
	80%	90+ & oil		
12	20	LIFE	12	0
Or Choose				
10	20	LIFE	10	3



*** To obtain these benefits (outside of California, Florida, Quebec, and other jurisdictions where registration requirements to effectuate warranties are prohibited), eligible equipment must be registered within 60 days of installation (existing homes) or closing date (new construction). In California, Florida, Quebec, and other jurisdictions prohibiting registration requirements to effectuate warranties, eligible equipment automatically comes with the parts-only Extended Limited Warranty and homeowners have 60 days from installation (existing homes) or closing date (new construction) to receive the alternative coverage that reduces the parts-coverage term but includes labor. Failure to register eligible equipment will not diminish your warranty coverage if you purchased your eligible equipment in California, Florida, Quebec, or another jurisdiction that prohibits registration requirements to effectuate a warranty. Please read the terms and conditions for full details at www.Lennox.com/WarrantyYourWay.

Extended Labor Coverage Options with Comfort Shield®

You expect peace of mind when purchasing a heating and cooling system. Comfort Shield is designed to provide coverage beyond the standard manufacturer's limited warranty.††

- Convenient and affordable plans are offered by a participating independent third party dealer and can be applied to all HVAC brands.
- Costs only pennies per day on average.‡
- Transferable to new homeowner if you sell your home.
- No deductibles or cancellation fees.
- Coverage is 100% underwritten and fully insured.
- With Comfort Shield, you will have the option to enhance labor coverage to 3, 5, 7, 10, or 12 years.§ Extended accessory coverage for parts and labor is also available.

Contact your Lennox Dealer to learn more about the Lennox Comfort Shield program.

†† Comfort Shield Extended Service Agreement will begin following the expiration of the manufacturer's warranty.

‡ Price for Comfort Shield varies by product and length of plan selected.

§ 12 years available for Dave Lennox Signature series only.

Valid in the US only and through participating Lennox Premier Dealers.

Peace-of-Mind Protection



Comfort Shield® Extended
Service Agreement Program



Thank you for choosing Lennox.

By choosing a Lennox Dealer and Lennox products, you've taken an important step toward ensuring premium comfort for years to come.

Even with the extensive testing that Lennox units undergo, mechanical breakdowns can happen—that's why we've created the Comfort Shield extended warranty program.

The Lennox Comfort Shield Program

Comfort Shield extended service agreement plans are designed to cover items that typically are not covered by the Original Equipment Manufacturer's Basic Limited Warranty, like labor, refrigerant and trip charges.

Flexible coverage options

Comfort Shield's options include coverage terms up to 12 years* from the date of installation. And, specific Comfort Shield plans can be purchased up to five years after the date of installation. Plus, the Comfort Shield warranty is transferable (at no additional cost) should you sell your home. Your Comfort Shield plan can include:

- Refrigerant coverage
- Ability to initiate service request at any time



*Available through select product tiers only.

Comprehensive coverage for heating and cooling.

Comfort Shield gives you the option to purchase labor coverage, should you need it. Labor costs can represent up to 80% of the total service bill. Comfort Shield is available on the following Lennox products:

- Air conditioners
- Heat pumps
- Furnaces
- Air handlers
- Boilers
- Residential packaged units (up to 5-ton capacity)
- Mini-split systems (heat pumps and air conditioners only)
- Accessories

Plan for the unexpected

Comfort Shield coverage helps protect against unforeseen costs associated with service and repair. Additionally, Comfort Shield plans do not charge you a deductible.



Total Expenditures vary between **\$200-\$1,500****

* Available on select labor tiers (tier 1 and tier 2)
**According to Home Guide.com

Preventive maintenance for improved system longevity

Annual maintenance of your HVAC system is important and may be required to maintain uninterrupted coverage. Preventive maintenance delivers several benefits:

- Regular maintenance keeps the system running at peak efficiency and helps increase the lifespan of the equipment
- Regular servicing by your Lennox Dealer can help detect any potential issues before they arise
- Contact your local Lennox Dealer to discuss which maintenance plan will keep your system performing at maximum efficiency

Innovation, Quality and Comfort

At Lennox, we are dedicated to providing you with the most innovative and highest quality HVAC products on the market. And, our Lennox Dealers are committed to meeting your comfort needs.

To learn more about how you could benefit from Comfort Shield protection, talk to your local Lennox Dealer today.

Lennox is more than HVAC. It's a promise.

These days, we go to all kinds of lengths to be healthy and relaxed. But what good is all that if our air isn't as clean, healthy and comfortable as it should be? Because, the fact is, we don't just breathe the air around us. We live in it.

With an innovative, efficient whole-home HVAC system from Lennox, every breath you take in delivers on our promise of perfect air.

Air is Life. Make it Perfect.™

Limitations and exclusions apply. Subject to detailed terms and conditions. Extended service contracts are provided by Service Net Warranty, LLC, part of AIG. Please send an email to hvacsupport@aig.com for full terms and conditions.

Learn more at Lennox.com

Follow us on social:

[@lennoxair](https://www.instagram.com/lennoxair) [f @lennox](https://www.facebook.com/lennox) [@lennox](https://www.twitter.com/lennox) [@lennoxair](https://www.linkedin.com/company/lennox)



Air is life. Make it perfect.™

www.lennox.com 1-800-9-LENNOX
For a complete list of the registered and common law trademarks
owned by Lennox Industries, LLC, please visit www.lennox.com
© 2021 Lennox Industries Inc. AUNTC 05/21

LENNOX EQUIPMENT

BASIC LIMITED WARRANTY

APPLIES IN U.S.A. AND CANADA ONLY

PLEASE READ DISPUTE RESOLUTION SECTION CAREFULLY, AS IT AFFECTS YOUR LEGAL RIGHTS

Failure to maintain equipment will void this Basic Limited Warranty.

BASIC LIMITED WARRANTY

(Residential Applications only)

Subject to the terms herein, this Basic Limited Warranty covers components within the following equipment (hereafter, referred to as the "Equipment"):

Equipment Type	Model Number
Gas Furnaces	ML180, ML180E, ML180V, ML193, ML193E, ML195, ML198E, ML286V
Unit Heaters/Duct Heaters	LF24 and TUA (30,000 to 75,000 Btu/h units) LF25 and LS25 (30,000 to 105,000 Btu/h units)
Electric Heat Sections	ECB25, ECB25
Air Handlers	CBA25UH, CBA25UHV, CBX25UH, CBX25UHV
Evaporator Coils	CR33
Air Conditioners (single phase)	13ACX, 14ACX, 16ACX, ML14XC1, ML17XC1, ML18XC2
Heat Pumps (single phase)	13HPX, 14HPX, 16HPX, ML14XP1, ML16XP1, ML17XP1

A "Residential Application" is a single or multi-family dwelling, which includes homes, duplexes, apartments, and condominiums used primarily for personal, family, or household purposes. A "Non-Residential Application" refers to all premises that are not included in the definition of a Residential Application, including, but not limited to, all applications that are not primarily used for personal, family, or household purposes.

This Basic Limited Warranty only covers repair components contained within Equipment ("Covered Components"). It does NOT cover cabinets, cabinet pieces, unit accessories, filters, refrigerant, refrigerant line sets, belts, gaskets, wiring, fuses, oil nozzles, and consumable items or components that should be replaced as part of a regular maintenance program, such as lubricants and air filters.

NOTE: The installation of a replacement component under this Basic Limited Warranty does not extend the Warranty Period of the underlying Equipment in which such component is installed. Notwithstanding the foregoing, in the event the manufacturing defect arises within Equipment that by its nature replacement components are not offered but rather full replacement equipment is required (e.g., standalone indoor evaporator coil), replacement of such equipment will result in a new Warranty Period only for such new equipment.

EXTENDED WARRANTY PERIOD FOR EVAPORATOR COILS- TION EQUIPMENT

When installed in Dave Lennox Signature® Collection Equipment, the evaporator coils and electric heat sections listed below are warranted by Lennox for the following extended periods:

Equipment Model Number	Warranty Period for Evaporator Coil Only
CR33	Ten (10) years -- When matched with Dave Lennox Signature® Collection air conditioners or heat pumps

WARRANTY COVERAGE

Subject to the terms and conditions herein, if, during the Warranty Period, a Covered Component in the Equipment fails solely because of a manufacturing defect, Lennox will provide a replacement component to the Owner through a Lennox dealer or other licensed HVAC contractor. The Owner will be responsible for all shipping, freight, and handling charges, as well as all fees and costs arising out of or relating to the warranty service, including, but not limited to, all trip charges, labor costs, and other costs involved in diagnostic calls or in removing, repairing, servicing, or replacing any component. For a period of 90 days after a warranty claim is filed under this Basic Limited Warranty, the Owner is responsible for surrendering the failed component(s) to Lennox upon request. Lennox sole responsibility under this Basic Limited Warranty is to provide a replacement component as set forth above. In the event that any Covered Component is no longer available, Lennox will, at its option, provide a substitute component or allow the Owner to purchase equivalent Lennox equipment at a reduced price off the Lennox list price in effect on the date of the failure. Replacement equipment must be purchased through and installed by an independent Lennox dealer listed at www.lennox.com.

Both Lennox and the Owner of the Equipment are bound by this Basic Limited Warranty.

MAKING A WARRANTY CLAIM

To make a warranty claim, the Owner must contact an independent Lennox dealer or a licensed HVAC contractor. An independent Lennox dealer may be located by accessing www.lennox.com, e-mailing Lennox at www.lennox.com/help/contact-us/warranty (click on "Email our Contact Center"), or by calling Lennox at 1-800-9-LENNOX. You must contact the Lennox dealer or HVAC contractor pursuant to this paragraph prior to the Warranty Period's expiration in order for the claim to be eligible for coverage. All warranty claims must be submitted within forty-five (45) days of the applicable product failure date. The failure to submit a claim within such forty-five (45) day period will result in the denial of a claim. Lennox has no liability whatsoever in the event that the Owner's dealer or HVAC contractor fails to timely and/or properly file a claim hereunder.

When warranty coverage is requested, the Owner must provide and the Lennox dealer or HVAC contractor must collect, the following:

- 1 - The Equipment model and serial number;
- 2 - The Owner's name and location of the Equipment;
- 3 - The date of original Equipment installation (existing homes) or closing date (new construction);
- 4 - An accurate description of the problem.

NOTE - Proof of prior maintenance and purchase may also be required.

DISCLAIMER OF WARRANTIES AND RESPONSIBILITY FOR DAMAGES

EXCEPT AS PROVIDED IN THIS BASIC LIMITED WARRANTY, LENNOX MAKES NO WARRANTY, EXPRESS OR IMPLIED, TO ANYONE AS TO FITNESS FOR ANY PURPOSE, MERCHANTABILITY, DESIGN, CONDITION, CAPACITY, PERFORMANCE OR ANY OTHER ASPECT OF THE EQUIPMENT OR ITS MATERIAL OR WORKMANSHIP. ALL IMPLIED WARRANTIES WHICH MAY EXIST, NOTWITHSTANDING THIS DISCLAIMER ARE LIMITED TO THE DURATION OF THIS BASIC LIMITED WARRANTY AS APPLICABLE TO EACH COMPONENT. THIS BASIC LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER GUARANTEES, WARRANTIES, REPRESENTATIONS, CONDITIONS, OBLIGATIONS, OR LIABILITIES, EXPRESS OR IMPLIED. OWNER ACKNOWLEDGES AND AGREES THAT IN DECIDING TO PURCHASE THE EQUIPMENT COVERED BY THIS WARRANTY, IT HAS NOT RELIED ON ANY STATEMENTS OR REPRESENTATIONS THAT ARE NOT CONTAINED WITHIN THIS WARRANTY.

TO THE FULLEST EXTENT PERMITTED BY LAW, LENNOX SHALL NOT BE LIABLE EITHER IN CONTRACT OR TORT FOR ANY DIRECT, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, OR ANY LOSS, DAMAGE, OR INJURY TO PERSONS, INCLUDING DEATH, PROPERTY, OR THINGS, OR FOR DAMAGES OF ANY KIND OR NATURE INCLUDING BUSINESS INTERRUPTION, INCONVENIENCE, OR LOSS OF ANTICIPATED PROFITS OR SAVINGS OCCASIONED BY ARISING OUT OF OR RELATING TO THE USE, MISUSE, NON-USE, REPAIR, REPLACEMENT, OR DELAY IN DELIVERY OF THE EQUIPMENT. LENNOX SHALL NOT BE LIABLE FOR THE COST OF ANY WORK DONE BY THE OWNER OR OTHERS TO THE EQUIPMENT.

This limitation of liability and disclaimer gives specific legal rights. Some jurisdictions do not allow the exclusion, waiver, or limitation of implied warranties or incidental or consequential damages. In such jurisdictions, the limitations or exclusions do not apply to the Owner. The Owner may also have other rights that may vary by jurisdiction.

EXCLUSIONS

The following limitations and exclusions apply to this Basic Limited Warranty:

- 1 - Replacement components will not be provided under this Basic Limited Warranty unless the Equipment containing the defective component is properly installed and maintained by a licensed professional HVAC installer or licensed HVAC contractor in accordance with Lennox installation, operation, and maintenance instructions, which are provided with the Equipment or available by contacting Lennox.
- 2 - Replacement components will not be provided under this Basic Limited Warranty if the Equipment, containing the defective component is moved after its initial installation.
- 3 - Replacement components will not be provided under this Basic Limited Warranty unless all repairs of the Equipment containing the defective component are made by a licensed professional HVAC installer or licensed HVAC contractor using manufacturer-specified service components.
- 4 - This warranty does not cover units that do not meet and/or are installed in violation of regional government standards or other government requirements.

5 - Replacement components will not be provided under this Basic Limited Warranty for any resulting systems that are not AHRI-matched systems.

6 - This Basic Limited Warranty does not cover damage or defect resulting, in whole or in part, from:

- a - Any act of God, including, but not limited to, fire, floods, wind, lightning, hurricanes, tornadoes, or earthquakes;
- b - Mold, animals, insects, or bodily fluids;
- c - Installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances, body fluids, or chemicals);

d - Accident, misuse, neglect, abuse, vandalism, theft, or unreasonable use or operation of the Equipment or component, including, but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate (includes damages caused by brownouts);

e - Service performed or repairs made by anyone other than a licensed professional HVAC installer or contractor or any modification, change, or alteration of the Equipment or component, except as directed in writing by Lennox;

f - Operation with system components (indoor unit, outdoor unit, and refrigerant control devices) that do not match or meet the specifications recommended by Lennox;

g - Use of accessories or additives that have not been approved by Lennox that are installed on or in the Equipment;

h - Operation of a system containing R410A refrigerant without the required filter drier. (All systems containing R410A refrigerant must include a filter drier. The filter drier must be replaced when compressor replacement is necessary);

i - Use of contaminated or alternate refrigerant;

j - Operation of furnace with continuous return air temperature of less than 60°F (or 55°F when furnace is operated overnight in setback mode);

k - Damage caused by frozen or broken water pipes;

l - Operation of a furnace field-installed downstream from a cooling coil;

m - Transit, delivery, packing, unpacking, assembly, installation, or removal;

n - Using or operating Equipment or other components thereof in a manner that is inconsistent with either its design or the way the manufacturer intended it to be used.

7 - This Basic Limited Warranty does not apply to cosmetic defects or damages or failures of non-operational components that do not inhibit the Equipment's proper operation and performance.

8 - Replacement components will not be provided under this Basic Limited Warranty for Equipment where the serial or model number plate is removed, defaced, or made illegible.

9 - This Basic Limited Warranty does not apply to any repairs, services, or alterations needed to meet compliance with or changes in federal, state, or local codes or regulations.

10 - This Basic Limited Warranty does not apply to, nor is

any warranty offered by Lennox for, any Equipment or components that have been stolen or have been ordered over the Internet, by telephone, or other electronic means, unless the dealer or licensed HVAC installer selling the Equipment or components over the Internet, by telephone, or other electronic means, is also the installing contractor.

11 - Lennox will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electrical heat. This Basic Limited Warranty also does not cover lodging expenses.

12 - Lennox shall not be responsible for any default or delay in performance under this Basic Limited Warranty caused by any factor or contingency outside of its control.

This Basic Limited Warranty gives the Owner specific legal rights, as described herein, and the Owner may have other rights which vary by state.

DISPUTE RESOLUTION

NOTE - PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS YOUR RIGHTS AND THE RESOLUTION OF DISPUTES

Some jurisdictions do not allow mandatory arbitration provisions or class action waivers. In such jurisdictions, the following dispute resolution provisions do not apply. The Owner may have other rights that may vary by jurisdiction.

INDIVIDUAL ARBITRATION NOTICE: BY PURCHASING EQUIPMENT OR MAKING A CLAIM UNDER THIS BASIC LIMITED WARRANTY, THE OWNER IS AGREEING THAT ALL DISPUTES BETWEEN THE OWNER AND LENNOX WILL BE RESOLVED BY BINDING, INDIVIDUAL ARBITRATION, AS MORE FULLY OUTLINED BELOW.

1 - Contact Lennox: Please report any Dispute (defined in items 1 and 2 on page 5) to:

Lennox Industries Inc.
ATTN: Consumer Affairs
P.O. Box 799800
Dallas, TX 75379-9900

2 - **Mandatory Arbitration:** Both the Owner and Lennox agree that all Disputes must be resolved exclusively through final and binding arbitration, and not by a court or jury; however, the Owner or Lennox may assert claims in small claims court if (i) the claims qualify for small claims court, (ii) the matter remains in small claims court, and (iii) the matter proceeds only on an individual (not a class or representative) basis.

Both the Owner and Lennox waive the right to a trial by jury and any right to have a Dispute heard in court. Instead, all Disputes must be resolved in arbitration by a neutral third-party arbitrator. In arbitration, Disputes are resolved by an arbitrator instead of a judge or jury, discovery is more limited than in court, and the arbitrator's decision is subject to limited review by courts. However, the arbitrator must follow the law and can award the same damages as in court, including monetary damages, injunctive relief, declaratory relief, and other relief. The arbitrator's award can be confirmed in any court of competent jurisdiction.

A single arbitrator, with the American Arbitration Association ("AAA"), will conduct the arbitration, and the award may not exceed the relief allowed by applicable law. The arbitration will be conducted in the county of the Owner's residence

or other mutually agreed location. For claims of \$50,000 or less, the AAA's Supplementary Procedures for consumer-related Disputes will apply. For claims over \$50,000, the AAA's Commercial Arbitration Rules will apply, if either set of rules is not available, the AAA's rules applicable to consumer Disputes apply. The AAA's rules and a form initiating arbitration proceedings are available at www.adr.org or by calling 1-800-776-7879.

This arbitration provision is subject to the Federal Arbitration Act ("FAA"), which governs its interpretation and enforcement. To the extent the FAA does not apply to any Dispute, the laws of the State of Texas, without regard to principles of conflicts of law, will apply. The arbitrator will decide all issues of interpretation and application of this Dispute Resolution section, the arbitration provision, and this Basic Limited Warranty, with the exception of deciding whether the Arbitration Class Action Waiver in Paragraph 2a is valid or enforceable. Except as expressly stated in Paragraph 2a, a court will resolve any question regarding the validity or enforceability of Paragraph 2a. This Dispute Resolution section will survive termination of this Basic Limited Warranty. The requirement to arbitrate shall be broadly interpreted.

a - Arbitration Class Action Waiver (for all states other than California): The Owner and Lennox agree that arbitration will proceed solely on an individual basis and no Dispute will be arbitrated as a class action, consolidated with the claims of any other party, or arbitrated on a consolidated, representative, or private attorney general basis. Unless the Owner and Lennox agree otherwise in writing, the arbitrator's authority to resolve and make awards is limited to Disputes between the Owner and Lennox. The arbitrator's award or decision will not affect issues or claims involved in any proceeding between Lennox and any person or entity who is not a party to the arbitration. The arbitrator may award monetary, declaratory, or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. The arbitrator's award, if any, will not apply to any person or entity that is not a party to the arbitration.

A court, not the arbitrator, will decide any questions regarding the enforceability of this Paragraph 2a. If a court deems any portion of this Paragraph 2a invalid or unenforceable, the entire arbitration provision in Paragraph 2 (other than this sentence) will be null and void and not apply. For the avoidance of doubt, in no event shall an arbitration occur on a class action or collective basis.

Arbitration Class Action Waiver (for California): The Owner and Lennox agree that arbitration will proceed solely on an individual basis and no Dispute will be arbitrated as a class action, consolidated with the claims of any other party, or arbitrated on a consolidated, representative, or private attorney general basis; provided, however, that the Owner shall be permitted to seek and obtain public injunctive relief in arbitration. Unless the Owner and Lennox agree otherwise in writing, the arbitrator's authority to resolve and make monetary damage awards is limited to Disputes between the Owner and Lennox. The arbitrator may award monetary relief only in favor of the individual party seeking relief and only to the extent

necessary to provide relief warranted by that party's individual claim. The arbitrator's monetary award, if any, will not apply to any person or entity that is not a party to the arbitration. A court, not the arbitrator, will decide any questions or disputes regarding the enforceability of this Arbitration Class Action Waiver other than a dispute over whether this Arbitration Class Action Waiver is enforceable under *McGill v. Citibank, N.A.*, 2 Cal 5th 945 (2017) and related case law that question shall be determined by an arbitrator, if a court deems any portion of this Arbitration Class Action Waiver invalid or unenforceable, the entire arbitration provision (other than this sentence) will be null and void and not apply if an arbitrator deciding the *McGill* issue finds that this Arbitration Class Action Waiver is unenforceable, then the entire arbitration provision (other than this sentence and the preceding sentence) shall be null and void. For the avoidance of doubt, in no event shall an arbitration occur on a class action or collective basis.

b - Agency Proceedings: This arbitration agreement does not preclude the Owner from bringing issues to the attention of federal, state, or local agencies. Such agencies can, if the law allows, seek relief against Lennox on the Owner's behalf.

c - Fees and Costs: If the Owner's total damage claims in an arbitration are \$25,000 or less, not including the Owner's attorney fees ("Small Arbitration Claim"), the arbitrator may, if the Owner prevails, award the Owner's reasonable attorney fees, expert fees, and costs (separate from Arbitration Costs as defined below), but may not grant Lennox its attorney fees, expert fees, or costs (separate from Arbitration Costs) unless the arbitrator determines that the Owner's claim was frivolous or brought in bad faith. In a Small Arbitration Claim case, Lennox will pay all arbitration filing, administrative, and arbitrator costs (together, "Arbitration Costs"). The Owner must submit any request for payment of Arbitration Costs to the AAA at the same time the Owner submits its Demand for Arbitration. However, if the Owner wants Lennox to advance the Arbitration Costs for a Small Arbitration Claim before filing, Lennox will do so at the Owner's written request which must be sent to Lennox at the address in paragraph 1. In a Small Arbitration Claim case, Lennox agrees that the Owner may choose to have the arbitration carried out based only on documents submitted to the arbitrator or by a telephonic hearing unless the arbitrator requires an in-person hearing. If the Owner's total damage claim in an arbitration exceeds \$25,000, not including the Owner's attorney fees ("Large Arbitration Claim"), the arbitrator may award the prevailing party its reasonable attorneys' fees and costs or it may apportion attorneys' fees and costs between the Owner and Lennox (such fees and costs being separate from Arbitration Costs). In a Large Arbitration Claim case, if the Owner is able to demonstrate that the Arbitration Costs will be prohibitive as compared to the costs of litigation, Lennox will pay as much of the Arbitration Costs as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive.

d - Mass Arbitration (for residents outside of California only): A "Mass Arbitration" shall be defined as any of the following: (i) the same lawyer or law firm, alone or with other lawyers or law firms, files or causes to be filed 30 or more Small Arbitration Claims and/or Large Arbitration

Claims within a thirty-day period; (ii) the same lawyer or law firm, alone or with other lawyers or law firms, files or causes to be filed 50 or more Small Arbitration Claims and/or Large Arbitration Claims within a sixty-day period; (iii) the same lawyer or law firm, alone or with other lawyers or law firms, serves as counsel (regardless of whether the lawyer or law firm is counsel of record) for 30 or more persons who file a Small Arbitration Claim and/or Large Arbitration Claim within a thirty-day period; or (iv) the same lawyer or law firm, alone or with other lawyers or law firms, serves as counsel (regardless of whether the lawyer or law firm is counsel of record) for 50 or more persons who file a Small Arbitration Claim and/or Large Arbitration Claim within a sixty-day period. In the event of a Mass Arbitration, notwithstanding anything to the contrary in subpart (c) above, Lennox shall (i) not be required to advance or pay Arbitration Costs for any arbitration and (ii) may be awarded its reasonable attorney fees, expert fees, and costs if it prevails (without having to show that the Owner's claim was frivolous or in bad faith). The immediately preceding sentence shall apply only to only those arbitrations that are filed once the definition of Mass Arbitration is met. Thus, by way of example, if the same law firm files 35 Small Arbitration Claims within a thirty-day period, the first 29 Small Arbitration Claims shall be governed by subpart 2(c) and the last six Small Arbitration Claims (i.e., arbitration numbers 30 through 35) shall be governed by this subpart 2(d). Once a law firm or lawyer is deemed part of a Mass Arbitration, all Small Arbitration Claims and Large Arbitration claims he/she/it files, assists in filing, or causes to be filed shall be governed by this subpart (d) unless and until the law firm or lawyer does not file, assists in filing, or causes to be filed any Small Arbitration Claims or Large Arbitration Claims for a period of one year.

e - OPT OUT: BOTH AN ORIGINAL AND SUBSEQUENT OWNER MAY OPT OUT OF ARBITRATION PROVIDING WRITTEN NOTICE ("THE OPT-OUT NOTICE"). TO LENNOX THAT IS POST-MARKED NO LATER THAN 30 CALENDAR DAYS AFTER THE OWNER'S PURCHASE OF THE EQUIPMENT (IN THE CASE OF THE ORIGINAL OWNER) OR PURCHASE OF THE PREMISES AT WHICH THE EQUIPMENT WAS ORIGINALLY INSTALLED (IN THE CASE OF A SUBSEQUENT OWNER). THE OPT-OUT NOTICE MUST BE MAILED TO LENNOX AT:

Lennox Industries Inc.
ATTN: Consumer Affairs
P.O. Box 799900
Dallas, TX 75379-9900

The Opt-Out Notice must state (i) the Owner's name and address, and that the Owner opts out of arbitration, (ii) the date that the Owner purchased the equipment (if the original owner) or the premises where the equipment was originally installed (in the case of a subsequent owner), (iii) the equipment's model name and number, (iv) the equipment serial number (which can be found on the unit nameplate), and (v) that the Owner elects to opt out of arbitration. The Owner must sign the Opt-Out Notice personally and not through another person or entity, and the Opt-Out Notice will apply only to the person or entity that signs it. Neither the Owner nor any other person or entity can opt out of arbitration on behalf of anyone else. Providing a timely Opt-Out Notice is the only way to opt out of arbitration. Opting out

of arbitration will not affect this Basic Limited Warranty, and the Owner will continue to enjoy the benefits of this Basic Limited Warranty if the Owner opts out of arbitration. Any Opt-Out Notice received after the opt out deadline will not be valid.

3 - Non-Arbitration Class Action and Jury Waiver: If for any reason any Dispute proceeds in court rather than arbitration, the Owner and Lennox waive any right to a jury trial, and the Dispute will proceed solely on an individual, non-class, non-representative basis. Neither the Owner nor Lennox may be a class representative or class member or otherwise participate in any class, consolidated, private attorney general, or representative proceeding; provided, however, that in California an individual can seek and obtain public injunctive relief.

4 - Severability: If any provision of this Basic Limited Warranty shall be held by an arbitrator or a court of competent jurisdiction to be illegal, invalid, or unenforceable, the parties intend for that provision to be amended and construed in a manner designed to effectuate the purposes of that provision to the fullest extent permitted by law. If a provision cannot be so amended or construed, it will be severed, and the remaining provisions shall remain unimpaired, valid, and in full force and effect to the fullest extent permitted by law and shall be interpreted so as to best reasonably effect the intent of the parties. To the extent there is a conflict between this severability clause and the severability clause in paragraph 2(e), the clause in paragraph 2(e) shall govern. For the avoidance of doubt, the severability clause shall not be used in a manner that permits the Owner to bring a class or collective action.

DEFINITIONS

In addition to the terms defined above, the following definitions will apply to this Basic Limited Warranty:

- 1 - The terms "Dispute" and "Disputes" will be broadly interpreted to include any claims, disagreements, or controversies that the Owner and Lennox had, have, or may have against each other, whether based in contract or tort or on a statute or regulation or any other legal theory, including, without limitation, all claims, disagreements, or controversies related in any way to arising in any way out of:
 - a - the Equipment and components covered by this Basic Limited Warranty;
 - b - any other Lennox equipment, component, or service;
 - c - any Lennox advertising, representation, or marketing;
 - d - any contract, warranty, or other agreement the Owner had or has with Lennox;
 - e - any Lennox billing or other policy or practice;
 - f - any action or inaction by any Lennox officer, director, employee, agent, or other representative relating to any Lennox equipment, component, marketing, representation, or service;
 - g - any claims the Owner brings against a third party (such as a distributor, dealer, or repair service) that are based on, directly or indirectly, any way arise out of any Lennox equipment, component, marketing, representation, or service;
 - h - any claims Lennox brings against the Owner; and
 - i - any aspect of the relationship between the Owner and Lennox.
- 2 - "Dispute" and "Disputes" includes claims, disagreements, or

controversies that arose at any time, including before this Basic Limited Warranty became operative and after this Basic Limited Warranty is terminated.

3 - "Lennox" refers to Lennox International Inc., and Lennox Industries Inc., as well as their parents, affiliated companies, related companies, subsidiaries, divisions, departments, business units, representatives, predecessors in interest, successors, and assigns.

4 - "Basic Limited Warranty" refers to this document.

5 - "Owner" refers to (i) the person or entity that originally purchased the Equipment from a Lennox dealer or other licensed professional HVAC contractor; and (ii) during the Warranty Period, the owner(s) and subsequent owner(s) of the premises where the Equipment is originally installed.

EQUIPMENT INFORMATION

NOTE TO CUSTOMER

Please complete information below and retain this warranty for records and future reference. As well, retain proof of commissioning documentation from the installer.

Unit Model Number: _____
Serial Number: _____
Installing Contractor: _____ Phone: _____
Installation Date: _____



P.O. Box 799900, Dallas, TX 75379-9900

©2022 Lennox Industries Inc. FORM W9000000-01 8/1/2022
Supersedes W9000000-01 2/8/2022



W9000000-01

LIMITED WARRANTY PERIOD:

Subject to the terms herein, this Basic Limited Warranty covers components within the following equipment (hereafter, referred to as the "Equipment"):

LIMITED WARRANTY PERIOD:

For Equipment installed and used in

This Basic Limited Warranty begins on the date the Equipment is originally installed and ends as set forth below (the "Warranty Period"). If the date of original installation cannot be verified, the Warranty Period begins six (6) months after the date of manufacture. Notwithstanding the above, when Equipment is installed in a newly constructed home, the Warranty Period begins on the closing date of purchase from the builder. Proof of closing may be required.

(Residential Applications)

Covered Components (except for heat exchangers and compressors which are covered as outlined separately) are covered by this Basic Limited Warranty for a period of five (5) years from installation (existing homes) or closing date (new construction) when installed in a Residential Application.

Non-Residential Applications

Covered components (except for heat exchangers and compressors which are covered as outlined separately) are warranted by Lennox for a period of one (1) year when installed in a Non-Residential application.

for heat exchangers and compressors)

Notwithstanding the above, heat exchangers and compressors within the following Equipment are warranted by Lennox for the following periods:

Equipment Model Number	Warranty Period for Heat Exchanger Only
EL180E, EL180NE, EL280, EL280E	Twenty (20) years – Residential Applications; Ten (10) years – Non-Residential Applications
EL195E, EL195NE, EL196E, EL296E, EL296V, ELO183	Owned Lifetime – Original Owner in Residential Applications; Twenty (20) years – Subsequent Owners in Residential Applications*; Ten (10) years – Non-Residential Applications

Unless prohibited by law

A "Residential Application" is a single or multi-family dwelling, which includes homes, duplexes, apartments, and condominiums used primarily for personal, family, or household purposes. A "Non-Residential Application" refers to all premises that are not included in the definition of a Residential Application, including, but not limited to, all applications that are not primarily used for personal, family, or household purposes.

This Basic Limited Warranty only covers repair components contained within Equipment ("Covered Components"). It does NOT cover cabinets, cabinet pieces, unit accessories, filters, refrigerant, refrigerant line sets, belts, gaskets, wiring fuses, oil nozzles, and consumable items or components that should be replaced as part of a regular maintenance program, such as lubricants and air filters.

NOTE: The installation of a replacement component under this Basic Limited Warranty does not extend the Warranty Period of the underlying equipment in which such component is installed. Notwithstanding the foregoing, in the event of a manufacturing defect arising within equipment by which its nature replacement components are not required but such replacement component is required (e.g., stand-alone indoor evaporator coil), replacement of such equipment will result in a new Warranty Period only for such new equipment.

Equipment Type	Model Number
Gas Furnaces	EL180E, EL180NE, EL195E, EL195NE, EL196E, EL280, EL280E, EL298E, EL298V
	ELO183
	ECB29
Electric Furnaces/ Heat Sections	CBAX27UH, CBX27UH, CBX32M
Air Handlers	CH23, C33, CH33, CX34, C35, CH35, CHX35, CX35, C37, CX38
Evaporator Coils	EL16XC1, EL17XC1, EL18XC, XC13, XC14, XC16, XC20, XC22
Air Conditioners	EL15XP1, EL16XP1, EL17XP1, EL18XPV, XP13, XP14, XP16, XP20
Heat Pumps	
Accessories	Enhanced Dehumidification Accessory (EDA) - Humiditril®

A "Residential Application" is a single or multi-family dwelling, which includes homes, duplexes, apartments, and condominiums used primarily for personal, family, or household purposes. A "Non-Residential Application" refers to all premises that are not included in the definition of a Residential Application, including, but not limited to, all applications that are not primarily used for personal, family, or household purposes.

This Basic Limited Warranty only covers repair components contained within Equipment ("Covered Components"). It does NOT cover cabinets, cabinet pieces, unit accessories, filters, refrigerant, refrigerant line sets, belts, gaskets, wiring fuses, oil nozzles, and consumable items or components that should be replaced as part of a regular maintenance program, such as lubricants and air filters.

NOTE: The installation of a replacement component under this Basic Limited Warranty does not extend the Warranty Period of the underlying equipment in which such component is installed. Notwithstanding the foregoing, in the event of a manufacturing defect arising within equipment by which its nature replacement components are not required, but such replacement component is required (e.g., stand-alone indoor evaporator coil), replacement of such equipment will result in a new Warranty Period only for such new equipment.

Equipment Model Number	Warranty Period for Compressor Only
EL15XP1, EL16XC1, EL17XC1, EL16XP1, EL17XP1, EL18XC1, EL18PV, XC13, XC14, XC16, XC20, XCZ20, XP13, XP14, XP16, XP20	Ten (10) years — Residential Applications; Five (5) years — Non-Residential Applications

Equipment Model Number	Warranty Period for Evaporator Coil Only
CH23, C33, CH33, CX34, C35, CH35, CHX35, CX35, C37, CX38	Ten (10) years -- When matched with Dave Lennox Signature® Collection air conditioners or heat pumps

WARRANTY COVERAGE

Subject to the terms and conditions herein, if, during the Warranty Period, a Covered Component in the Equipment fails solely because of a manufacturing defect, the Owner will receive, at no charge, a replacement of the failed component from a Lemnox dealer or other licensed service agent. The Owner will be responsible for all shipping, freight, handling and handling charges, as well as all fees and costs arising from all repairs to the warranty service, including, but not limited to, all travel charges, labor costs, and other costs involved in diagnostic tests, repairs, or in removing, repairing, servicing, or replacing any component. For a period of 90 days after a warranty claim is filed under this Basic Limited Warranty, the Owner is responsible for surrendering the failed component(s) to Lemnox upon request. Lemnox's sole responsibility under this Basic Limited Warranty is to provide a replacement component as set forth above. In the event that any Covered Component is no longer available, the Owner will, at his or her option, provide a substitute component or allow the Owner to purchase an equivalent Lemnox equipment at a reduced price off the Lemnox list price in effect on the date of the failure. Replacement equipment must be purchased through and installed by an Independent Lemnox Dealer listed at www.lemnox.com.

Both Lennox and the Owner of the Equipment are bound by this Basic Limited Warranty.

MAKING A WARRANTY CLAIM

To make a warranty claim, the Owner must contact an independent HVAC contractor, a Lennox dealer or a licensed HVAC contractor. A Lennox dealer or a licensed HVAC contractor may be located by accessing www.lennox.com. A Lennox dealer or a licensed HVAC contractor may also be located by clicking on "Find a Dealer" on the Lennox website. A Lennox dealer or a licensed HVAC contractor may also be located by clicking on "E-mail our Contact Center", or calling Lennox at 1-800-999-LENNOX. You must contact the Lennox dealer or HVAC contractor pursuant to this paragraph prior to the Warranty Period's expiration in order for the claim to be eligible for coverage. All warranty claims must be submitted within forty-five (45) days of the applicable product failure date. The Owner must submit a claim within such forty-five (45) day period or the claim will result in the denial of a claim. Lennox has no liability whatsoever in the event that the Owner's dealer or HVAC contractor fails to timely and/or properly file a claim/renewal.

When warranty coverage is requested, the Owner must provide, and the Lennox dealer or HVAC contractor must collect, the following:

- 1 - The Equipment model and serial number;

- 3 - The date of original Equipment installation (existing homes) or closing date (new construction);
- 4 - An accurate description of the problem.

NOTE - Proof of prior maintenance and purchase may also be required

DISCLAIMER OF WARRANTIES AND RESPONSIBILITY FOR DAMAGES

EXCEPT AS PROVIDED IN THIS BASIC LIMITED WARRANTY, LENNIX MAKES NO WARRANTY, EXPRESS OR IMPLIED, TO ANYONE AS TO FITNESS FOR ANY PURPOSE, MERCHANTABILITY, DESIGN, CONDITION, CAPACITY, PERFORMANCE OR ANY OTHER ASPECT OF THE EQUIPMENT OR ITS MATERIAL OR WORKSMANSHIP, ALL IMPLIED WARRANTIES WHICH MAY EXIST, NOTWITHSTANDING THIS DISCLAIMER, ARE LIMITED TO THE DURATION OF THIS BASIC LIMITED WARRANTY AS APPLICABLE TO EACH COMPONENT. THIS BASIC LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER GUARANTEES, WARRANTIES, REPRESENTATIONS, CONDITIONS, OBLIGATIONS OR LIABILITIES, EXPRESS OR IMPLIED, OWNER ACKNOWLEDGES AND AGREES THAT IN DECIDING TO PURCHASE THE EQUIPMENT COVERED BY THIS WARRANTY, IT HAS NOT RELIED ON ANY STATEMENTS OR REPRESENTATIONS THAT ARE NOT CONTAINED WITHIN THIS WARRANTY.

TO THE FULLEST EXTENT PERMITTED BY LAW, LENDOR SHALL NOT BE LIABLE, EITHER IN CONTRACT OR TORT, FOR ANY DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ANY LOSS, DAMAGE, OR INJURY TO PERSONS, INCLUDING DEATH, PROPERTY, OR THINGS, OR FOR DAMAGES OF ANY KIND OR NATURE INCLUDING BUSINESS INTERRUPTION, INCONVENIENCE, OR LOSS OF ANTICIPATED PROFITS OR SAVINGS OCCASIONED BY ARISING OUT OF, OR RELATING TO THE USE, MISUSE, NON-USE, OR MAINTENANCE OF THE EQUIPMENT. LENDOR SHALL NOT BE LIABLE FOR THE COST OF ANY WORK DONE BY THE OWNER OR OTHERS TO THE EQUIPMENT.

This limitation of liability and disclaimer gives specific legal rights. Some jurisdictions do not allow the exclusion, waiver, or limitation of implied warranties or incidental or consequential damages. In such jurisdictions, the limitations or exclusions do not apply to the Owner. The Owner may also have other rights that may vary by jurisdiction.

EXCLUSIONS

The following limitations and exclusions apply to this Basic Limited Warranty:

1. Replacement components will not be provided under this Basic Limited Warranty unless the Equipment containing the defective component is properly installed and maintained by a licensed professional HVAC installer or licensed HVAC contractor in accordance with Lennox' installation, operation and maintenance instructions, which are provided with the Equipment or available by contacting Lennox.
2. Replacement components will not be provided under this Basic Limited Warranty if the Equipment containing the defective component is moved after its initial installation.
3. Replacement components will not be provided under this Basic Limited Warranty unless all repairs of the Equipment containing the defective component are made by a licensed professional HVAC installer or licensed HVAC contractor using manufacturer-specified or licensed HVAC components.
4. This warranty does not cover units that do not meet and/or are installed in violation of local government code orders and/or

other government requirements.

- 5 - Replacement components will not be provided under this Basic Limited Warranty for any resulting systems that are not AHRI-matched systems.

- 6 - This Basic Limited Warranty does not cover damage or defect resulting, in whole or in part, from:

- a - Any act of God, including, but not limited to, fire, floods, wind, lightning, hurricanes, tornadoes, or earthquakes;
- b - Mold, animals, insects, or bodily fluids;
- c - Installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances, body fluids, or chemicals);

- d - Accident, misuse, neglect, abuse, vandalism, theft, or unreasonable use or operation of the Equipment or component, including, but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate (includes damages caused by power surges);

- e - Service performed or repairs made by anyone other than a licensed professional HVAC installer or contractor or any modification, change, or alteration of the Equipment or component, except as directed in writing by Lennox;

- f - Operation with system components (indoor unit, outdoor unit, and refrigerant control devices) that do not match or meet the specifications recommended by Lennox;

- g - Use of accessories or additives that have not been approved by Lennox that are installed on or in the Equipment;

- h - Operation of a system containing R410A refrigerant without the required filter drier. (All systems containing R410A refrigerant must include a filter drier. The filter drier must be replaced when compressor replacement is necessary).

- i - Use of contaminated or alternate refrigerant;

- j - Operation of furnace with continuous return air temperature of less than 60°F (or 55°F when furnace is operated overnight in setback mode);

- k - Damage caused by frozen or broken water pipes;

- l - Operation of a furnace field-installed downstream from a cooling coil;

- m - Transit, delivery, packing, unpacking, assembly, installation, or removal;

- n - Using or operating Equipment or other components thereof in a manner that is inconsistent with either its design or the way the manufacturer intended it to be used.

- 7 - This Basic Limited Warranty does not apply to cosmetic defects or damages or failures of non-operational components that do not inhibit the Equipment's proper operation and performance.

- 8 - Replacement components will not be provided under this Basic Limited Warranty for Equipment where the serial or model number plate is removed, defaced, or made illegible.

- 9 - This Basic Limited Warranty does not apply to any repairs, services, or alterations needed to meet compliance with or changes in federal, state, or local codes or regulations.

will be conducted in the county of the Owner's residence or other mutually agreed location. For claims of \$50,000 or less, the AAA's Supplementary Procedures for consumer-related Disputes will apply. For claims over \$50,000, the AAA's Commercial Arbitration Rules will apply if either set of Rules is not available, the AAA rules applicable to consumer Disputes apply. The AAA's rules and a form initiating arbitration proceedings are available at www.aaa.org or by calling 1-800-778-7879.

This arbitration provision is subject to the Federal Arbitration Act ("FAA"), which governs its interpretation and enforcement. To the extent the FAA does not apply to any Dispute, the laws of the State of Texas, without regard to principles of conflicts of law, will apply. The arbitrator will decide all issues of interpretation and application of this Dispute Resolution section, the arbitration provision, and whether the Arbitration Class Action Waiver in Paragraph 2a is valid or enforceable. Except as expressly stated in Paragraph 2a, a court will resolve any question regarding the validity or enforceability of Paragraph 2a. This Dispute Resolution section will survive termination of this Basic Limited Warranty. The requirement to arbitrate shall be broadly interpreted.

a - Arbitration Class Action Waiver (for all states other than California): The Owner and Lennox agree that arbitration will proceed solely on an individual basis and no Dispute will be arbitrated as a class action, consolidated with the claims of any other party, or arbitrated on a consolidated, representative, or private attorney general basis. Unless the Owner and Lennox agree otherwise in writing, the arbitrator's authority to resolve and make awards is limited to Disputes between the Owner and Lennox. The arbitrator's award or decision will not affect issues or claims involved in any proceeding between Lennox and any person or entity who is not a party to the arbitration. The arbitrator may award monetary, declaratory, or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. The arbitrator's award, if any, will not apply to any person or entity that is not a party to the arbitration.

A court, not the arbitrator, will decide any questions regarding the enforceability of this Paragraph 2a. If a court deems any portion of this Paragraph 2a invalid or unenforceable, the entire arbitration provision in Paragraph 2 (other than this sentence) will be null and void and not apply. For the avoidance of doubt, in no event shall an arbitration occur on a class action or collective basis.

Arbitration Class Action Waiver (for California): The Owner and Lennox agree that arbitration will proceed solely on an individual basis and no Dispute will be arbitrated as a class action, consolidated with the claims of any other party, or arbitrated on a consolidated, representative, or private attorney general basis; provided, however, that the Owner shall be permitted to seek and obtain public injunctive relief in arbitration. Unless the Owner and Lennox agree otherwise in writing, the arbitrator's authority to resolve and make monetary damage awards is limited to Disputes between the Owner and Lennox. The arbitrator may award monetary relief only in favor of

the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. The arbitrator's monetary award, if any, will not apply to any person or entity that is not a party to the arbitration. A court, not the arbitrator, will decide any questions or disputes regarding the enforceability of this Arbitration Class Action Waiver other than a dispute over whether this Arbitration Class Action Waiver is enforceable under *McGill v. Citibank, N.A.*, 2 Cal 5th 945 (2017) and related case law (that question shall be determined by an arbitrator). If a court deems any portion of this Arbitration Class Action Waiver invalid or unenforceable, the entire arbitration provision (other than this sentence) will be null and void and not apply. If an arbitrator deciding the McGill issue finds that this Arbitration Class Action Waiver is unenforceable, then the entire arbitration provision (other than this sentence and the preceding sentence) shall be null and void. For the avoidance of doubt, in no event shall an arbitration occur on a class action or collective basis.

b - Agency Proceedings: This arbitration agreement does not preclude the Owner from bringing issues to the attention of federal, state, or local agencies. Such agencies can, if the law allows, seek relief against Lennox on the Owner's behalf.

c - Fees and Costs: If the Owner's total damage claims in an arbitration are \$25,000 or less, not including the Owner's attorney fees ("Small Arbitration Claim"), the arbitrator may, if the Owner prevails, award the Owner's reasonable attorney fees, expert fees, and costs (separate from Arbitration Costs as defined below), but may not grant Lennox its attorney fees, expert fees, or costs (separate from Arbitration Costs) unless the arbitrator determines that the Owner's claim was frivolous or brought in bad faith. In a Small Arbitration Claim case, Lennox will pay all arbitration filing, administrative, and arbitrator costs (together, "Arbitration Costs"). The Owner must submit any request for payment of Arbitration Costs to the AAA at the same time the Owner submits its Demand for Arbitration. However, if the Owner wants Lennox to advance the Arbitration Costs for a Small Arbitration Claim before filing, Lennox will do so at the Owner's written request, which must be sent to Lennox at the address in paragraph 1. In a Small Arbitration Claim case, Lennox agrees that the Owner may choose to have the arbitration carried out based only on documents submitted to the arbitrator or by a telephonic hearing unless the arbitrator requires an in-person hearing. If the Owner's total damage claim in an arbitration exceeds \$25,000, not including the Owner's attorney fees ("Large Arbitration Claim"), the arbitrator may award the prevailing party its reasonable attorneys' fees and costs, or if they apportion attorneys' fees and costs between the Owner and Lennox (such fees and costs being separate from Arbitration Costs). In a Large Arbitration Claim case, if the Owner is able to demonstrate that the Arbitration Costs will be prohibitive as compared to the costs of litigation, Lennox will pay as much of the Arbitration Costs as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive.

d - Mass Arbitration (for residents outside of California only): A "Mass Arbitration" shall be defined as any one of the following: (i) the same lawyer or law firm, alone or with other lawyers or law firms, files or causes to be filed 30

3 - "Lennox" refers to Lennox International Inc., and Lennox Industries Inc., as well as their parents, affiliated companies, related companies, subsidiaries, divisions, departments, business units, representatives, predecessors in interest, successors, and assigns.

4 - "Basic Limited Warranty" refers to this document.

5 - "Owner" refers to (i) the person or entity that originally purchased the Equipment from a Lennox dealer or other licensed professional HVAC contractor, and (ii) during the Warranty Period, the owner(s) and subsequent owner(s) of the premises where the Equipment is originally installed.

EQUIPMENT INFORMATION

NOTE TO CUSTOMER
Please complete information below and retain this warranty for records and future reference. As well, retain proof of commissioning documentation from the installer.

Unit Model Number: _____
Serial Number: _____
Installing Contractor: _____ Phone: _____
Installation Date: _____



P.O. Box 799900, Dallas, TX 75379-9900
©2022 Lennox Industries Inc. FORM W900001-01 8/1/2022
Supersedes W900001-01 2/8/2022



Out Notice is the only way to opt out of arbitration. Opting out of arbitration will not affect this Basic Limited Warranty, and the Owner will continue to enjoy the benefits of this Basic Limited Warranty if the Owner opts out of arbitration. Any Opt-Out Notice received after the opt out deadline will not be valid.

3 - **Non-Arbitration Class Action and Jury Waiver:** If for any reason any Dispute proceeds in court rather than arbitration, the Owner and Lennox waive any right to a jury trial, and the Dispute will proceed solely on an individual, non-class, non-representative basis. Neither the Owner nor Lennox may be a class representative or class member or otherwise participate in any class, consolidated, private attorney general, or representative proceeding; provided, however, that in California an individual can seek and obtain public injunctive relief.

4 - **Severability:** If any provision of this Basic Limited Warranty shall be held by an arbitrator or a court of competent jurisdiction to be illegal, invalid, or unenforceable, the parties intend for that provision to be amended and construed in a manner designed to effectuate the purposes of that provision to the fullest extent permitted by law. If a provision cannot be so amended or construed, it will be severed, and the remaining provisions shall remain unimpaired, valid, and in full force and effect to the fullest extent permitted by law and shall be interpreted so as to best reasonably effect the intent of the parties. To the extent there is a conflict between this severability clause and the severability clause in paragraph 2(a), the clause in paragraph 2(a) shall govern. For the avoidance of doubt, the severability clause shall not be used in a manner that permits the Owner to bring a class or collective action.

DEFINITIONS

In addition to the terms defined above, the following definitions will apply to this Basic Limited Warranty:

- 1 - The terms "Dispute" and "Disputes" will be broadly interpreted to include any claims, disagreements, or controversies that the Owner and Lennox had, have, or may have against each other, whether based in contract or tort or on a statute or regulation or any other legal theory, including, without limitation, all claims, disagreements, or controversies related in any way to or arising in any way out of:
 - a - the Equipment and components covered by this Basic Limited Warranty;
 - b - any other Lennox equipment, component, or service;
 - c - any Lennox advertising, representation, or marketing;
 - d - any contract, warranty, or other agreement the Owner had or has with Lennox;
 - e - any Lennox billing or other policy or practice;
 - f - any action or inaction by any Lennox officer, director, employee, agent, or other representative relating to any Lennox equipment, component, marketing, representation, or service;
 - g - any claims the Owner brings against a third party (such as a contractor, dealer, or repair service) that are based on, arise out of, or may arise out of any Lennox equipment, component, marketing, representation, or service;
 - h - any claims Lennox brings against the Owner; and
 - i - any aspect of the relationship between the Owner and Lennox.
- 2 - "Dispute" and "Disputes" includes claims, disagreements, or controversies that arose at any time, including before this Basic Limited Warranty became operative and after this Basic Limited Warranty is terminated.

or more Small Arbitration Claims and/or Large Arbitration Claims within a thirty-day period; (ii) the same lawyer or law firm, alone or with other lawyers or law firms, files or causes to be filed 50 or more Small Arbitration Claims and/or Large Arbitration Claims within a sixty-day period; (iii) the same lawyer or law firm, alone or with other lawyers or law firms, serves as counsel (regardless of whether the lawyer or law firm is counsel of record) for 30 or more persons who file a Small Arbitration Claim and/or Large Arbitration Claim within a thirty-day period; or (iv) the same lawyer or law firm, alone or with other lawyers or law firms, serves as counsel (regardless of whether the lawyer or law firm is counsel of record) for 50 or more persons who file a Small Arbitration Claim and/or Large Arbitration Claim within a sixty-day period. In the event of a Mass Arbitration, notwithstanding anything to the contrary in subpart (c) above, Lennox shall (i) not be required to advance or pay Arbitration Costs for any arbitration and (ii) may be awarded its reasonable attorney fees, expert fees, and costs if it prevails (without having to show that the Owner's claim was frivolous or in bad faith). The immediately preceding sentence shall apply only to only those arbitrations that are filed once the definition of Mass Arbitration is met. Thus, by way of example, if the same law firm files 35 Small Arbitration Claims within a thirty-day period, the first 29 Small Arbitration Claims shall be governed by subpart 2(c) and the last six Small Arbitration Claims (i.e., arbitration numbers 30 through 35) shall be governed by this subpart 2(d). Once a law firm or lawyer is deemed part of a Mass Arbitration, all Small Arbitration Claims and Large Arbitration Claims he/she/it files, assists in filing, or causes to be filed shall be governed by this subpart (d) unless and until the law firm or lawyer does not file, assists in filing, or causes to be filed any Small Arbitration Claims or Large Arbitration Claims for a period of one year.

e - **OPT OUT: BOTH AN ORIGINAL AND SUBSEQUENT OWNER MAY OPT OUT OF ARBITRATION PROVIDING WRITTEN NOTICE ("THE OPT-OUT NOTICE").** TO LENNOX that is post-marked no later than 30 calendar days after the Owner's purchase of the equipment (in the case of the original owner) or purchase of the premises at which the equipment was originally installed (in the case of a subsequent owner). The Opt-Out Notice must be mailed to Lennox at:

Lennox Industries Inc.
ATTN: Consumer Affairs
P.O. Box 799900
Dallas, TX 75379-9900

The Opt-Out Notice must state (i) the Owner's name and address, and that the Owner opts out of arbitration, (ii) the date that the Owner purchased the equipment (if the original owner) or the premises where the equipment was originally installed (in the case of a subsequent owner), (iii) the equipment's model name and number, (iv) the equipment serial number (which can be found on the unit nameplate), and (v) that the Owner elects to opt out of arbitration. The Owner must sign the Opt-Out Notice personally and not through another person or entity, and the Opt-Out Notice will apply only to the person or entity that signs it. Neither the Owner nor any other person or entity can opt out of arbitration on behalf of anyone else. Providing a timely Opt-



SYSTEM PROTECTION ROOFING LIMITED WARRANTY

Limitations on the transferability of this warranty are set forth herein.

WHO IS COVERED

To be eligible for this System Protection Roofing Limited Warranty, your property must be located in the United States and you must be the original consumer purchaser (i.e., the property Owner, not the installer or contractor) or the first transferee from the original consumer purchaser (Owner) of a complete Owens Corning® Roofing System (Roofing System), as defined below, by Owens Corning Roofing and Asphalt, LLC (Owens Corning) and be in accordance with the **“Eligibility Requirements For This Warranty”** below. In addition, the entire Roofing System must be installed by an Owens Corning® Roofing Preferred Contractor (PC) or an Owens Corning® Roofing Platinum Preferred Contractor (PPC) according to Owens Corning application instructions. The Roofing System is comprised of Owens Corning® shingles and accessory products (Roofing System). The Products (Products) which comprise the Owens Corning® Roofing System are Owens Corning® shingles, Owens Corning® VentSure® ventilation, Owens Corning® Hip & Ridge shingles, Owens Corning® Underlayment, Owens Corning® Starter shingles, Owens Corning® WeatherLock® products, any No. 15 or No. 30 asphalt-saturated felt underlayment and Owens Corning® Illuminator® Tube Skylight.

ELIGIBILITY REQUIREMENTS FOR THIS WARRANTY

1. Your Roofing System must be installed by a PC or PPC who shall install the roof as per the specifications outlined in 2–5, below;
2. Your Roofing System must be installed according to application requirements published by Owens Corning and in accordance with all generally accepted good roofing practices using American Roofing Manufacturers Association (ARMA) and National Roofing Contractors Association (NRCA) standard application guidelines and all local building code requirements which are in effect at the time of installation.
3. Your roofing system must be installed over a clean roof deck with all existing roofing material and debris removed. Including, but not limited to felt, ice and water membrane, raised nails, flashing materials for chimneys, skylights, soil pipe boots, ridge and off-ridge vents, etc. Repairs must be made to any damaged areas such as loose or cracked mortar on chimneys or rotten wood decking. Deck material must meet the following dimension tolerances: 6" minimum width, 25/32" minimum thickness roof deck boards, 3/8" minimum thickness plywood sheathing or 7/16" minimum thickness OSB (oriented strand board panels). Deck spacing cannot exceed 1/4" between roof boards or between plywood or OSB sheathing.
4. For your roof to qualify as a complete Roofing System, you must have purchased and installed Owens Corning® shingles, any No. 15 or No. 30 asphalt-saturated felt underlayment, Fiberglas® Reinforced Felt or Deck Defense® High Performance Roof Underlayment, and three (3) of the six (6) products (Products) listed below (one product from each category where applicable):
 - a. Owens Corning® VentSure® Ventilation products: If a VentSure® product is used it must be part of a balanced air ventilation system consisting of both functional intake and exhaust ventilation products. If a VentSure® intake vent AND VentSure® exhaust vent are both used, this will count as one (1) of the three (3) requirements. This warranty excludes Illuminator® Tube Skylight Solar Powered Dimmer, electrical components of the VentSure® Solar Attic Exhaust Fan, and VentSure® off-ridge exhaust vents.
 - b. Owens Corning® Hip and Ridge shingles.
 - c. Owens Corning® Underlayment products which qualify as the mandatory No. 15 or No. 30 asphalt-saturated felt underlayment. Using the Owens Corning® Fiberglas® Reinforced Felt or Deck Defense® High Performance Roof Underlayment will count as one (1) of the three (3) requirements listed above if applied over the entire deck.
 - d. Owens Corning® Starter Shingle products,
 - e. Owens Corning® WeatherLock® Self-Sealing Ice & Water Barrier Products, and
 - f. Owens Corning® Illuminator® Tube Skylight.
5. All details and flashings are to be installed as per Owens Corning requirements and in accordance with all generally accepted good roofing practices (using ARMA and NRCA standard application guidelines) and in compliance with the above-listed Eligibility Requirements numbered 1 through 4.

Exceptions to the **“Eligibility Requirements for this Warranty”** section may be made in Owens Corning's sole discretion and must be approved in writing by Owens Corning prior to Roofing System installation.

WHAT IS COVERED

We warrant that your Owens Corning® Roofing System is free from any manufacturing defects that materially affect their performance on your roof during the Tru PROtection® period or that cause leaks for the balance of the applicable warranty period. All non-Owens Corning® products installed on your roof are excluded.

HOW LONG ARE YOU COVERED

The length of your warranty depends on the type of Owens Corning® Shingles you purchased. See the **“Limited Warranty Information Table”** at the end of this warranty to determine the warranty period that applies to your Owens Corning® Shingles. If you make a claim under this warranty which results in a repair of your roof, this warranty will be unaffected, as long as the repair is done by a PC or PPC, and will continue to provide you with coverage on your entire Roofing System provided that Owens Corning® Products are used in the repairs. However, if you make a claim which results in your entire Roofing System being removed and replaced, this warranty will be void. If new Owens Corning® Shingles are installed, you will then receive an Owens Corning® Standard Product Limited Warranty. However, if you once again install an entire Roofing System, you will be eligible to purchase a new System Protection Roofing Limited Warranty, (or other Premium warranty), as long as the new Roofing System is installed by a PC or PPC per the **“Eligibility Requirements For This Warranty”** above.

1. TRU PROTECTION® PERIOD

During the Tru PROtection coverage period of this warranty, Owens Corning will, at its option and subject to certain limitations, compensate you to either repair, replace or recover Products that Owens Corning determines are defective, including the cost of tear-off, and disposal subject to certain limitations. See the **“Limited Warranty Information Table”** at the end of the warranty for specific Tru PROtection periods that apply to the Owens Corning® shingles you have purchased.

Under this System Protection Roofing Limited Warranty, all Owens Corning® Products (see **“Eligibility Requirements For This Warranty”**) with the exception of the Illuminator® Tube Skylight Solar Powered Dimmer, electrical components of the VentSure® Solar Attic Exhaust Fan, and VentSure® off-ridge exhaust vents share the Tru PROtection period concurrent with the shingle installed. At the expiration of the Tru PROtection period, all Products revert to the coverage specified by their standard warranties.

Under the System Protection Roofing Limited Warranty, if a cut Owens Corning® Supreme® Shingle is used instead of Owens Corning® Hip & Ridge shingles, the warranty and Tru PROtection period for the Supreme Shingle is fifteen (15) years. The Owens Corning® Supreme Shingles do not assume the warranty term for shingles used on the balance of the roof, unless the entire roof is installed with Supreme Shingles. The Tru PROtection period does not apply to Wind and Algae coverage. Please see **“What About Wind Resistance”** and **“What About Algae Resistance”** below for applicable coverage.

2. PRORATED PERIOD

Once the Tru PROtection period of this warranty has expired, the prorated period will begin. Owens Corning® Products and labor will be covered, and we will take into account the number of full years of use you have enjoyed from the original installation date through the date of your claim, and reduce the amount of our Compensation to you accordingly. That is, we will prorate the amount of our Compensation to you through the date of your claim for any manufacturing defects that cause leaks for the balance of the applicable warranty period. For example: If you have a twenty-five (25) year warranty and you make your claim anytime in the fifteenth (15th) year of the warranty, our Compensation to you will be reduced by 14/25ths of the labor and Owens Corning® Product cost at the time of purchase. For lifetime shingle coverage (for as long as Owner owns home), see the **“Lifetime△ Shingle Proration△ Table”** below.

3. OTHER TYPES OF STRUCTURES

The coverage for all Owens Corning® shingles offered by this warranty applies only to single-family detached homes. In the instance of shingles purchased or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for Oakridge® shingles will be forty (40) years and all other lifetime shingles will be fifty (50) years from the original installation date of the shingles, and the Tru PROtection period will be twenty (20) years. Please see the **“Limited Lifetime△ Shingle Proration△ Table”** below for the prorated formula after Tru PROtection coverage expires for lifetime shingles.

LIMITED LIFETIME△ SHINGLE PRORATION△ TABLE

	Tru PROtection® Period		
Structure/Owner	Years 1–50	Prorated Period Years 51 and Beyond	
Single-family detached homes	100%	20%	
Structure/Owner	Years 1–20	Years 21–40 Oakridge® Shingles Only	Years 21–50 All Other Lifetime Shingles
Other types of structures	100%	50% reduced by 2.5% each year thereafter△	60% reduced by 2% each year thereafter△

△ For as long as Owner owns home.

△ Proration is calculated annually, based on the original installation date. There are no partial year prorations.

4. EXCEPTIONS

At all times, Owens Corning's obligation of Compensation for repair, replacement or prorated portion of the original purchase price of the defective Owens Corning® Products is subject to certain limitations.

5. WHAT ABOUT WIND RESISTANCE

Your shingles contain asphalt sealant that requires direct warm sunlight for several days (Thermal Sealing) in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never achieve Thermal Sealing. Prior to Thermal Sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to Thermal Sealing having occurred. After your shingles have achieved Thermal Sealing, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart at the end of this warranty. HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF FIFTEEN (15) YEARS FOR LIFETIME SHINGLES, AND FIVE (5) YEARS FOR SUPREME SHINGLES, FROM THE ORIGINAL DATE OF INSTALLATION. Owens Corning will be liable only for the reasonable cost of replacing blown-off shingles and Owens Corning® Hip & Ridge shingles, if applicable (to include material and labor during the applicable Tru PROtection warranty period) and the reasonable cost of manually sealing the unsealed shingles remaining on the roof. Please refer to the **“Transferability of This Warranty”** below for applicable transfer coverage.

6. WHAT ABOUT ALGAE RESISTANCE

If the shingles that you purchased were not specifically labeled as **“Algae Resistant”** (AR), then any discoloration caused by algae is not covered by this warranty as explained in the section below, **“What Is Not Covered”**. However, if you did purchase AR shingles, they are covered for the period described in the chart at the end of this warranty (prorated after the first year) following the date of installation (**“AR Warranty Period”**) against brown-black staining caused by growth of blue-green algae (primarily the cyanobacteria Gloeocapsa magma). We do not cover the effects of other growth such as mold, lichen, and green algae. If brown-black staining occurs during the AR Warranty Period, you will be entitled to the following remedy:

- a. **Remedy for Blue-Green Algae Growth**—If your AR shingles are discolored by blue-green algae growth during the first year of the AR Warranty Period, we will cover the cost, including labor (such cost not to exceed the initial cost of the AR shingles plus the initial cost of installation), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. We will not cover any underlayment, metalwork, flashings or other related work, and we will not cover the cost to

tear off or dispose of your AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any blue-green algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.

b. Proration—If your AR shingles have been installed longer than one (1) year, labor will not be covered and we will prorate your Compensation to take into account the number of full years of use that you have enjoyed from the original installation date through the date of your claim. For example: If you make your claim anytime in the fourth (4th) year of the AR warranty and the AR warranty length is ten (10) years, our Compensation to you will be reduced by 3/10ths of the reasonable material cost of the affected Owens Corning® AR shingles (such cost not to exceed 7/10ths of the cost at time of purchase of the Owens Corning® AR shingles).

**TRANSFERABILITY OF THIS WARRANTY (Based on original installation date)
Single-Family Detached Homes**

You can transfer this warranty one (1) time, anytime during the life of the warranty. For this warranty to be transferred, the new Owner must complete and return the attached warranty transfer card within sixty (60) days after the date of the real estate transfer to obtain the benefits of this warranty. Proof of purchase of the Owens Corning® Roofing System and the installation date must be submitted at the same time. If the transfer takes place within the first fifteen (15) years for *Supreme* shingles or twenty-five (25) years for lifetime shingles, the second (2nd) Owner is entitled to the balance of the *Tru PROtection* Period. If the transfer occurs after the first fifteen (15) years for *Supreme* shingles or twenty-five (25) years for lifetime shingles, the balance of this warranty shall be reduced to a two (2) year period after the date of ownership change. If there is a manufacturing defect that causes leaks during this two (2) year period, our Compensation to the second (2nd) Owner will be based only on the reasonable cost of the replacement Roofing System reduced by the amount of use enjoyed from the original installation date through the date of your claim. The AR Warranty Period and Wind Warranty Period are fully transferable. The second (2nd) Owner will receive the balance of the coverage outlined in the **“Limited Warranty Information Table”** based upon the original installation date.

Other Types of Structures

You can transfer this warranty one (1) time, anytime during the life of the warranty. For this warranty to be transferred, the new Owner must complete and return the attached warranty transfer card, within sixty (60) days after the date of the real estate transfer to obtain the benefits of this warranty. Proof of purchase of the Owens Corning® Roofing System and the installation date must be submitted at the same time. If the transfer takes place within the first fifteen (15) years for *Supreme* shingles or twenty (20) years on lifetime shingles, the second (2nd) Owner is entitled to the same coverage as the original Owner. If the transfer occurs after the first fifteen (15) years for *Supreme* shingles or twenty (20) years for lifetime shingles, the balance of this warranty shall be reduced to a two (2) year period after the date of ownership change. If there is a manufacturing defect that causes leaks during this two (2) year period, our Compensation to the second (2nd) Owner will be based only on the reasonable cost of the replacement Roofing System reduced by the amount of use the second (2nd) Owner and the original Owner have enjoyed from the original installation date through the date of your claim. The AR Warranty Period and Wind Warranty Period are fully transferable. The second (2nd) Owner will receive the balance of the coverage outlined in the **“Limited Warranty Information Table”** below.

WHAT IS NOT COVERED

Our warranty does not cover damage to the Owens Corning® Shingles or Products due to any cause not expressly covered herein. After our shingles or Products leave our manufacturing facility, they are subjected to conditions and handling beyond our control which could affect their performance. This warranty does not cover any problems with nondefective shingles or Products caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hail, strong storms or winds over the maximum windspeed listed in the chart at the end of this warranty, or ice damming above the area covered by leak barriers or flashings;
2. Damage to or failure of the Roofing System as a result of damage to or the failure of the underlying roofing structure;
3. Foot traffic on your roof or damage caused by object(s) (e.g., tree branches) falling on your roof;
4. Shading, or variations in the color of your Owens Corning® Shingles and, if applicable, Owens Corning® Hip & Ridge shingles or discoloration caused by algae, fungi, lichen or cyanobacteria (unless covered under the section **“What About Algae Resistance”** above);
5. Faulty installation of your Roofing System;
6. Inadequate ventilation or roof drainage. Some exceptions may apply. If you have questions, please contact us at 1-800-ROOFING;

7. Settlement of the structure of your property or buckling or cracking of the deck over which your Roofing System is installed;
8. Leaks caused by pre-existing conditions, structural failure(s) or damaged area(s) on or near the roof which are not part of the Roofing System such as chimneys that have loose or cracked mortar, skylight seams, or soil pipe boots allowing water to enter the structure or Roofing System.
9. Damage to the Roofing System caused by alterations made after completion of application, including structural changes, equipment installation, power washing, painting or the application of cleaning solutions, coatings, or other modifications;
10. Improper storage, handling or other conditions beyond our control;
11. Damages caused by, or the cost to repair or replace, any non-Owens Corning® Shingles or products;
12. Improperly designed or installed gutter or downspout systems; and
13. Any costs that you incur which are not authorized in advance by Owens Corning.

REPLACEMENT SHINGLE VARIATION

As a result of our ongoing efforts to improve and enhance our shingle and Product line, we must reserve the right to discontinue or modify our shingles and Products, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles or Products you receive vary in color either because of normal weathering or changes in our shingle or Product line. You should understand that if we replace any of your shingles or Products under this warranty, we reserve the right to provide you with substitute shingles and Products that are comparable only in quality and/or price to your original shingles and Products.

COMPENSATION

Under the terms of this Limited Warranty, the manner of Compensation is at Owens Corning's sole discretion and may be issued in the form of cash settlement and/or material credit for Owens Corning® Products to an existing supplier of Owens Corning® Roofing materials. All costs must be pre-approved by Owens Corning. Note: The prorated material cost will be determined by the cost of the Roofing System at the original time of purchase.

NO MODIFICATIONS TO THIS WARRANTY

Except as permitted under the **“Eligibility Requirements for this Warranty”** section, this warranty may not be changed or modified. No one, including any representative or employee of Owens Corning and any representative or employee of a contractor or installer has authority to assume any additional liability or responsibility for Owens Corning or in any way modify or change this warranty.

CLAIMS PROCESS

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or visit us at: www.owenscorning.com/roofing. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingle samples for us to test. If you have any questions, do not hesitate to call 1-800-ROOFING or visit our Web site at www.owenscorning.com/roofing.

LIMITATIONS

THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, CONDITIONS, REPRESENTATIONS AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER BY STATUTE, AT LAW OR IN EQUITY AND IS LIMITED IN LENGTH TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

THIS WRITTEN WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING® SHINGLES AND THE OWENS CORNING® ROOFING SYSTEM. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY HEREIN.

YOUR REMEDY FOR DEFECTIVE SHINGLES OR OWENS CORNING® ROOFING SYSTEM IS FULLY DESCRIBED IN THE PRECEDING SECTION, **“HOW LONG ARE YOU COVERED”**. YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR OTHER DAMAGES OF ANY KIND INCLUDING DAMAGE TO YOUR STRUCTURE OR TO YOUR STRUCTURE'S CONTENTS WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

LIMITED WARRANTY INFORMATION TABLE

	Warranty Period		Tru PROtection® Period				
Product Name	Single-Family Detached Home	Other Types of Structures	Single-Family Detached Home	Other Types of Structures	Wind Warranty Protection	Wind Warranty Period	Algae Warranty¹ Period
Berkshire**	Lifetime^	50 Years	50 Years	20 Years	110 MPH/130 MPH†	15 Years	15 Years
Devonshire™	Lifetime^	50 Years	50 Years	20 Years	130 MPH	15 Years	10 Years
Woodmoor®	Lifetime^	50 Years	50 Years	20 Years	110 MPH/130 MPH†	15 Years	10 Years
Woodcrest®	Lifetime^	50 Years	50 Years	20 Years	110 MPH/130 MPH†	15 Years	10 Years
WeatherGuard® HP**/†††	Lifetime^	50 Years	50 Years	20 Years	110 MPH/130 MPH†	15 Years	10 Years
Duration® Series††	Lifetime^	50 Years	50 Years	20 Years	130 MPH	15 Years	10 Years
Oakridge®†††	Lifetime^	40 Years	50 Years	20 Years	110 MPH/130 MPH‡	15 Years	10 Years
Supreme®	25 Years	25 Years	15 Years	15 Years	60 MPH	5 Years	10 Years

^ For as long as Owner owns home

* *Berkshire* Hip & Ridge is required for 15 year Algae Resistance warranty.

** WeatherGuard® HP Shingles require WeatherGuard® HP Hip & Ridge Shingles and TruDefinition® Duration STORM® Shingles require ProEdge STORM® Hip & Ridge Shingles to complete a UL 2218, Class IV impact-resistant roof system.

† 130 MPH is applicable only with 6-nail application in accordance with installation instructions.

‡ 110 MPH is standard with 4-nail application. 130 MPH is applicable only with 6-nail application and Owens Corning® Starter Shingle product application along eaves & rakes in accordance with installation instructions.

†† Includes TruDefinition® Duration®, TruDefinition® Duration STORM®,** TruDefinition® Duration®

Designer Colors Collection, TruDefinition® Duration MAX®, Duration® Premium Cool and Duration® Premium Shingles.

††† Includes TruDefinition® WeatherGuard® HP and TruDefinition® Oakridge® Shingles.

1 AR is available regionally. Visit www.owenscorning.com/roofing for availability in your zip code.

NOTE: When properly installed, Owens Corning® Hip & Ridge shingle warranty terms will match with the corresponding roofing shingle. (See specific Owens Corning® Hip & Ridge shingle installation instructions for details.)



Model 9405

Limited Warranty

Wayne Dalton, a division of Overhead Door Corporation ("Seller") warrants to the original purchaser of the Model 9405 ("Product"), subject to all of the terms and conditions hereof, that the Product and all components thereof will be free from defects in materials and workmanship for the following period(s) of time, measured from the date of installation:

Limited Lifetime* Warranty, against:

- Peeling, cracking, or chalking of the original factory-applied coating on the steel sections of the Product
- The Product becoming inoperable due to rust-through of the steel skin from the core of the Product section, caused by cracking, splitting, or other deterioration of the steel skin, or due to structural failure caused by separation or degradation of the foam insulation.
- The Product hardware (except springs and decorative hardware) and the tracks from degradation that will affect proper operation of the door.

TWO (2) YEARS on factory attached overlay material against peeling, cracking, chalking, fading or delamination

Seller warrants those component parts of the Product not covered by the preceding provisions of this Warranty for a period of **ONE (1) YEAR**.

*Limited Lifetime shall mean as long as the original purchaser owns the home in which the Product is originally installed.

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part which is determined by Seller to be defective during the applicable warranty period. Any labor charges are excluded and will be the responsibility of the purchaser.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is made to the original purchaser of the Product only, and is not transferable or assignable. This warranty applies only to Product installed in a residential or other non-commercial application. It does not cover any Product installed in commercial or industrial building applications. This warranty does not apply to any unauthorized alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, acts of God, or any other cause beyond the reasonable control of Seller or as a result of having been exposed to toxic or abrasive environments, including blowing sand, salt water, salt spray and toxic chemicals and fumes.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE APPLICABLE WARRANTY PERIOD REFLECTED ABOVE. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of use, cost of any substitute product, or other similar indirect financial loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the authorized dealer or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any Product claimed to be defective prior to removal or any alteration of its condition. Proof of the purchase and/or installation date, and identification as the original purchaser, may be required. There are no established informal dispute resolution procedures of the type described in the Magnuson-Moss Warranty Act.

INSTALLER: _____

INSTALLER'S ADDRESS: _____



Models 9100 & 9605

Limited Warranty

Wayne Dalton, a division of Overhead Door Corporation ("Seller") warrants to the original purchaser of the Models 9100 & 9605 ("Product"), subject to all of the terms and conditions hereof, that the Product and all components thereof will be free from defects in materials and workmanship for the following period(s) of time, measured from the date of installation:

- **Limited Lifetime Warranty*** on the Product sections against:
 - Peeling, cracking, or chalking of the original factory-applied coating on the steel sections of the Product.
 - The Product becoming inoperable due to rust-through of the steel skin from the core of the Product section, caused by cracking, splitting, or other deterioration of the steel skin, or due to structural failure caused by separation or degradation of the foam insulation.
 - The Product hardware (except springs) and the tracks.
- **ONE (1) YEAR** on those component parts of the Product not covered by the preceding provisions of this Warranty.

*Limited Lifetime shall mean as long as the original purchaser owns the house in which the Product is originally installed.

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part which is determined by Seller to be defective during the applicable warranty period. Any labor charges are excluded and will be the responsibility of the purchaser.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is made to the original purchaser of the Product only, and is not transferable or assignable. This warranty applies only to Product installed in a residential or other non-commercial application. It does not cover any Product installed in commercial or industrial building applications. This warranty does not apply to any unauthorized alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, acts of God, or any other cause beyond the reasonable control of Seller or as a result of having been exposed to toxic or abrasive environments, including blowing sand, salt water, salt spray and toxic chemicals and fumes.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE APPLICABLE WARRANTY PERIOD REFLECTED ABOVE. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of use, cost of any substitute product, or other similar indirect financial loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the authorized distributor or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any Product claimed to be defective prior to removal or any alteration of its condition. Proof of the purchase and/or installation date, and identification as the original purchaser, may be required. There are no established informal dispute resolution procedures of the type described in the Magnuson-Moss Warranty Act.

SELLER:

SELLER'S ADDRESS:



LIFETIME LIMITED WARRANTY EASTERN REGION | NEW CONSTRUCTION

RESIDENTIAL: LIFETIME FOR MAINFRAME | 20 YEARS FOR IGU & COMPONENTS
COMMERCIAL: 10 YEARS FOR MAINFRAME, IGU & COMPONENTS
ALL: 2 YEARS SKILLED LABOR & SHIPPING | TRANSFERABLE

Coverage. This Warranty provides exclusive coverage for MI labeled windows and doors sold by MI Windows and Doors, LLC ("MI") after January 1, 2022, for installation in new construction in its Eastern Region¹ ("Product"). It attaches to the Product at the time of sale by MI and is provided to the initial purchaser of the Product. The Warranty transfers to all subsequent Product owners, and the selling owner should provide this document to a buyer before or at the time of sale.

Upon proper notice of a claim by the Product owner ("Owner") received during the warranty period and per the terms stated herein ("Claim"), MI will provide replacement parts ("Parts") to correct a nonconformity in material or workmanship causing a significant impairment in usage of the Product or an obstruction of vision through the insulated glass unit ("IGU") (collectively "Nonconformity").

Residential Dwelling. MI will provide Parts to correct a Nonconformity for a Claim made by an Owner of an Owner-Occupied Residential Dwelling as follows: Mainframe: at no charge for a Claim made during the lifetime of the Product as installed. IGU & components: at no charge for a Claim made in years 1-10 from the date of manufacture ("Manufacture Date"), and at 50% of list price for a Claim made in years 11-20 from the Manufacture Date. "Owner-Occupied Residential Dwelling" includes any single-family detached home, townhome, or condominium unit used by the Owner as a personal residence.

Commercial Application. MI will provide Parts at no charge to correct a Nonconformity in the mainframe, IGU or components for a Claim made within 10 years of the Manufacture Date by an Owner of a structure other than an Owner-Occupied Residential Dwelling.

Labor & Shipping. MI will provide Skilled Labor necessary to repair the Product and pay shipping costs for two (2) years from the Manufacture Date. "Skilled Labor" is labor provided where the work to repair the Product requires special knowledge or skills not possessed by Owner or tools not available to Owner. Minor repairs, such as replacing a sash or lock, do not require Skilled Labor. Owner is responsible for the cost of all non-skilled labor, and for any inspection, labor, or shipping costs for a Claim received more than two (2) years after the Manufacture Date. A fee will be charged for inspections requested more than two (2) years after Manufacture Date.

MI shall not be responsible for the cost of labor or materials required for repairing or restoring any material or surfaces beyond the Product. MI is not responsible for any labor when a complete replacement unit is provided. Owner must provide reasonable access to the interior and exterior of the Product at his/her own expense, including removal of window décor and security alarms, moving furniture, and providing any scaffolding or lift equipment necessary to reach Product not accessible with a 15' extension ladder. Where safe and practical access is not available, MI shall be required to provide only the Parts, and not labor. If Owner fails to appear for a scheduled appointment, MI may leave the Parts and/or charge a separate fee to return and complete the service.

Modified Coverages. Laminated and painted frames: 10 years for excessive ultraviolet discoloration, peeling, chalking, fading, cracking, and blistering. Simulated divided light, blinds between the glass, and integral shades: 10 years for Nonconformity. Laminated and impact IGUs: 20 years for obstruction of vision caused by seal failure (10 years for commercial application) and five (5) years for obstruction of vision caused by delamination. Stress cracks: One (1) year. Weatherstripping and insect screens: One (1) year for Nonconformity. Stainless steel hardware: One (1) year for corrosion.

Disclaimers & Limitation of Remedies. The remedies herein shall be the exclusive remedy and Owner waives any other claim regardless of legal theory. MI makes no warranty for Product sold for new construction in its Eastern Region beyond this writing. **ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY WITH RESPECT TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ARISING FROM THE COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE, ARE DISCLAIMED. MI SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES; PERSONAL INJURY; LOST PROFITS; LOSS OF USE; DIMINUTION IN VALUE; OR PUNITIVE DAMAGES.** MI's liability shall not exceed the price of the affected Product. Some state and federal laws may not allow disclaimers on implied warranties or exclusions of incidental and consequential damages, so these limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Warranty may only be modified by a writing signed by an officer of MI. Any act or omission of MI does not create a new warranty or extend the term of this Warranty. MI makes no representation regarding the useful life of MI Product. If any term of this Warranty is deemed invalid or unenforceable in a judicial proceeding, the other terms shall remain in full force and effect.

Excluded Conditions. This Warranty does not cover, and MI has no obligation to respond to, damages, conditions, or a Nonconformity caused in whole or part by:

- Installation; an application, configuration, or installation exceeding the capacity of the Product design or in violation of applicable codes, plans, or specifications; mishandling or storage of Product; failure to properly incorporate Product into the building envelope; installation in inappropriate openings; building settlement or failure of walls or foundations.
- Normal wear and tear, aging, weathering, or corrosion (except as provided for stainless steel hardware); lack of product maintenance,* misuse, or abuse; lack of use of operable Product (vents/sash should be opened and closed monthly); interior moisture or condensation. Normal weathering includes the gradual fading, chalking, or darkening of any colored surface. *MI's maintenance instructions are available at www.miwindows.com/product-care.
- Glass breakage (unless expressly provided); glass blemishes, scratches, or other imperfections allowable for Quality 3 glass per ASTM C 1036; or reflection of solar energy (sunlight) off of the Product.
- Alterations or modifications of the Product or components, such as field mulls, reinstallation, application of tints, films, sealant, caulk, or paint finishes; installation of security systems or window coverings; environmental or applied elements that exceed the tolerances of the Product or its components' performance ratings.
- Any application of force or materials, such as power washing or the use of harsh chemicals such as brick wash, acids, salts, abrasive cleaners, or solvents; acts of nature, or any other condition or cause beyond MI's control.

This Warranty covers only Product confirmed to have a Nonconformity. Where product testing occurs, MI must receive prior notice and opportunity to observe, and information on the anticipated test methods. Without its prior agreement, MI shall not be required to respond to testing results or extrapolations to non-tested Product, nor shall it contribute to the cost of testing. MI is not responsible for determining the suitability of its products for surrounding building components or wall design.

MI products are tested in accordance with procedures established by AAMA and NFRC. The tests measure the performance of sample products in a laboratory setting. MI manufactures its products using the methods and materials used in fabrication of the tested product. However, product components and manufacturing processes involve a range of tolerances which can cause variance among tested values, and in-field evaluation of a product can affect test results as well. For these reasons, MI does not warrant its test results.

The thermal performance of some window products is enhanced by insertion of gases into the inner space of the IGU. Given the nature of these gases and technology used to manage them, MI does not warrant specific gas retention or fill levels and performance variation may occur.

Warranty Claim Process. MI shall have no obligation under this Warranty without prior notice as provided herein. Submit claims at <https://miwindows.com/support/customer-service-center> or (717) 365-2500. Owner must submit a claim during the coverage period and within 30 days of discovering the perceived Nonconformity. Notice must include contact information, order number, and description of the issue. Photographs are required unless unobtainable. MI shall investigate and respond in a timely manner per the terms of this Warranty, including inspecting the Product at its option. Parts may not be an aesthetic match to the original. MI reserves the right to discontinue or modify its products. When that occurs, MI shall substitute parts or product of equal value or quality. If unable to provide a replacement Product and repair is not commercially practicable or cannot be timely made, MI may elect to refund the purchase price of the affected Product in full satisfaction of its obligations.

Requirement Before Initiating Legal Proceeding. Any liability of MI is contingent upon Owner (past or present) fulfilling its notice obligations as stated herein. Owner shall have no standing to assert any legal claim against MI unless it first gives MI notice of its intent to file a legal claim by filling out and submitting the Notice of Legal Claim form available at www.miwindows.com/legalclaim. Owner must wait 45 days after submitting the Notice of Legal Claim to initiate a legal proceeding in order to allow MI the opportunity to investigate and tender a resolution for issues claimed. For standard warranty service requests, follow the instructions under Warranty Claim Process.

Window Safety. Screens on MI products are intended to keep out insects and are not intended to provide security or for the retention of persons or objects. Fall prevention devices, such as window opening control devices, can be installed on windows in order to lessen the risk of accidental falls. If fall prevention devices are desired or required for a window, check with your distributor for options sold by MI.

¹ MI's Eastern Region is all states within The United States other than AK, AZ, CA, CO, HI, ID, MT, NM, NV, OR, UT, WA, and WY. The Eastern Region also excludes West Texas (the metropolitan areas of El Paso, Lubbock, and Amarillo); specifically, all Product installed in El Paso, Hudspeth, Lubbock, Crosby, Lynn, Armstrong, Carson, Potter, Randall, and Oldham counties.

BRADFORD WHITE CORPORATION

LIMITED RESIDENTIAL WATER HEATER WARRANTY

WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers both the glass-lined tank and component parts for leakage or other malfunction caused by defects in materials and/or workmanship. It extends to the first buyer and to any subsequent owner(s) as long as the water heater remains installed at its original place of installation in the USA, CANADA or Puerto Rico. For other countries please see chart on reverse side.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. This limited warranty does not cover leakage or other malfunction caused by:
 - a) Excessive use and specifically, non residential use.
 - b) Defective Installation, and specifically, any installation which is made:
 - i. in violation of applicable state or local plumbing, housing or building codes, or
 - ii. without a certified American Gas Association, ASME, or comparable combination temperature and pressure relief valve, or
 - iii. contrary to the written instructions furnished with the unit.
 - c) Adverse local conditions, and specifically, sediment or lime precipitate in the tank or corrosive elements in the atmosphere.
 - d) Misuse, and specifically, operation, and maintenance contrary to the written instructions furnished with the unit, removal of magnesium anode, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate or accidental or other exterior damage.
2. This warranty also does not cover:
 - a) Production of noise, taste, odors, discoloration or rusty water.
 - b) Incidental property damage, loss of use, inconvenience or other incidental or consequential costs.
 - c) Costs associated with the replacement and/or repair of the unit, including:
 - i. any freight, shipping or delivery charges
 - ii. any removal, installation or re-installation charges
 - iii. any material, and/or permits required for installation, re-installation or repair
 - iv. charges to return the defective water heater and/or component part to the manufacturer.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty runs from date of installation (or without proof of installation, from three (3) months after the date of manufacture) for the period specified on the following chart. To determine length of coverage, check model number listed on the rating plate of appliance against this chart.

WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

•Restrictions are not applicable to implied warranties in California. See "Special State Provisions" on reverse side.

USA, CANADA AND PUERTO RICO		
MODEL NUMBER PREFIX	LIMITED TANK** WARRANTY	LIMITED PARTS** WARRANTY
JI, MI, M3, MS, (U)DS, MIMH, MIMS, MII, M4, (U)DH1, M1XR, (M,U)2XR, (U)PDX2, M2, M1, AST, (M,U)1TW, (M,U)2TW, GX, CDW, CSW, U1, U2, U4, SSW, SDW, SDC, (U)PDX1, D4, (M,U)4TW, (M,U)4XRTW, HE4, (U)PDX4, WH, (U)RG, RE	1, 2, 3, 5, 6, 8 or 10 YRS	1 or 6 YRS*
M-III, M2HE, RE2H	6 or 10 YRS	6 or 10 YRS*
NOTE: The duration of the tank warranty will be found in the model number. i.e.; RG240T1FBN has a <u>1</u> Year tank warranty RG240T2FBN has a <u>2</u> Year tank warranty RG240T6FBN has a <u>6</u> Year tank warranty RG240T10FBN has a <u>10</u> Year tank warranty * All (1) year tank warranted units only have a one year parts warranty. All MIII, M2HE (6) year tank warranted units have a (6) year parts warranty. All MIII, M2HE, RE2H (10) year tank warranted units have a (10) year parts warranty. ** Any (1) to (8) year tank warranted water heater used for other than a single family housing unit will be covered for only one year on tank and parts regardless of any other warranty period specified. Any (10) year warranted water heater used for other than a single family housing unit will be covered for three years on tank and one year on parts regardless of any other warranty period specified. All replacement water heaters and parts carry the balance of the original warranty, i.e. if an original (10) year tank warranted water heater develops a leak due to defects in materials/workmanship after only (9) years, the replacement unit is warranted for only the balance remaining from the original (10) year warranty, or (1) year in this example.		

ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER HEATER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

HOW DOES STATE LAW RELATE TO THE WARRANTY?

Some states do not allow:

1. Limitations on how long an implied warranty lasts.
2. Limitations on incidental or consequential damages.

So the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

LIMITED RESIDENTIAL WATER HEATER WARRANTY (CONTINUED)

WHAT WILL WE DO TO CORRECT PROBLEMS?

If a defect occurs within the warranty period, we will:

1. Provide a replacement water heater of our manufacture (or at our option repair) any unit which develops a leak in the steel tank within the tank warranty period. To obtain a replacement, you must forward the rating plate from the defective unit to us. If government regulations require the replacement water heater to have features not found in the defective water heater, you will be required to pay the difference in price represented by those government required features.
2. Provide a replacement part (or at our option repair) any part which fails to function within the parts warranty period. To obtain a replacement, you must forward the defective part to us. If government regulations require the replacement part to have features not found in the defective part, you will be required to pay the difference in price represented by those government required features.

We do reserve the right to verify any claims of defect by inspection.

WHAT WILL WE NOT DO?

We will not:

1. Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model/serial number.
4. Replace any water heater without prior receipt of actual rating plate from appliance.

HOW DO YOU GET WARRANTY ASSISTANCE?

Upon discovering a defect or problem, you should:

1. Contact either the installer or dealer, or
2. Contact us:

BRADFORD WHITE CORPORATION
WARRANTY SUPPORT GROUP
200 LAFAYETTE
MIDDLEVILLE, MI 49333
(800) 531-2111

WHAT SHOULD YOU DO TO KEEP THE WARRANTY IN EFFECT?

To facilitate warranty assistance, you should:

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer, dealer or our Warranty Department as soon as any problem or defect is noticed.
4. When necessary, allow us, or our chosen representative, to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number _____

Serial Number _____

Date of Installation _____

SPECIAL STATE PROVISIONS

For water heaters installed in California or Oregon, paragraphs 2 (c), (i) and (iv) of the paragraph "WHAT DOES THIS WARRANTY NOT COVER?" do not apply.

All other terms and conditions of this warranty apply as stated.

FOR INSTALLATIONS OUTSIDE THE USA, CANADA OR PUERTO RICO (All other terms and conditions of the Limited Warranties apply)

MODEL NUMBER PREFIX	LIMITED TANK** WARRANTY	LIMITED PARTS** WARRANTY
J1, M1, M3, MS, (U)DS, MIMH, MIMS, MII, MIII, M4, (U)DH1, M1XR, (M,U)2XR, (U)PDX2, M2, M1, M2HE, AST, (M,U)1TW, (M,U)2TW, GX, CDW, CSW, U1, U2, U4, SSW, SDW, SDC, (U)PDX1, D4, PE, (M,U)4TW, (M,U)4XRTW, HE4, (U)PDX4, WH, RE2H, (U)RG, RE	1, 2, 3, 5, 6, 8 or 10 YRS	1 or 2 YRS*

NOTE: The duration of the tank warranty will be found in the model number.

i.e.; RG240T1FBN has a 1 Year tank warranty

RG240T2FBN has a 2 Year tank warranty

RG240T6FBN has a 6 Year tank warranty

RG240T10FBN has a 10 Year tank warranty

* All (1) year tank warranted units only have a one year parts warranty.

** **Any** water heater used for other than a single family housing unit will be covered for only one year on tank and parts regardless of any other warranty period specified. All replacement water heaters and parts carry the balance of the original warranty, i.e. if an original ten (10) year tank warranted water heater develops a leak due to defects in materials/workmanship after only nine (9) years, the replacement unit is warranted for only the balance remaining from the original ten (10) year warranty, or one (1) year in this example.

PLEASE RETAIN THIS WARRANTY IN A SAFE LOCATION FOR FUTURE REFERENCE.

MANUFACTURER'S LIMITED LIFETIME WARRANTY – VITREOUS CHINA PRODUCTS

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

Manufactured Plumbing Products LLC ("MPP") warrants its china products to be free from defects in materials and workmanship, under normal use and maintenance, for the lifetime of the product from the date of the initial retail purchase. MPP promises to provide a replacement china part for any china part of this product that proves upon our inspection to be defective in material or workmanship subject to the following conditions, exclusions, and limitations:

EXCLUSIONS AND LIMITATIONS:

1. The Manufacturer's Limited Lifetime Warranty does NOT apply to plumbing fittings and toilet tank trim products including fill valve, flush valve and trip lever products. Please refer to the separate limited warranty for toilet tank trim and fittings products provided at the time of purchase for the terms and conditions of that warranty.
2. MPP shall NOT be liable for any damages, including but not limited to incidental or consequential damages, except as specifically provided herein and regardless of the legal theory asserted. **SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.**

MANUFACTURER'S FIVE-YEAR LIMITED WARRANTY: TOILET TANK TRIM AND FITTINGS PRODUCTS

Applies to Vanquish, Denali and single-flush Summits only

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

Manufactured Plumbing Products LLC ("MPP") warrants its plumbing fittings and toilet tank trim products including fill valve, flush valve and trip lever products to be free from defects in materials and workmanship for a period of five (5) years from the initial date of retail purchase if purchased on or after April 1, 2016. MPP promises to replace any of these products that proves upon inspection and within five (5) years from the date of initial retail purchase, to be defective in material or workmanship subject to the following conditions, exclusions, and limitations:

EXCLUSIONS AND LIMITATIONS:

1. MPP shall NOT be liable for any damages, including but not limited to incidental or consequential damages, except as specifically provided herein and regardless of the legal theory asserted. **SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.**
2. MPP shall NOT be liable for damages resulting from improper installation or installation in a harsh or hazardous environment or where water pressure exceeds 80 PSI, or from maintenance, repair, cleaning, handling, neglect, abuse, alteration, or Acts of God.
3. MPP shall NOT be liable for any failure or damage to its plumbing fittings or toilet tank trim products including fill valve, flush valve, or trip lever products caused by the use of

MANUFACTURER'S ONE-YEAR LIMITED WARRANTY: TOILET TANK TRIM AND FITTINGS PRODUCTS

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

Manufactured Plumbing Products LLC ("MPP") warrants its plumbing fittings and toilet tank trim products including ballcock, flush valve, and trip lever products to be free from defects in materials and workmanship for a period of one (1) year from the initial date of retail

To obtain warranty service or a copy of the product warranty, contact your local dealer and/or the contractor from whom you purchased this product.
© 2020 (Revised 12/2019) Mansfield Plumbing Products, LLC • PHONE: 877-850-3060 • FAX: 419-938-6234 • EMAIL: custserv@mansfieldplumbing.com

EXCLUSIONS AND LIMITATIONS:

1. MPP shall NOT be liable for any damages, including but not limited to incidental or consequential damages, except as specifically provided herein and regardless of the legal theory asserted. **SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.**
2. MPP shall NOT be liable for damages resulting from improper installation, maintenance, repair, cleaning, handling, neglect, abuse, alteration, or Acts of God.
3. MPP shall NOT be liable for any failure or damage to its plumbing fittings or toilet tank trim products including ballcock, flush valve, or trip lever products caused by the use of either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorite, or other chemicals.

QUANTUM PRESSURE-ASSIST LIMITED WARRANTY: FLUSHMATE FLUSHING SYSTEM

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

All Mansfield® Quantum® pressure-assist toilet combinations utilize Flushmate® flushing system, which carry a ten (10) year limited warranty administered by Flushmate. Details, terms and conditions of this warranty can be found in the Quantum Owner's Manual and on the Flushmate website at www.flushmate.com. **FOR SERVICE, QUESTIONS AND WARRANTY CLAIMS ON THE FLUSHING SYSTEM, PLEASE CONTACT FLUSHMATE AT 1-800-533-3460.** The vitreous china components of these toilet combinations are covered under the standard Mansfield limited lifetime warranty as described on the previous page.

MANUFACTURER'S WARRANTY INFORMATION FOR BATHWARE

RESPONSIBILITIES OF OTHERS:

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. Mansfield Plumbing Products is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing (including proper water testing) prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

It is the responsibility of the installer, building contractor, or user to provide access for service. Mansfield Plumbing Products, LLC is not responsible for any costs relating to obtaining access for repair.

WARRANTY SERVICE

Mansfield Plumbing Products, LLC maintains a list of independent service personnel to perform required warranty service repairs. Such firms are not agents or representatives of Mansfield Plumbing Products, LLC and cannot bind us by words or conduct. We will provide warranty service when Mansfield Plumbing Products, LLC has been notified of the problem during the active warranty period and deemed the problem to be of the nature or type covered by the warranty. The product serial number, user's address and contact information must be provided to obtain warranty service.

WARRANTY LIMITATIONS:

In no event shall Mansfield Plumbing Products, LLC be liable for incidental or consequential

4. MPP shall NOT be liable for any implied warranty of fitness for a particular purpose or implied warranty of merchantability or any implied warranty that might arise from a course of dealing with the purchaser or usages of trade. **SOME STATES DO NOT ALLOW IMPLIED WARRANTIES TO BE EXCLUDED OR LIMITED, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.**

NOTES:

1. All labor costs for de-installation and re-installation and transportation costs or charges incidental to warranty service are the responsibility of the owner.
2. MPP has the right to discontinue or modify any product at any time.
3. The foregoing written warranty statements are exclusive and in lieu of all other oral or written, express or implied warranties and remedies. No person is authorized to change, add to, or create any warranty or obligation other than as set forth herein. These written warranty statements give you specific legal rights, and you may have other rights, which vary from state to state.

damages, for damages resulting from improper installation or for damages caused by handling, neglect, abuse or alteration. Our warranty does not cover defects or damages caused by the common carrier, installer, user or other persons resulting from, without limitation, careless handling, improper voltage supply, electrical modifications, misuse, incorrect operation, lack of or improper routine maintenance, incorrect or inadequate water use or use of improper cleaners. Chips, cracks and scratches and damages are not covered under warranty; however, they may be repaired by a qualified technician at the user's expense. Damages or defects that should have been detected before installation are not covered. All implied warranties, including any warranty or fitness for any particular purpose of merchantability, or those that might arise from a course of dealing with the purchaser or usages of trade, are hereby disclaimed or excluded.

Mansfield Plumbing Products is not responsible or liable for any delays or any failure to perform due to unforeseen circumstances or causes beyond Mansfield Plumbing Products' control, when such delays or failure is due, directly or indirectly, to acts of God, war (including civil war), riots, embargoes, acts (whether sovereign or contractual) of civil or military authorities, acts of any government, major change in economic conditions, fires, floods, explosions, the elements, epidemics, quarantine restrictions, strikes, lockouts, plant shutdowns, slowdowns, accidents, shortages of raw energy, materials, component parts, labor, or delays of suppliers or subcontractors.

NOTE:

Some states do not allow limitations on an implied warranty, and some states do not allow exclusions or limitations regarding incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state. No person is authorized to change, add to, or create any warranty or obligation other than set forth herein. This is our exclusive warranty.

To obtain warranty service or a copy of the product warranty, contact your local dealer and/or the contractor from whom you purchased this product.
© 2020 (Revised 12/2019) Mansfield Plumbing Products, LLC • PHONE: 877-850-3060 • FAX: 419-938-6234 • EMAIL: custserv@mansfieldplumbing.com

**MANUFACTURER'S LIMITED TEN-YEAR WARRANTY –
SWIRL-WAY® PRODUCTS, RESTORE™ ACR AND
WHITLEY™ COLLECTION FREESTANDING BATHS**

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS. Mansfield Plumbing Products, LLC offers the following expressed warranty to the original purchaser of any Swirl-Way product who purchases the product for personal or single family residential use ("user"). We will repair or replace, at our sole option, the product or its equipment in accordance with the following terms and conditions.

TEN (10) YEAR WARRANTY FOR ACRYLIC SHELL

Mansfield Plumbing Products, LLC extends to the user of the product a non-transferable ten (10) year warranty from the date the product was originally purchased by the user that the shell will maintain its structural integrity and be free of water loss due to a defect in the tub shell. The warranty covers only the product shell against defects in material or workmanship.

FIVE (5) YEAR LABOR WARRANTY FOR ALL FACTORY INSTALLED COMPONENTS

Our limited labor warranty is for a period of five (5) years from the date the product was originally purchased by the user, but not more than six (6) years from the date of manufacture. All factory installed components (e.g., pump, motor, blower, jets and plumbing) are covered under our labor warranty against failure due to defects in materials and workmanship.

**MANUFACTURER'S LIMITED ONE-YEAR WARRANTY –
PRO-FIT® PRODUCTS**

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

Mansfield Plumbing Products, LLC offers the following expressed warranty to the original purchaser of any Pro-Fit product who purchases the product for personal or single family residential use ("user"). We will repair or replace, at our sole option, the product or its equipment in accordance with the following terms and conditions.

ONE (1) YEAR WARRANTY FOR ACRYLIC SHELL

Mansfield Plumbing Products, LLC extends to the user of the product a non-transferable one (1) year warranty from the date the product was originally purchased by the user that the shell will maintain its structural integrity and be free of water loss due to a defect in the tub shell. The warranty covers only the product shell against defects in material or workmanship.

ONE (1) YEAR LABOR WARRANTY FOR ALL FACTORY INSTALLED COMPONENTS

Our limited labor warranty is for a period of one (1) year from the date the product was originally purchased by the user, but not more than two (2) years from the date of manufacture. All factory installed components (e.g., pump, motor, blower, jets and plumbing) are covered under our labor warranty against failure due to defects in materials and workmanship.



LIMITED WARRANTY ON JACUZZI® BRANDED BATHTUBS

WARRANTY COVERAGE

Jacuzzi Luxury Bath ("Company") offers the following limited warranty to the original purchaser of any Jacuzzi® branded bathtub ("Bath") and accessories purchased with the Bath, for personal or single family residential use ("user"):

Product	Bathtub shell and factory installed pump, jets, controls, and blower	Limited Lifetime	Labor (for factory installed components)	Options & Accessories
Jacuzzi® Bathtubs (except Primo® and Signature® Bathtubs)	Limited Lifetime	2 Years		90 Days (no labor)
Jacuzzi® Primo® and Signature® Bathtubs	Limited Lifetime	1 Year		90 Days (no labor)
Optional heater (not installed at factory)	N/A	N/A		1 Year (no labor)

The above periods are subject to the terms, conditions and limitations set forth below. The Company will repair or replace, at its sole option, the Bath or its equipment in accordance with the following terms, conditions and limitations. Units in commercial use are excluded from any warranty coverage whatsoever. PLEASE READ THIS ENTIRE LIMITED WARRANTY, AS EXCLUSIONS AND CONDITIONS APPLY.

LIMITED WARRANTY ON BATHS

The Company extends to the user of the Bath a non-transferable limited warranty for the applicable period set forth in the chart above that the shell will maintain its structural integrity and configuration and be free of water loss due to a defect in the tub shell. This warranty covers only the tub shell and the manufacturer installed pump, jets, controls, heater, and blower against defects in material or workmanship. This warranty does not apply to any display models or to any options or accessories which are covered under the Company's limited ninety (90) day warranty set forth below. Warranty coverage begins on the date the unit was originally purchased by the user.

LABOR WARRANTY FOR FACTORY INSTALLED COMPONENTS

The Company's limited labor warranty for the applicable period set forth in the chart above commences on the date the unit was originally purchased by the user. All factory installed components (e.g., pump, motor, blower, heater, and plumbing) are covered under our labor warranty against failure due to defects in materials and workmanship. This labor warranty is subject to the limitations set forth below.

1 YEAR (PARTS ONLY) LIMITED WARRANTY ON OPTIONAL BATH HEATER OFFERED BY THE COMPANY THAT IS NOT INSTALLED AT THE FACTORY IS FOR 1 YEAR FOR PARTS ONLY AND EXCLUDES LABOR. WARRANTY COVERAGE BEGINS ON THE DATE THE HEATER WAS PURCHASED AS AN OPTION FOR USE ON A BATH.

The Company's limited warranty on any optional Bath heater offered by the Company that is not installed at the factory is for 1 Year for parts only and excludes labor. Warranty coverage begins on the date the heater was purchased as an option for use on a Bath.

90 DAY (PARTS ONLY) LIMITED WARRANTY ON OTHER OPTIONS AND ACCESSORIES

The Company's limited warranty covers options and accessories manufactured for the Company but not installed by the factory (e.g., drains, fill spout kits, trim kits, skirts, pillows, etc.) against defects in material or workmanship. Warranty coverage begins on the date the option or accessory was originally purchased by the user. These items may be covered by a manufacturer's warranty which may have a longer duration than this limited warranty. Please confirm with the manufacturer of the option or accessory the duration of their warranty coverage for options and accessories.

EXCLUSION OF IMPLIED WARRANTIES. WARRANTY LIMITATIONS AND EXCLUSIONS

IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED TOGETHER OR TO THE FULLEST EXTENT ALLOWED BY LAW. This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose. All warranty service must be performed by Company or its designated representative using authorized Jacuzzi® parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The limited warranty does not cover defects, damage, or failure caused by common carrier, installer, user, or other persons, pets, or rodents, or resulting from, without limitation, any of the following: careless handling (e.g., improper lifting of the unit by the plumber, abrading finish, etc.) including negligence of any party; modification of any type for any reason (including modification to meet local codes); improper installation (including installation not in accordance with instructions and specifications provided with the unit); connections supplied by the installer of the equipment; improper voltage supply or unauthorized electrical modification; misuse; abuse; incorrect operation, or lack of proper routine maintenance; operation of the unit without specified minimum amount of water or at inappropriate water temperature; use of abrasive or improper cleaners; or acts of God, such as lightning, floods, earthquakes, etc.

In addition, **THE COMPANY WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES** or losses arising from any cause (e.g., water damage to carpet, ceiling, tiles, marble, loss of use, etc.) including but not limited to its own negligence; damages to, respecting, or resulting from: placed parts when pool and/or spa chemicals are used in the unit or hard water conditions; optional bath equipment not manufactured by the Company but supplied by a dealer, installer or the Company; the unit's prior usage as an operational display; or defects that should have been discovered before installation. This exclusion applies even if Company was advised in advance of the possibility of such damages. This limited warranty does not include: labor; transportation, or other costs incurred in the removal and/or reinstallation of the original unit and/or installation of a replacement unit; any costs relating to obtaining access for repair; or loss of use, including loss of sales, profit, or business advantage of any kind under any circumstances. Bath units are excluded from any warranty coverage if any addition, deletion, or modification of any kind whatsoever has been made to the unit (or to any component). Warranty coverage is provided in the United States of America, Canada and Mexico only. The liability of Company under this limited warranty, if any, shall not exceed the original amount paid for the Bath or product claimed to be defective. Dated proof of purchase of Bath or product is required for a warranty claim. These disclaimers shall be equally applicable to any service provided by Company and its designated representatives.

WR05000

www.jacuzzi.com

Limited Warranty



LIMITED WARRANTY ON JACUZZI® BRANDED BATHTUBS

WARRANTY REGISTRATION

To register your product, please go to our website www.jacuzzi.com/baths, select SUPPORT, then WARRANTY REGISTRATION at the bottom of the page. You will then be prompted to enter your product Serial Number followed by your warranty registration information. You may also register the warranty by completing the registration card provided with your product and mailing it to the Company at the address provided below. The warranty must be registered online or by filling out and returning to the Company the Warranty Registration card within thirty (30) days from the date of purchase in order for this warranty to become effective.

RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. The Company is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing (including proper water testing) prior to installation. Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Four freight claims should be filed promptly thereafter. Damage occurring to the unit during installation is the responsibility of the installer and/or building contractor and damage occurring thereafter is the responsibility of the user. Failure of any optional equipment is the sole responsibility of the equipment manufacturer except as provided above and shall not extend to or apply to any replacement parts for the options and accessories. Any replacement parts shall be covered only by the original equipment manufacturer warranty, if any. The distributor or dealer is responsible for knowing local code requirements and notifying the installing contractor and/or user of these requirements at the time of purchase. The Company is not responsible for costs to modify any product to obtain any code approval such as city, county, or state building codes in USA, or federal, municipal, provincial or other codes in Canada and Mexico.

WARRANTY SERVICE

For the user's benefit, the Company maintains a list of independent service personnel to perform required warranty service repairs. Such firms are not agents or representatives of the Company and cannot bind the Company by words or conduct. The Company will provide the warranty service described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed an Authorized Jacuzzi Luxury Bath Service Agent or Warranty Service Department Representative of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; and, an authorized independent service person or Company representative has been permitted to inspect the unit during regular business hours within a reasonable time after the problem was reported by the user. In order to obtain warranty service, contact Jacuzzi Luxury Bath at:

www.jacuzzi.com or
Warranty Service Department
14525 Monte Vista Avenue
Chino, California 91710
Call: (800) 288-4002

To obtain warranty replacement for factory installed components or Company supplied options and accessories manufactured and supplied by the Company, call or write the above. Provide a description of the problem and proof of purchase. You will be instructed how to obtain replacements and where to return, at your expense, the failed component(s), option(s), or accessory(ies).

All replacement parts, equipment, and repairs shall assume the remaining warranty period of the part(s) replaced.

The Company's warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates the Company's warranty obligation.

LEGAL RIGHTS: This Limited Warranty gives you specific legal rights. There are no warranties applicable to Jacuzzi® products except as expressly stated herein or as implied by applicable state and federal laws. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitation of incidental damages so some of the above limitations may not apply to you. Company will not be responsible for any statements or representations made in any form that go beyond or are broader than or are inconsistent with any authorized literature or specifications furnished by the Company. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages so the above limitations and exclusions may not apply to you.

WR05000

www.jacuzzi.com

Limited Warranty



GARANTÍA LIMITADA PARA BAÑERAS DE MARCA JACUZZI®

COBERTURA DE LA GARANTÍA

Jacuzzi Luxury Bath (la "Empresa") ofrece la siguiente garantía limitada al comprador original de cualquier bañera de marca Jacuzzi® (la "Bañera") y accesorios que adquiere con la Bañera, para uso personal o residencial unifamiliar (el "usuario"):

Producto	Armazón de la bañera y bomba, chorros, controles y generador de burbujas de aire instalados de fábrica	Mano de obra (para componentes instalados de fábrica)	Opciones y accesorios
Bañeras Jacuzzi® (excepto bañeras Primo® y Signature®)	Garantía limitada de por vida	2 años	90 días (no incluye mano de obra)
Bañeras Jacuzzi® Primo® y Signature®	Garantía limitada de por vida	1 año	90 días (no incluye mano de obra)
Calentador opcional (no incluye instalación de fábrica)	NC	NC	1 año (no incluye mano de obra)

Los períodos mencionados anteriormente quedan sujetos a los términos, las condiciones y las limitaciones estipuladas a continuación. La Empresa reparará o reemplazará, a su exclusivo criterio, la Bañera o su equipo conforme a los siguientes términos, condiciones y limitaciones. Quedan excluidas de la cobertura de la garantía las unidades en uso comercial. LEA LA GARANTÍA LIMITADA COMPLETA, YA QUE SE APLICAN EXCLUSIONES Y CONDICIONES.

GARANTÍA LIMITADA PARA LAS BAÑERAS

La Empresa extiende al usuario de la Bañera una garantía intransferible limitada por el período aplicable estipulado en el cuadro anterior que establece que el armazón mantendrá su configuración e integridad estructural y que no presentará pérdidas de agua debido a un defecto. Esta garantía cubre los defectos en el material o de fabricación únicamente del armazón de la bañera y la bomba, los chorros, los controles, el calentador y el generador de burbujas de aire instalados por el fabricante. Esta garantía no tiene validez para ninguno de los modelos de exhibición ni para ninguna de las opciones o los accesorios que están cubiertos por la garantía limitada de noventa (90) días de la Empresa estipulada a continuación. La cobertura de la garantía comienza a partir de la fecha en que el usuario compró originalmente la unidad.

GARANTÍA DE MANO DE OBRA PARA LOS COMPONENTES INSTALADOS DE FÁBRICA

La garantía limitada de mano de obra de la Empresa por el período aplicable estipulado en el cuadro anterior comienza a partir de la fecha en que el usuario compró originalmente la unidad. Todos los componentes instalados de fábrica (p.ej., bomba, motor, generador de burbujas de aire, calentador y conexiones de plomería) están cubiertos por nuestra garantía de mano de obra por cualquier falla debida a defectos en los materiales y de fabricación. Esta garantía de mano de obra está sujeta a las limitaciones estipuladas a continuación.

GARANTÍA LIMITADA DE 1 AÑO (ÚNICAMENTE PARA LAS PIEZAS) PARA EL CALENTADOR OPCIONAL NO INSTALADO DE FÁBRICA

La garantía limitada de la Empresa para cualquier calentador opcional de la Bañera ofrecido por la Empresa que no sea instalado en la fábrica tiene vigencia por 1 año para las piezas únicamente y excluye la mano de obra. La cobertura de la garantía comienza a partir de la fecha en que se adquiere el calentador como alternativa de uso en una Bañera.

GARANTÍA LIMITADA DE 90 DÍAS (ÚNICAMENTE PARA LAS PIEZAS) PARA OTRAS OPCIONES Y ACCESORIOS

La garantía limitada de la Empresa cubre las opciones y los accesorios fabricados para la Empresa, pero no instalados por la fábrica (p.ej., drenajes, equipos de tubos de llenado, equipos de regaderas, bordes, almohadillas, etc.) contra defectos en los materiales o de fabricación. La cobertura de la garantía entra en vigencia a partir de la fecha en que el usuario compró originalmente la opción o el accesorio. Estos artículos pueden estar cubiertos por una garantía del fabricante, la cual puede tener una mayor duración que esta garantía limitada. Confirme con el fabricante de la opción o el accesorio la duración de la cobertura de la garantía de las opciones y los accesorios.

EXCLUSIÓN DE GARANTÍAS IMPLÍCITAS, LIMITACIONES Y EXCLUSIONES DE GARANTÍA

LAS GARANTÍAS IMPLÍCITAS DE COMERCIABILIDAD Y APTITUD PARA UN FIN ESPECÍFICO QUEDAN EXCLUIDAS EN SU TOTALIDAD O EN LA MEDIDA EN QUE LO PERMITA LA LEY. Esta garantía limitada reemplaza cualquier otra garantía, expresa o implícita, de hecho o de derecho, incluidas las garantías implícitas de comerciabilidad y aptitud para un fin específico. Todo servicio de garantía, expresa o implícita, de hecho o de derecho, de la Empresa o su representante designado para lo que se deberán usar las piezas autorizadas de Jacuzzi®. No se autoriza a ningún agente, vendedor, distribuidor, empresa de servicios o terceros a cambiar, modificar o extender los términos de la presente garantía limitada de ninguna manera. La garantía limitada no cubre fallas, defectos ni daños causados por el transcurso de los términos de la garantía, el usuario u otras personas, mascotas o roedores, ni aquellos que sean consecuencia, aunque no exclusivamente, de cualquiera de las siguientes situaciones: manipulación imprudente (p.ej., levantamiento incorrecto de la unidad, modificaciones para cumplir con los códigos locales), negligencia (incluyendo pero no limitándose a cualquier tipo de modificación incorrecta de cualquier parte de la unidad), uso indebido, abuso, negligencia, negligencia del instalador, el equipo, volaje de suministro incorrecto o modificación eléctrica no autorizada, uso incorrecto, abuso, manipulado o falta de mantenimiento adecuado, funcionamiento de la unidad sin la cantidad mínima especificada de agua o con agua a temperatura inadecuada, uso de limpiadores abrasivos o inadecuados, o desastres naturales como rayos, inundaciones, terremotos, etc.

Además, LA EMPRESA NO SE RESPONSABILIZA DE LOS DAÑOS FORTUITOS O EMERGENTES O pérdidas originadas por cualquier causa (p.ej. daños ocasionados por el agua en alfombras, celosías, zulejos, mármol, pérdida de uso, etc.), lo que incluye, entre otras cosas, su propia negligencia; daños relativos a o resultantes de, en piezas enchapadas cuando se utilizan productos químicos para piscinas y/o spa en la unidad o condiciones de agua dura; equipos opcionales no fabricados por la Empresa pero suministrados por el vendedor, el instalador o la Empresa; uso previo de la unidad para exhibición operativa; o defectos que deben detectarse antes de la instalación. Esta exclusión aplica incluso si la Empresa es notificada por adelantado sobre la posibilidad de tales daños. Esta garantía limitada no incluye: mano de obra, transporte ni otros costos incurridos en el reiro y/o la reinstalación de la unidad original y/o la instalación de una unidad de reemplazo; ningún costo relacionado con la obtención de accesos para efectuar reparaciones; o daños por pérdida de uso, incluida la pérdida de ventas, el lucro cesante o la pérdida de venta comercial de cualquier tipo en cualquier circunstancia. Las bañeras están excluidas de cualquier cobertura de la garantía si se ha realizado alguna adición, eliminación o modificación de cualquier tipo en la unidad (o en cualquiera de los componentes). La cobertura de la garantía se brinda exclusivamente en los Estados Unidos de América, Canadá y México. La responsabilidad de la Empresa, si hubiere, conforme a la presente garantía limitada, no excederá el monto original pagado por la Bañera o el producto defectuoso. Para reclamos de garantía es necesario presentar el comprobante de compra de la Bañera o el producto con la fecha. Estas renunciaciones de responsabilidad se aplicarán de igual manera a todos los servicios brindados por la Empresa y sus representantes designados.

WR05000

www.jacuzzi.com

Limited Warranty



GARANTÍA LIMITADA PARA BAÑERAS DE MARCA JACUZZI®

REGISTRO DE LA GARANTÍA

Para registrar su producto, ingrese en nuestro sitio web www.jacuzzi.com/baths, seleccione SUPPORT (ASISTENCIA), luego WARRANTY REGISTRATION (REGISTRO DE LA GARANTÍA) en la parte inferior de la página. Se le pedirá que ingrese el número de serie de su producto y, a continuación, la información de registro de la garantía. También puede registrar la garantía completando la tarjeta de registro que se proporciona junto con el producto y enviarla por correo a la Empresa a la dirección indicada a continuación. Para que la presente garantía entre en vigencia, la garantía se debe registrar en línea o se debe completar y enviar a la Empresa la tarjeta de Registro de la Garantía dentro de los treinta (30) días a partir de la fecha de compra.

RESPONSABILIDADES DE TERCEROS

La inspección de la unidad antes de la instalación es responsabilidad del instalador o el contratista de obra que actúa en representación del usuario. Estos son responsables de garantizar que la unidad no presenta defectos ni daños. Hay avisos colocados en la unidad y en la caja de envío en los que se informa al instalador acerca de esta responsabilidad. En caso de producirse un problema, no se debe instalar la unidad. La Empresa no se responsabiliza de las fallas o los daños que podrían haberse detectado, reparado o evitado mediante una inspección y pruebas adecuadas (incluida la prueba de agua correspondiente) antes de la instalación. Los daños ocurridos durante el transporte son responsabilidad del transportista. El usuario o instalador DEBE abrir la caja e inspeccionar la unidad para verificar que no tenga daños al momento de la entrega. Si se descubre algún daño, inmediatamente debe informarse por escrito al vendedor y al transportista y solicitar una inspección. Si el transportista no responde, se debe informar al transportista y al transportista. Sus reclamos de flete deben presentarse sin demoras después de eso. Los daños ocasionados en la unidad durante la instalación son responsabilidad del instalador y/o contratista de obra, y los daños ocasionados posteriormente son responsabilidad del usuario. Las fallas de cualquier equipo opcional son responsabilidad exclusiva del fabricante del equipo, excepto por lo estipulado anteriormente, y no se extenderá ni aplicará a ninguna pieza de reemplazo para las opciones y los accesorios. Todas las piezas de reemplazo estarán cubiertas solamente por la garantía del fabricante del equipo original, si hubiere. El distribuidor o vendedor es responsable de conocer los requisitos de los códigos locales y de notificar estos requisitos al contratista instalador y/o al usuario al momento de la compra. La Empresa no es responsable de los costos incurridos para la modificación de algún producto con el fin de obtener la aprobación de los códigos, como los códigos de construcción municipales, del condado o estatales en los EE.UU. o los códigos federales, municipales, provinciales u otros en Canadá y México.

SERVICIO DE GARANTÍA

Para beneficio del usuario, la Empresa dispone de una lista de personal de servicio técnico independiente para efectuar las reparaciones requeridas del servicio de garantía. Estas empresas no son agentes ni representantes de la Empresa ni pueden obligar a la Empresa mediante palabras o actos. La Empresa proporcionará el servicio de garantía antes descrito siempre que se cumplan las siguientes condiciones: la falla es de la naturaleza o del tipo cubierto por la garantía; el usuario ha informado a un Agente de Servicio Autorizado de Jacuzzi Luxury Bath o a un Representante del Departamento de Servicio de Garantía acerca de la naturaleza del problema durante el período de la garantía; el usuario entrega a dicho agente o representante pruebas concluyentes (p.ej., comprobante de compra o instalación) que demuestran que la falla ocurrió o se detectó dentro del período de la garantía; y se le ha permitido a una persona del servicio técnico independiente autorizada o un representante de la Empresa inspeccionar la unidad en horario comercial normal dentro de un tiempo razonable después de que el usuario informó sobre el problema. A fin de obtener servicio de garantía, comuníquese con Jacuzzi Luxury Bath:

www.jacuzzi.com
o llame al Departamento de Servicio de Garantía
14525 Monte Vista Avenue Chino,
California 91710.
Lláme al: (800) 288-4002

Para obtener un reemplazo cubierto por la garantía de componentes instalados de fábrica o las opciones y los accesorios proporcionados y fabricados por la Empresa, llame al teléfono o escrita a la dirección que se indican arriba. Brinde una descripción del problema y el comprobante de compra. Se le indicará cómo obtener los reemplazos y dónde devolver, a su cargo, ellos, componente/s, las opción/es o los accesorios fallados/s.

La garantía de todas las piezas, los equipos de reemplazo y las reparaciones abarcará el período restante de la garantía de la pieza/s reemplazada/s.

La obligación de la Empresa con relación a la garantía finalizará con la oferta de reemplazo o reparación. La negativa del cliente a aceptar la oferta deja sin efecto la obligación de la Empresa con relación a la garantía.

DERECHOS LEGALES: La presente garantía limitada le otorga derechos legales específicos. No existen garantías que se apliquen a los productos Jacuzzi®, excepto las estipuladas expresamente en la presente o las implícitas en las leyes estatales y federales pertinentes. Asimismo, usted puede gozar de otros derechos que varían según cada estado. Algunos estados no permiten limitaciones en la duración de una garantía implícita, renuncia de responsabilidad de determinadas garantías ni la exclusión o limitación de datos fortuitos o emergentes, de modo que es posible que algunas de las limitaciones mencionadas no se apliquen en su caso. La Empresa no será responsable de ninguna declaración o manifestación realizada en cualquier forma que sobrepase, exceda o resulte contraria a cualquier material publicado autorizado o las especificaciones entregadas por la Empresa. Algunos estados no permiten las limitaciones a la duración de una garantía implícita ni la exclusión o limitación de daños fortuitos o emergentes, de modo que es posible que las limitaciones y exclusiones mencionadas no se apliquen a su caso.

WR05000

www.jacuzzi.com

Limited Warranty

GARANTIE LIMITÉE SUR LES
BAIGNOIRES DE MARQUE JACUZZI^{MD}



ENREGISTREMENT DE GARANTIE

Pour enregistrer votre produit, veuillez visiter notre site Web www.jaccruz.com/ibaths, cliquer sur **SUPPORT (ASSISTANCE)**, puis sur **WARRANTY REGISTRATION (ENREGISTREMENT DE GARANTIE)**. En bas de la page, On vous demandera d'entrer le numéro de série de votre produit, suivi des renseignements d'enregistrement de votre garantie. Vous pouvez également enregistrer la garantie en remplissant la carte de garantie fournie avec votre produit et en l'envoyant par courrier à l'entreprise à l'adresse indiquée ci-dessous. La garantie doit être enregistrée en ligne ou en renvoyant la carte d'enregistrement de garantie à l'entreprise sous trente (30) jours à compter de la date d'achat afin que cette garantie soit valide.

RESPONSABILITÉS DES AUTRES

Il incombe à l'installateur ou à l'entrepreneur agissant au nom de l'utilisateur d'inspecter l'unité avant de l'installer. Il doit s'assurer que l'unité est libre de défauts ou de dommages. Des avis sont placés sur la boîte d'expédition avant l'installation de cette responsabilité. En cas de problème, l'unité ne doit pas être installée. L'entreprise n'est pas responsable des dommages qui auraient pu être découverts, réparés ou évités grâce à une inspection et un essai adéquats (l'entreprise n'essaie d'eau approprié) avant l'installation. Le transporteur est responsable des dommages qui surviennent pendant le transport. L'utilisateur ou l'installateur DOIT ouvrir la boîte et examiner l'unité lorsqu'elle est livrée. Si des dommages sont découverts, ils doivent être immédiatement signalés au vendeur et au transporteur par écrit et une inspection doit être demandée. Si le transporteur ne répond pas, vous devez le signaler au vendeur et au transporteur. Vos réclamations de transport doivent être présentées dans un court délai. L'installateur et/ou l'entrepreneur sont responsables des dommages survenant pendant l'installation et l'utilisateur est responsable des dommages survenant par la suite. Le fabricant d'équipement est entièrement responsable de toute défectuosité des équipements en option à l'exception de ce qui est prévu ci-dessus et cette responsabilité ne se prolonge pas ou ne s'applique pas aux pièces de rechange pour les options et les accessoires. Les pièces de rechange seront fournies par le fabricant original de l'équipement, le cas échéant. Il incombe au distributeur ou au propriétaire de connaître les exigences relatives aux codes locaux et de les communiquer à l'entrepreneur qui effectuera l'installation et/ou à l'utilisateur au moment de l'achat. L'entreprise n'est pas responsable des frais encourus pour modifier un produit pour se conformer à un code, comme les codes de construction de la ville, du comté ou de l'état aux États-Unis ou les codes fédéraux, provinciaux ou autres au Canada et au Mexique.

SERVICE DE GARANTIE

Pour la commodité de l'utilisateur, l'entreprise conserve une liste de réparateurs indépendants qui effectuent les réparations requises en vertu de la garantie. Ces personnes ne sont pas des agents ou des représentants de l'entreprise et ne peuvent pas lier l'entreprise par leurs paroles ou leur comportement. L'entreprise fournit le service de garantie décrit ci-dessus lorsque les conditions suivantes sont respectées : la panne est de nature ou de type couvert par la garantie; l'utilisateur a informé l'agent de service après-vente Jacuzzi Luxury Bath ou un représentant du service de la garantie de la nature du problème pendant la période de garantie; des preuves convaincantes (une preuve d'achat ou des notes fournies par l'utilisateur, prouvant que la panne s'est produite ou a été découverte pendant la période de garantie; et un réparateur indépendant autorisé ou un représentant de l'entreprise ont reçu l'autorisation d'inspecter l'unité pendant les heures normales de travail dans un délai raisonnable après la signalisation du problème par l'utilisateur. Afin d'obtenir le service en vertu de la garantie, communiquez avec Jacuzzi Luxury Bath à l'adresse ci-dessus.

www.iacuzzi.com ou le service de garantie

14525 Monte Vista Avenue.

ino. California 91710. États-Unis

Appelez le : (800) 288-4002

Pour obtenir un remplacement de garantie pour les composants installés en usine ou les options et les accessoires fournis par l'entreprise et fabriqués et fournis par l'entreprise, appelez le numéro indiqué ci-dessus ou écrivez à l'adresse mentionnée ci-dessus. Fournissez une description du problème et une preuve d'achat. Ou vous indiquera comment obtenir des pièces de rechange et/ou retourner, à vos frais, le(s) composant(s) l'option (les options) ou l'accessoire (les accessoires) défectueux.

Toutes les pièces ou l'Équipement de rechange et les réparations seront garantis pendant la période de garantie restante de la(es) pièce(s) remplacée(s).

L'obligation de garantie de l'Entreprise sera acquittée au moment de la remise du remplacement ou de la réparation. Si le client refuse le remplacement ou la réparation, l'obligation de garantie de l'entreprise est alors terminée.

DROITS LEGAUX : cette garantie limitée vous confère des droits légaux précis. Il n'y a pas de garanties qui s'appliquent aux produits Jacuzzi[®] à l'exception de ce qui est expressément indiqué aux présentes ou impliqué par les lois fédérales et provinciales en vigueur. Vous pouvez aussi avoir d'autres droits qui varient d'une province à l'autre. Certaines provinces n'autorisent pas la limite de durée des garanties implicites, les clauses de non-responsabilité de certaines provinces ou l'exclusion ou la limite des dommages consécutifs; par conséquent, les limites susmentionnées peuvent ne pas s'appliquer à votre cas. L'entreprise ne sera pas responsable des déclarations ou des représentations effectuées sous forme qu'il veut, quel qu'il soit, plus vastes ou qui ne sont pas conformes à la documentation autorisée ou aux spécifications fournies par l'entreprise. Certaines provinces ne permettent pas les limites sur la durée des garanties limitées ou l'exclusion ou la limite des dommages consécutifs ou indirects; par conséquent, les limites précédentes peuvent ne pas s'appliquer à votre cas.

GARANTIE LIMITÉE SUR LES
BAIGNOIRES DE MARQUE JACUZZI^{MD}



COUVERTURE DE LA GARANTIE

Jacuzzi Luxury Bath (« l'Entreprise ») offre la garantie limitée suivante à l'acheteur original de toute baignoire de marque Jacuzzi^{MD} (« la Baignoire ») et des accessoires achetés avec la Baignoire, pour un usage résidentiel pour une seule famille (« l'utilisateur ») :

Produit	Conçue de la baignoire et pompe, jets, commandes et ventilateur installés en usine	Main-d'œuvre (pour les composants installés en usine)	Options et accessoires
Baignoires Jacuzzi [®] MD (sauf les baignoires Primo [®] MD et Signature [®] MD)	Durée limitée	2 ans	90 jours (pas de main-d'œuvre)
Baignoires Jacuzzi [®] MD Primo [®] MD et Signature [®] MD	Durée limitée	1 an	90 jours (pas de main-d'œuvre)
Chauffage en option (non installé en usine)	S/O	S/O	1 an (pas de main-d'œuvre)

Les périodes ci-dessus sont soumises aux termes, conditions et limitations définies ci-dessous. Sur ses seules décisions, l'Entreprise réparera ou remplacera la Baignoire ou son équipement conformément aux présentes modalités, conditions et limitations. Les unités réservées à un usage commercial ne sont pas garanties. VOULEZ LIRE L'INTEGRALITE DE CETTE GARANTIE LIMITEE. CAR DES EXCLUSIONS ET CONDITIONS S'APPLIQUENT.

GARANTIE LIMITÉE SUR LES BAIGNOIRES

[illegible]

GARANTIE SUR LA MAIN-D'ŒUVRE DES COMPOSANTS INSTALLÉS EN USINE

La garantie limitée de l'Entreprise sur la main-d'œuvre pendant la période applicable, définie dans le tableau ci-dessus, commence à la date d'achat initial de l'unité par l'utilisateur. Tous les composants installés en usine (par exemple, la pompe, le moteur, le ventilateur, le système de chauffage et la plomberie) sont couverts par notre garantie sur la main-d'œuvre contre les défauts matériels et de fabrication. La présente garantie sur la main-d'œuvre est soumise aux limitations décrites ci-dessous.

GARANTIE LIMITÉE DE 1 AN (PIÈCES SEULEMENT) SUR LE SYSTÈME DE CHAUFFAGE EN OPTION NON INSTALLÉ EN USINE

La garantie limitée de l'Entreprise sur tout système de chauffage de Baignoire en option proposé par l'Entreprise et n'étant pas installé en usine est valable pendant 1 an pour les pièces seulement et exclut la main-d'œuvre. La garantie entre en vigueur à la date d'achat du système de chauffage en option pour une utilisation avec une Baignoire.

GARANTIE LIMITÉE DE 90 JOURS (PIÈCES SEULEMENT) SUR LES AUTRES OPTIONS ET ACCESSOIRES

La garantie limitée de l'Entreprise couvre les défauts de matériaux ou de fabrication qui peuvent présenter les options et les accessoires fabriqués pour l'Entreprise, mais non installés en usine (par exemple, les drains, les trousseaux de bec de remplissage, les trousseaux de garniture, les loupes, les cousins, etc.). La garantie limitée de l'Entreprise entre en vigueur à la date d'achat initial de l'option ou de l'accessoire par l'utilisateur. Ces articles peuvent être couverts par la garantie d'un fabricant qui peut être plus longue que celle offerte par cette garantie limitée. Veuillez vérifier auprès du fabricant de l'option ou de l'accessoire la durée de la couverture de sa garantie pour les options et les accessoires.

EXCLUSION DES GARANTIES IMPLICITES, LIMITES DE LA GARANTIE ET EXCLUSIONS

[illegible]

De plus, L'ENTREPRISE NE SERA PAS RESPONSABLE DES DOMMAGES CONSÉQUENTS OU INDIRECTS ou des pertes découlant de toute cause (par exemple, dommages d'eau aux tapis, plafonds, carreaux, marbre, perte d'utilisation, etc.), y compris, sans toutefois s'y limiter, sa propre négligence; les dommages causés à, concernant ou découlant : de produits chimiques des piscine et/ou de spa sont utilisés dans l'unité ou lorsque l'eau est dure; de l'équipement de baignoire non fabriqué par l'Entreprise, mais fourni par le détaillant; l'installateur ou l'Entreprise, d'un usage antérieur de l'unité à titre d'exposition fonctionnelle; ou de défauts qui auraient été découverts avant l'installation. Cette exclusion s'applique, même si l'Entreprise a été informée au préalable de tels risques de dommages. Cette garantie limitée ne comprend pas : la main d'œuvre, le transport ou les autres frais encourus pour le retrait et/ou la réinstallation de l'unité originale et/ou l'installation d'une unité de rechange; les frais encourus pour obtenir l'accès pour effectuer la réparation; ou les dommages causés par la perte d'utilisation, y compris la perte de ventes, de profits ou d'avantages concurrentiels de toute nature, quelles que soient les circonstances. Les bagnoires sont exclues de toute couverture de garantie si un algorithme de suppression ou une modification de logiciel a été installé sur la baignoire. Cette garantie limitée ne s'applique pas aux baignoires installées dans des pays autres que les États-Unis, le Mexique ou le Canada. La responsabilité de l'Entreprise en vertu de cette garantie limitée, le cas échéant, ne dépassera pas la somme originale payée pour le service fourni par l'Entreprise. Une preuve d'achat, datée de la Baignoire, est requise pour faire valoir une garantie. Ces renonciations sont également applicables à tout service fourni par l'Entreprise et ses représentants désignés.

WR05000

www.iacuzzi.com

Limited Warranty

WR05000

www.iacuzzi.com

Limited Warranty



FLORESTONE

A spec above.

THREE YEAR LIMITED WARRANTY- 6/01/2017

Three Year Limited Warranty

Florestone Molded Shower Receptors, Terrazzo Shower Bases, Molded Mop Bases, Utility Sinks, Terrazzo Mop Bases, RTM Shower Units and RTM Bath Shower Combinations are guaranteed to be free from defective workmanship and material solely caused by Florestone for (3) three years from date of purchase, when the unit is installed by A LICENSED PROFESSIONAL according to the installation instructions, local codes and ordinances.

Any unit reported to Florestone and found to be defective in workmanship and material solely caused by Florestone upon inspection by an authorized Florestone representative will be repaired or exchanged at Florestone's option without charge.

This warranty is non-transferable and shall be void if the unit is removed from its place of initial installation. This warranty does not cover shipping damage. Such damage is the responsibility of the carrier. The purchaser must open the box and inspect it for damage when it is delivered and, if damage is discovered, should file a freight claim directly with the carrier. Cost of repair or replacement for damage during shipment shall be paid by the purchaser, who must look to the carrier for reimbursement.

Florestone will not be responsible for labor, transportation or other costs incurred in the removal and or reinstallation of the defective unit. Florestone will not be responsible for any incidental or consequential damage arising from any cause whatsoever, nor for damage to the unit produced from outside causes, including but not limited

to the following: improper installation, use of abrasive cleaners, lightning, flood, fire, careless handling, lack of proper cleaning or maintenance of the caulking, or an act of God.

There are no warranties applicable to Florestone products except as expressly stated herein. Implied warranties of merchantability and fitness for a particular purpose and any other potential warranty are hereby expressly disclaimed and eliminated. Florestone disclaims any and all liability for defective work or materials provided by the party installing the Florestone unit or any other party. Florestone is only responsible for its own work completed and materials existing as of the time the unit leaves Florestone's facility.

NOTICE TO END USERS

To maintain your limited warranty rights, the Florestone unit should be kept clean and the caulking around the unit should be regularly maintained by the end user.

Modification alteration to a Florestone unit after it leaves the factory will void all warranties.

Dimension Verification: Verify unit dimensions prior to roughing in installation. Dimensions are subject to change without notice.



IN-HOME FULL SERVICE LIMITED WARRANTY



BADGER® 5

This limited warranty is provided by InSinkErator®, a business unit of Insinkerator LLC, ("InSinkErator" or "Manufacturer" or "we" or "our" or "us") to the original consumer owner of the InSinkErator product with which this limited warranty is provided (the "InSinkErator Product"), and any subsequent owner of the residence in which the InSinkErator Product was originally installed ("Customer" or "you" or "your").

InSinkErator warrants to Customer that your InSinkErator Product will be free from defects in materials and workmanship, subject to the exclusions described below, for a period of **three (3) years** (the "Warranty Period"), commencing on the later of: (a) the date your InSinkErator Product is originally installed, (b) the date of purchase (or delivery if later), or (c) the date of manufacture as identified by your InSinkErator Product serial number.

Documentation needed to support (a) or (b). If you are unable to provide documentation

supporting either (a) or (b), the Warranty Period commencement date will be determined by Manufacturer, in its sole and absolute discretion, based upon your InSinkErator Product serial number.

What is Covered

This limited warranty covers defects in materials or workmanship, subject to the exclusions below, in InSinkErator Products used by a consumer Customer for residential use only, and includes all replacement parts and labor costs. **YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE INSINKERATOR PRODUCT, PROVIDED THAT IF WE DETERMINE IN OUR SOLE DISCRETION THAT NEITHER REMEDY IS PRACTICABLE, WE MAY PROVIDE YOU A REFUND OF YOUR PURCHASE PRICE OR A CREDIT TOWARDS ANOTHER INSINKERATOR PRODUCT.**

What is not Covered

This limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your InSinkErator Product resulting from conditions beyond the Manufacturer's control including, without limitation, accident, alteration, misuse, abuse, neglect, negligence (other than Manufacturer's), failure to install, maintain, assemble, or mount the InSinkErator Product in accordance with Manufacturer's instructions or local electrical and plumbing codes.
- Wear and tear expected to occur during the normal course of use, including without limitation, cosmetic rust, scratches, dents or comparable and reasonably expected losses or damages.

In addition to the above exclusions, this limited warranty does not apply to InSinkErator Products installed in a commercial or industrial application.

No Other Express Warranty Applies

This limited warranty is the sole and exclusive warranty provided to the Customer identified above. No other express warranty, written or verbal, applies. No employee, agent, dealer, or other person is authorized to alter this limited warranty or make any other warranty on behalf of Manufacturer. The terms of this limited warranty shall not be modified by the Manufacturer, the original owner, or their respective successors or assigns.

What we will do to Correct Problems

If your InSinkErator Product does not operate in accordance with the documentation provided to you, or you have questions concerning your InSinkErator Product or how to determine when service is needed, please call the toll free InSinkErator AnswerLine® at 1 (800) 558-5700, or visit our website at www.insinkerator.com. You may also notify us at: InSinkErator Service Center, 4700 21st Street, Racine, Wisconsin 53406 USA.

The following information must be provided as part of your warranty claim: your name, address, phone number, your InSinkErator Product model and serial number, and if necessary, upon request, written confirmation of either: (a) the date shown on your installation receipt, or (b) the date shown on your purchase receipt.

Manufacturer or its authorized service representative will determine, in its sole and absolute discretion, if your InSinkErator Product is covered under this limited warranty. You will be given the contact information for your closest authorized InSinkErator Service Center. Please contact your InSinkErator Service Center directly to receive in-home warranty repair or replacement service. Only an authorized InSinkErator service representative may provide warranty service. InSinkErator is not responsible for warranty claims arising from work performed on your InSinkErator Product by anyone other than an authorized InSinkErator service representative.

If a covered claim is made during the Warranty Period, Manufacturer will, through its authorized service representative, either repair or replace your InSinkErator Product. Cost of replacement parts or a new InSinkErator Product, and cost of labor for repair or installation of the replacement InSinkErator Product are provided at no cost to you. Repair or replacement shall be determined by Manufacturer or its authorized service representative in their sole discretion. All repair and replacement services will be provided to you at your home. If Manufacturer determines that your InSinkErator Product must be replaced rather than repaired, the limited warranty on the replacement InSinkErator Product will be limited to the unexpired term remaining in the original Warranty Period.

This disposer is covered by Manufacturer's limited warranty. This limited warranty is void if you attempt to repair the InSinkErator Product. For service information, please visit www.insinkerator.com or call, toll free, 1-800-558-5700.

Limitation of Liability

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL MANUFACTURER OR ITS AUTHORIZED SERVICE REPRESENTATIVES BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING ANY ECONOMIC LOSS, WHETHER RESULTING FROM NONPERFORMANCE, USE, MISUSE OR INABILITY TO USE THE INSINKERATOR PRODUCT OR THE MANUFACTURER'S OR ITS AUTHORIZED SERVICE REPRESENTATIVE'S NEGLIGENCE. MANUFACTURER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL MANUFACTURER'S LIABILITY TO YOU EXCEED THE PRICE PAID BY THE ORIGINAL OWNER FOR THE INSINKERATOR PRODUCT.

The term "consequential" damages shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Mid-America Limited Lifetime Warranty¹

The Tapco Group™ (TTG), a Headwaters Company, warrants² its Mid-America Siding Components® line of products (the “Product Line”) including the following:

- Shutters
- Headers for Windows and Doors
- Door Surrounds
- Utility Vents and Mounting Blocks
- Gable Vents
- Vinyl Railing (PVC)
- RidgeMaster and Hipmaster Vents
- Dentil Trim

as is expressly provided in this document. Subject to the limitations set forth in this document, TTG warrants that the individual products of the Product Line will be free from manufacturing defects resulting in warping, cracking, splitting, rotting, peeling, flaking, blistering and excessive fading (see below) when subject to normal use. This limited lifetime warranty is provided only to an owner occupied single family home on which the products are installed (a “residential application”). This limited lifetime warranty is the owner(s) at the time of product purchase. All other product applications are deemed commercial in nature. This warranty may be transferred only as provided below. Coverage extended to a permitted transferee in residential applications and to claimants in commercial applications shall be prorated as per the Prorated Warranty Coverage Schedule below. In the absence of a permitted transfer (as defined below), coverage under this warranty may be terminated upon any transfer of product or structure from its original purchaser. If a permitted transfer occurs, the transferee must provide a copy of this warranty to the transferee and the transferee must agree to be bound by the terms and conditions of this warranty, including the fact that TTG shall not be liable for the repair or replacement of the product or structure. The transferee must also agree to provide the owner with a level of control such as the weather and whether proper installation techniques and materials are used. This warranty is intended to provide the owner with a level of comfort that TTG properly manufactured the products to perform as specified. However, this warranty is not intended to provide an absolute assurance that the products will last forever. The coverage provided by this warranty is subject to the following limitations:

- The warranted product must have been installed in accordance with TTG’s installation instructions including, but not limited to, TTG’s installation procedures intended to accommodate the product’s expansion and contraction properties. Products not installed in this manner will not be warranted, and TTG shall not be liable under this warranty for any gapping issues that develop because of normal expansion and contraction of the product with changes in temperature which occur over time. TTG shall solely determine whether the product was installed according to its installation instructions.
- TTG shall incur no liability under this warranty and this warranty will not cover any claim made unless and until the products have been paid for in full.
- In the event of a covered claim under this warranty, TTG at its sole option will either (a) repair or replace the warranted product(s) subject to the proration table below, if applicable, or (b) if TTG is unable to repair or replace the product in a commercially reasonable fashion, TTG will refund to the owner a sum equal to the purchase price paid for the product, subject to the limitations set forth below. **Any other changes associated with the repair or replacement of the product, including but not time for disposal and replacement, are the sole responsibility of the Owner.** We warrant that the replacement product(s) shall not exceed the warranty coverage extended to the product that was replaced in either scope or duration. TTG notes that any required or replacement product may have a gloss or color difference due to normal weathering of the installed product and such difference is not considered defective.
- TTG will not be liable under this warranty for fading, peeling, cracking or any other deterioration of finishes applied by any third parties.
- TTG may require that the claimant allow an inspection of the products as installed to determine both the nature of any claimed manufacturing defect or covered damage, if any, and the amount of product affected.
- This warranty does not provide coverage for any damage to or adverse change in the products caused in whole or in part by any of the following conditions: a) effects caused by the presence of insects, animals, algae, moss and mildew; b) exposure to chemicals, paints, air pollution (including but not limited to metallic oxides or metallic particles) and acid rain; c) damage caused by improper handling or storage; d) damage, warping or distortions in the shape of the product resulting from the movement or settling of the product’s structural supports; e) discoloration, variations or a lack of uniformity in color caused by staining due to shading or sap from trees, bushes, plants, ash from chimneys, and proximity of the products to copper, zinc or other metals; f) damage resulting from proximity to heat sources such as furnaces, air conditioners, or reflections from nearby windows; and g) damages resulting from any other cause not involving manufacturing defects in the material supplied by TTG.
- This warranty will not cover claims for the following: a) damage to or failure of a warranted product resulting from acts of the Owner or the installer; and b) damage to or failure of the product resulting from unreasonable use or the failure to reasonably maintain the product after the date of purchase.
- This warranty will not cover damages resulting from acts of God, fire, severe storms, including hail storms, hurricanes, cyclones and tornados, floods, earthquakes or other natural disasters, malicious injury, riots, insurrection, war or other reason of like nature not the fault of TTG.
- In the case of a claim of excessive fading, the owner is advised that some degree of fading over time is expected. TTG shall solely determine whether the amount of fading in any particular case is excessive.
- If the Owner elects individually or through others to incur costs of repair or replacement before TTG is able to complete an inspection and investigation after a claim is initiated under this warranty, TTG shall have no obligation to pay for such costs.
- THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY EXPRESS OR IMPLIED INCLUDING SPECIFICALLY, BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**
- THE OBLIGATIONS AND LIABILITIES OF TTG UNDER THIS WARRANTY OR UNDER ANY IMPLIED WARRANTY WHICH IS APPLICABLE DESPITE THE PRECEDING DISCLAIMER ARE IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES INCLUDING, WITHOUT LIMITATION, LIABILITY FOR INCIDENTAL, CONSEQUENTIAL AND/OR ANY OTHER**

DAMAGES INCLUDING ANY DAMAGES TO THE BUILDING ON WHICH THE PRODUCTS ARE INSTALLED, ITS CONTENTS OR ANY PERSONS THEREIN WHETHER BASED UPON ANY THEORY OF RECOVERY AT LAW OR IN EQUITY INCLUDING SPECIFICALLY ANY THEORY OF NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY, OR STRICT LIABILITY.

- Some states do not allow limitations on, or the exclusion of, incidental or consequential damages, so the above exclusions may not apply to you.
- TTG does not authorize its field representatives, distributors or dealers to make any changes in or modifications to this warranty.
- Transferability.** If there is a change in ownership from the original owner at the time of product purchase to a new owner, this warranty may be transferred to the new owner provided that the transfer occurs during the first five years after the date of purchase of the warranted products. It may only be transferred by the individual owner who had the products installed to the individual to whom he sells his home. It may not thereafter be transferred again. To transfer rights under this warranty, the transferee must send to TTG reasonable evidence of: 1) proof of ownership of the property on which the products are installed at the time of product purchase; 2) transfer of ownership of the property from the owner at the time of product purchase to the proposed transferee; 3) proof of the date of purchase of the products; 4) \$100 which is TTG’s fee to process the transfer. These items must be received by TTG within 60 days of the transfer of ownership of the property to the transferee of the warranty. Failure to do so within 60 days will void the warranty. In the event of a transfer compliant with the requirements of this provision (a “permitted transfer”), the effective date of the warranty for proration purposes will remain the date of original purchase of the warranted products by the original property owner. A permitted transferee shall be subject to proration per the table below to account for usage received. The warranty protection provided against excessive fading is not transferable from the original property owner.

Customer Responsibilities

To be considered for warranty coverage, the owner shall provide the following to TTG’s reasonable satisfaction: a) evidence of ownership of the structure on which the product is installed on or before the date of purchase of the product and continuing to the date of the claim; and b) electronic images of the alleged defective product showing the manufacture date stamp and patent number on its reverse side. Mid-America’s vinyl railing product is not date stamped by the manufacturer. For claims on such products, the owner must provide a sales receipt establishing the date the product was purchased when the claim is submitted. Claims must be initiated through the Mid-America website at www.midamericasupports.com under the Homeowners tab. TTG may also require the Owner to provide a copy of the defect claim to TTG for analysis. TTG will then determine whether the claim is covered by the warranty. If a defect is covered by this warranty is confirmed, then within a reasonable amount of time, TTG will satisfy its obligations under this warranty.

Lifetime Warranty Coverage Schedule	
During term of Original Purchaser’s Ownership of the Property	Share Of Product Purchase Price Paid By Original Homowner That TTG Will Pay Toward A Covered Claim
	100%

Prorated Warranty Coverage Schedule	
Number Of Years Since Date Of Purchase Of Warranted Product By Original Homowner	Share Of Product Purchase Price Paid By Original Homowner/Owner That TTG Will Pay Toward A Covered Claim
0-5 years	100%
6 years	90%
7 years	80%
8 years	70%
9 years	60%
10 years	50%
11 years	40%
12 years	30%
13 years	20%
14 or more years	10%

¹ The limited lifetime coverage in this warranty applies only to a residential application as defined in this document. Commercial applications and coverage extended to permitted transferees is as specified.
² This warranty is effective February 1, 2017 and supersedes all previously published versions of this warranty. It shall remain effective until such time as TTG publishes a subsequent superseding version at which time it shall have no further effect.

Royal Building Products

Shutters, Mounts & Vents Limited Warranty

Bluegrass Products LLC (d/b/a **Royal Building Products** ("Royal")) provides this limited warranty to you, the original purchaser only, for the shutters, mounts and/or vent products (the "Products") sold by Royal and installed at the property address described above (the "Property"). Subject to the terms, conditions and limitation described in this document, the Products are and will be free from manufacturing defects which result in peeling, flaking, chipping, splitting or blistering. This warranty will remain in effect for the lifetime of the original purchaser (prorated over the expected life of the Product) as long as you are the owner of the Property including coverage for the first homeowner where the Products are purchased by a homeowner.

THIS LIMITED WARRANTY IS NOT TRANSFERABLE TO INDIVIDUALS WHO OWN THE PROPERTY AFTER YOU. IT IS A NON-TRANSFERABLE WARRANTY.

Limited Remedies: If, after you have followed the proper procedures for making a warranty claim and provided Royal with required information about your claim, Royal determines (1) a Product has failed to satisfy the limited warranty given above, and (2) the Product defect or failure at issue is not due to cause beyond Royal's control, then Royal will either provide you with replacement Product or refund to you the money you paid for the defective Product (if you have a receipt showing the amount you paid for the Product). In addition, where Royal believes a defective Product covered by this warranty can be repaired without having to replace the Product, Royal reserves the right to repair the Product instead of replacing it. The determination of which of these possible remedies will be provided to you will be made by Royal at Royal's discretion.

THE REMEDIES DESCRIBED IN THE PRECEDING PARAGRAPH ARE YOUR SOLE REMEDIES FOR ANY FAILURE OF ANY PRODUCT TO SATISFY THIS LIMITED WARRANTY.

ROYAL IS NOT AND WILL NOT BE RESPONSIBLE FOR THE COST OF REMOVING, TAKING-DOWN OR DISPOSING OF DEFECTIVE PRODUCT, OR FOR THE COST OF INSTALLING REPLACEMENT PRODUCT.

THIS WARRANTY DOES NOT COVER LABOR COSTS INCURRED TO REMOVE OR DISPOSE OF DEFECTIVE PRODUCT, OR LABOR COST INCURRED TO INSTALL REPLACEMENT PRODUCT. YOU ARE RESPONSIBLE FOR THOSE COSTS.

Warranty Exclusions: Royal will not be liable for, and this warranty does not apply or extend to, any failure, defects or damages arising from any cause or factor that is beyond Royal's control, including without limitation, the following: misuse; neglect; faulty or improper installation; failure to provide reasonable and necessary maintenance to prevent an accumulation of surface dirt, staining or mildew; exposure to harmful chemicals; failure of or damages to walls, surfaces or structures to which Products are applied arising from settlement, movement, or cracking thereof; distortion or warping due to unusual heat sources (including outdoor grills and reflection from windows or foil sheathing); earthquakes, hurricane, tornado, cyclone, gale, lightning, fire, flood and other naturally occurring catastrophes; accidental or intentional damage and vandalism.

The warranty is void if the surface of the Product is covered with paint or any other foreign material that is not specifically authorized as an acceptable coating or paint for the Product in the owner's manual that is included with the Product.

Royal and its representatives are not qualified to approve, recommend or advise you as to the suitability of any Product for any particular use or possible applications. Your local building code authority and the marshal's office should be consulted as to its safety for its intended use.

Color Fading Disclaimer and Limitation: Some degree of fading over time is expected with the Products. Uniform color change and/or fading due to normal weathering are excluded from this warranty. Non-uniform color change as a result of equal exposure to sunlight is covered under this warranty; however, non-uniform color changes resulting from unequal exposure to sunlight are not covered under this warranty. "Normal weathering" is defined as exposure to ultraviolet rays or sunlight and to extremes of weather and atmosphere, which will cause any colored or painted vinyl surface to fade, darken, chalk, or acquire a surface accumulation of dirt or stains. The severity of these conditions depends on air quality, the geographic location of your home, and other local conditions over which Royal has no control.

Royal, at its sole discretion, shall determine whether the Products are suffering from normal weathering.

Procedure for Making a Warranty Claim: This warranty becomes valid only after the Dealer fills in the certification of installation, signed by the original purchaser of the Products and mails the certification to Royal no later than thirty (30) days of installation. Should you find that the Products contain manufacturing defects, promptly write to Royal Building Products, P.O. Box 360, Milford, IN 46542-0360 USA, describe the claimed defect and provide proof of ownership of the Property. Do not undertake repairs without seeking advice from Royal, as improper repair work will void this warranty, and may aggravate the problem. Upon receipt of your letter, Royal will notify you of any additional evidence you will need to provide.

Royal in order to support your claim, Should Royal determine that your claim is valid, the defective Products will be replaced at no cost to the original purchaser, or, where Royal believes the original Products can be repaired without being replaced, Royal, at its option, will repair the Products instead of replacing them. In lieu of repair, restoration or replacement, Royal reserves the right to refund that amount paid by the original owner for the defective Product.

No Obligation to Keep Stocking or Selling Products: Royal reserves the right to discontinue or change any of its Products, including colors, without giving notice to the original purchaser. In the event of such discontinuance or change, Royal shall not be liable to the original purchaser. Should an accessory covered by this warranty be unavailable, Royal reserves the right to substitute a Product that is of equal quality or price, according to Royal's sole discretion.

Limitation of Damages and Disclaimer of Other Warranties.

ROYAL SHALL NOT BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES CLAIMED BY YOU DUE TO ANY ALLEGED DEFECT IN THE PRODUCT OR FAILURE OF THE PRODUCTS TO SATISFY THIS LIMITED WARRANTY OR ANY OTHER STATUTORY OR IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION, DAMAGES FOR INCONVENIENCE OR LOSS OF TIME CLAIMED BY YOU.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, AND ROYAL HEREBY EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

NO REPRESENTATIVE OF ROYAL OR ITS DISTRIBUTORS OR DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS LIMITED WARRANTY OR TO THE WARRANTY DISCLAIMERS OR LIMITATION OF REMEDIES DESCRIBED HEREIN.

Some jurisdictions do not allow limitations on implied warranties or exclusions or limitations on certain types of damages, so the limitations described in the preceding paragraphs may not apply to you if the Property is located in one of those jurisdictions.



P.O. Box 360, Milford, IN 46542-0360 • 800.ROYAL85 • www.RoyalBuildingProducts.com



LP® SmartSide® Lap Siding
LP® SmartSide® Panel Siding
LP® SmartSide® Panel Siding with SmartFinish®
LP® SmartSide® Vertical Siding
LP® SmartSide® Nickel Gap Siding
LP® SmartSide® Cedar Shakes
LP® SmartSide® Trim & Fascia
LP® SmartSide® Soffit

Prorated 50-Year Limited Warranty and Arbitration Agreement – Exterior Use

NOTE CAREFULLY: The provisions and terms of this Prorated 50-Year Limited Warranty and Arbitration Agreement – Exterior Use (the “Limited Warranty”) apply exclusively to LP® SmartSide® Lap Siding, Panel Siding, Panel Siding with SmartFinish®, Panel Siding with SilverTech®, Vertical Siding, Nickel Gap Siding, Cedar Shakes, Trim & Fascia, and Soffit (each, the “Product”) sold by Louisiana-Pacific Corporation (“LP”) when installed on the exterior of a structure permanently located in the United States, its territories, or Canada. **Different limited warranty terms and exclusions apply under (i) LP® SmartSide® 10-Year Limited Warranty and Arbitration Agreement for Accessories and Non-Standard Applications, and (ii) LP® SmartSide® and BuilderSeries® 90-Day Limited Warranty for Interior Use.**

Who is Covered: This Limited Warranty is made to the original retail purchaser of the Product; the original owner of the structure on which the Product is installed, and the next owner of that structure (collectively hereinafter referred to as “Owner”). This Limited Warranty cannot be assigned, sold, or transferred to any other person, including any later owners of the Product or the structure.

BY INSTALLING AND/OR RETAINING THE PRODUCT, OWNER AGREES TO THE FOLLOWING TERMS AND CONDITIONS OF THIS LIMITED WARRANTY WHICH REQUIRE BINDING ARBITRATION AND WAIVING CLASS ACTION CLAIMS.

1. Definitions That Apply

For purposes of this Limited Warranty, the following definitions are used:

“Buckling” is defined as Product that is 3/8 inch (10 mm) or more out of plane within a length no greater than 24 inches (610 mm) when installed directly to framing or to wood structural panels on framing spaced up to 24 inches (610 mm) o.c. (this definition does not apply to trim products).

NOTE: However, notwithstanding the foregoing, waviness caused by any of the following is not considered Buckling: misaligned framing, crooked or bowed studs and/or sheathing, foundation or wall settling, improper nailing, attachment over foam sheathing, or any other cause unrelated to the Product. Warranty coverage for Buckling

requires installation at the stud spacing specified in this definition and in strict accordance with the Instructions.

“Overlay Issues” is defined as cracking, peeling, separating, chipping, flaking or rupturing of the surface overlay.

“ZB Resistance Issue” is defined as damage to the Product (i) caused by a failure of the borate-based SmartGuard® process to resist termites or fungal decay (ii) that results in structural damage to the Product to an extent that the Product is no longer able to perform its intended function as siding, soffit, or trim. NOTE: Some amount of termite activity on the Product may occur as the borate works to resist termites, which activity is not covered by this Limited Warranty unless it constitutes a ZB Resistance Issue, and other specific exclusions regarding the SmartGuard® process are set forth below in Section 3(b).

“Substrate Damage” is defined as Buckling, Overlay Issues or a ZB Resistance Issue (i) caused by a manufacturing defect in the Product and (ii) resulting in a reduction of the Product’s structural strength that prevents the Product from performing its intended function as siding, soffit, or trim.

“Hail Damage” is defined as a crack or chip in the surface overlay or dent in the substrate of the Product that exceeds 3/8 inch (10 mm) in length or diameter, and is caused by hail.

“Instructions” is defined as LP’s instructions and other recommendations applicable to the Product in effect on the date of installation as found at lpcorp.com/literature, including technical notes/bulletins and instructions for transporting, storing, handling, application, installation, finishing, care, and maintenance of the Product.

Length of Coverage and What LP Will Do

Exterior building materials like the Product must be properly handled and installed, and carefully integrated with other building materials that comprise the exterior wall assembly of a structure, and are subject to wear and tear over time. The length of time the Product will last and the way it performs is dependent on various factors. It is imperative that installers follow all manufacturers’ instructions, that the Product be used as intended, and that homeowners maintain all building materials as required.

(i) Substrate Limited Warranty

a) For a period of 50 years from the date of installation, LP warrants that, if the Product exhibits Substrate Damage, provided that the Product has been transported, stored, handled, installed, finished, and maintained in strict accordance with the Instructions in effect at the time of installation, LP will provide the remedy set forth below.

b) In the event the Product exhibits Substrate Damage (or fails to conform to any implied warranty not effectively disclaimed herein), LP will: (i) during the first 5 years from the date of installation, compensate the Owner for the cost of labor and material to, at its option, repair or replace the affected Product, including the reasonable cost of labor and material, as established by independent construction cost estimator RSMeans; or (ii) during the 6th through 50th years from the date of installation, compensate the Owner for the material cost of the affected Product or a similar wood-based siding or trim product (no labor or other charges shall be paid) less an annual pro-rata reduction of 2.22% per year (for example, 6th year - 2.22%, 7th year - 4.44%, etc.) (the “Proration Schedule”), but with total costs to be paid by LP under this section 2(i)(b) not to exceed two (2) times the original purchase price of the affected Product.

(ii) Hail Damage Limited Warranty

a) For a period of 50 years from the date of installation, LP warrants that, if the Product exhibits Hail Damage, LP will provide the remedy set forth below provided that the Product has been transported, stored, handled, installed, finished, and maintained in strict accordance with the Instructions in effect at the time of installation. Hail Damage is subject to the following exclusions: (i) any damage caused by a storm in which hail was larger than 1.75 inches (45 mm) in diameter; (ii) any damage to the surface or primer that does not qualify as Hail Damage; or (iii) any injury to persons or property caused by hail-damaged Product.

b) Owner must meet all the following requirements in order to be eligible for payment under this Hail Damage Limited Warranty: (i) LP must be able to inspect the Product in place to determine whether any pieces have Hail Damage; (ii) Owner must provide reliable evidence that the hailstorm causing the Hail Damage had no hailstones larger than 1.75 inch (45 mm) in diameter (such evidence may include a report from a reliable third party such as the National Oceanic and Atmospheric Administration Storm Prediction Center); and (iii) Owner must first file a claim with his or her property owner’s insurance carrier, or any other applicable policy, and pursue the cost of repair or replacement through insurance. Owner must provide proof of the claim and the carrier’s response and must affirm that no other claims were paid or are pending.

c) If the insurance claim proceeds are insufficient to repair or replace the Product with Hail Damage, LP will pay Owner the cost of material (no labor) necessary to replace the square footage of Product with Hail Damage (determined using the current retail price per square foot for the same or similar Product in the same geographic region as the property), less the insurance proceeds received by Owner for the same product and less the deductible amount associated with those proceeds. The payment amount shall then be reduced according to the applicable Proration Schedule. If the above calculation yields a negative number, LP shall owe no payment to Owner.

These are the Owner’s sole and exclusive remedies for any non-conformance of or alleged defect in the Product or any damage caused by the Product. Except as expressly provided in this Limited Warranty, no other costs incurred by Owner relating to damaged Product will be reimbursed including but not limited to costs of removal, disposal, labor, water-resistant barrier, or any other consequential damages.

EFFECTIVE DATE: This Limited Warranty applies where the date of retail purchase of the Product is on or after 01/01/2024.

What Is Not Covered: Exclusions

This Limited Warranty does not cover or provide a remedy for:

- Substrate Damage, Hail Damage, or any other damage to the Product or otherwise caused by:
 - failure to strictly follow the Instructions or failure to care for or maintain the exterior cladding or building envelope to prevent water infiltration;
 - failure to properly cut, prime, or paint the Product;
 - misuse or abuse of the Product;
 - impact or accidental damage to the substrate or surface of the Product;
 - damage to the Product during the construction process, including damage related to moving a structure after installation of the Product;
 - alteration of the Product other than as allowed in the Instructions;
 - any lack of compatibility between the Product and any other product not manufactured by LP;
 - sawing or ripping the Product lengthwise or removing the surface of the Product or the factory edge (except as expressly authorized in the Instructions);
 - improper transport, storage, handling, or exposure of the Product;
 - improper or inadequate design, detailing, or construction of the wall, floor or roof systems or

the structure on which the Product is installed, including the walls, cladding, windows, doors, roofing materials, openings, or other penetrations on or around which the Product is installed;

(xi) failure or improper installation of flashings or water management details or systems;

(xii) moving, transporting, or altering a movable structure (e.g., modular, mobile, or tiny homes, sheds, and other utility structures) after installation of the Product;

(xiii) alterations to the structure or installation of equipment after installation of the Product;

(xiv) minor surface grazing by termites which does not interfere with the Product's ability to perform as siding, soffit or trim (except where a ZB Resistance Issue exists);

(xv) animals, termites or other insects (except where a ZB Resistance Issue exists);

(xvi) wood fungal decay, mold or mildew (except where a ZB Resistance Issue exists);

(xvii) spills, harmful chemicals (including harmful cleaning compounds), salt water, fertilizer, pollution, scratching, or abrading;

(xviii) installation or exposure that allows for the accumulation of frost, condensation, moisture (including water vapor), standing water, or submersion;

(xix) inadequate ventilation or the lack of a vapor retarder under the structure; or

(xx) hurricane, tornado, wind storm, lightning, fire, earthquake, flood, hail (except as covered under the Hall Damage Limited Warranty), acts of God, or other similar causes beyond the control of LP.

4.

b) Damage caused by termites, termite activity or fungal decay (i) that is not or does not result in a ZB Resistance Issue; (ii) that results from termite activity existing prior to installation of the Product; (iii) that results from areas of the structure which have moisture problems, rot, fungi, or mold due to faulty plumbing, leaks, dampness due to drains, condensation or leaks from roofs, eaves, windows or doors, flooding or other sources of water or moisture in the structure; (iv) that results from failure to maintain the structure free from foam insulation at foundation, grade-wood contact, faulty grade, firewood against structure, insufficient ventilation, wood debris in crawl space, wood mulch, tree branches touching structure, landscape timbers, or wood rot; or (v) to any component of the structure other than the Product, under any circumstances.

c) Product applied to structures located outside the United States, its territories, or Canada (Product sold

outside these locations is "as-is," with no express or implied warranties provided by LP).

d) Surface or edge swelling or edge checking (minor swelling and checking occur normally in all wood and wood-based products as they expand and contract in response to changes in climatic conditions), except where Substrate Damage exists.

e) Product not installed by a licensed contractor and/or in strict compliance with all applicable building codes and Instructions.

f) Any interior installation or Non-Standard Application.

g) Costs associated with damage to the Product or caused by the Product (other than the remedies set forth in Section 2 above), including but not limited to Product removal, disposal, or replacement, or damage to any other property.

h) Poor workmanship, including but not limited to nailing or fastening not compliant with Instructions.

i) Damage resulting from Owner's failure to comply with the requirements set out under Section 4 of this Limited Warranty.

j) Use or installation of the Product in contact with the ground or in any application which allows for the accumulation of condensation or other free water or which subjects the Product to a repetitive wetting condition at any time other than normal exposure to weather during ordinary construction periods.

k) Damage resulting from re-manufacture, modification, alteration or processing of the Product by anyone other than LP.

l) Any aesthetic issue caused by face-nailing the Product.

m) Damage to any other component of the structure, for any reason.

How to Make a Claim

Compliance with each of the requirements set out below in sections (a) and (b) is a condition of LP's obligations under this Limited Warranty. The failure to comply with any one or more of the items shall void any rights Owner may have against LP.

a) Any Owner seeking remedies under this Limited Warranty must notify LP at 888-468-1417 within 30 days after discovering a condition upon which they intend to make a claim under this Limited Warranty, and before beginning any repair. This notice must include the production date and mill identity number noted on the Product and the date on which installation of the Product was completed (where applicable). It is the Owner's responsibility to establish - through invoices, receipts, contractor's billings or any other form of reliable documentation - the date of installation of the Product, ownership of the Product by Owner, and, where necessary, the purchase price of the affected Product.

3

b) LP must be given an opportunity to inspect the Product upon reasonable notice to the Owner and must be allowed to enter the property or structure on which the Product is installed to inspect the Product, including removal of components as necessary to evaluate the Product.

5. Other Limitations

a) Exclusion of Other Remedies

IN NO EVENT WILL LP BE LIABLE FOR ANY INCIDENTAL, SPECIAL, MULTIPLE PUNITIVE, INDIRECT, CONSEQUENTIAL, OR RESULTING DAMAGES, INCLUDING BUT NOT LIMITED TO, PROPERTY DAMAGE (INCLUDING DAMAGE TO OTHER BUILDING COMPONENTS), LOST PROFITS, OR LOSS OF USE.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

b) Disclaimer of All Other Warranties, Express or Implied

THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO THE PRODUCT. LP DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR ANY WARRANTIES OTHERWISE ARISING FROM THE COURSE OF DEALING OR USAGE OF TRADE OR ADVERTISING, EXCEPT WHERE SUCH WARRANTIES ARISE UNDER APPLICABLE CONSUMER PRODUCT WARRANTY LAWS AND CANNOT BE LAWFULLY DISCLAIMED, IN WHICH EVENT SUCH WARRANTIES ARE LIMITED TO THE SHORTEST PERIOD AS PERMITTED OR REQUIRED UNDER APPLICABLE LAW.

NO OTHER WARRANTY, EXPRESS OR OTHERWISE, HAS BEEN MADE OR WILL BE MADE BY OR ON BEHALF OF LP WITH RESPECT TO THE PRODUCT, INCLUDING ANY ADVERTISING WARRANTIES.

Some states and provinces do not allow such limitations of implied warranties in all circumstances, so the above limitations may not apply to you.

c) No Waiver

LP may choose to extend benefits in certain circumstances beyond what is provided in this Limited Warranty. In that event, LP does not and has not waived its right to strictly enforce the warranty terms, including all disclaimers, limitations, and exclusions, in any and all other circumstances.

d) Enforceability

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state, or province to province. The provisions of this Limited Warranty do not preclude the operation of any applicable state law or provincial statute which in certain circumstances may not allow some of the

limitations and exclusions described in this Limited Warranty. If any provision of this Limited Warranty is determined to be invalid, illegal, or unenforceable, it shall not affect the enforceability of any other provision of this Limited Warranty.

6. Agreement to Mandatory Binding Arbitration and Class Action Waiver

a) By (i) installing the Product, or (ii) retaining the Product for 30 days after installation, or (iii) purchasing or taking ownership of a structure on which the Product is already installed, Owner and LP agree and Owner accepts that: EVERY CLAIM OR CONTROVERSY BETWEEN OWNER AND LP ARISING FROM OR RELATING TO THE PRODUCT AND/OR THIS LIMITED WARRANTY SHALL BE RESOLVED BY FINAL AND BINDING ARBITRATION.

b) THE ARBITRATION SHALL BE INITIATED AND ADMINISTERED IN ACCORDANCE WITH THE FEDERAL ARBITRATION ACT (9 U.S.C. § 1 et seq.) AND THE APPLICABLE RULES OF THE JUDICIAL ARBITRATION AND MEDIATION SERVICE (www.jamsadr.com), UNLESS ANOTHER ARBITRATION SERVICE IS AGREED TO IN WRITING BY BOTH PARTIES. EACH PARTY WILL BE RESPONSIBLE FOR ITS OWN COSTS AND FEES INCURRED IN ARBITRATION, INCLUDING ATTORNEY'S FEES AND EXPERT WITNESS FEES; PROVIDED, HOWEVER, THAT (i) LP WILL PAY ANY FEES AND COSTS THAT ARE REQUIRED BY LAW AND (ii) FOR ANY ARBITRATION FILED BY A CONSUMER RELATING TO PERSONAL OR HOUSEHOLD USE OF THE PRODUCT, LP WILL PAY OR REIMBURSE ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS OVER \$100. BOTH SIDES ARE ENTITLED TO REASONABLE DISCOVERY. IF ANY PARTY INTENDS TO HAVE AN EXPERT TESTIFY ON THAT PARTY'S BEHALF, THE OTHER PARTY SHALL BE ENTITLED TO AN EXPERT REPORT AND TO TAKE THE EXPERT'S DEPOSITION DURING DISCOVERY.

THE ARBITRATOR SHALL HAVE THE AUTHORITY TO RENDER THE SAME RELIEF AS WOULD A COURT OF COMPETENT JURISDICTION AND SHALL HAVE EXCLUSIVE AUTHORITY TO RESOLVE ANY DISPUTE RELATING TO THE SCOPE AND ENFORCEABILITY OF THIS AGREEMENT. IN NO CASE SHALL THE ARBITRATOR BE AUTHORIZED TO ADJUDICATE CLASS ACTION CLAIMS AGAINST LP OR TO OTHERWISE ORDER A SIMILAR CONSOLIDATION OF INDIVIDUAL CLAIMS AGAINST LP.

NOTWITHSTANDING THE FOREGOING, A CLAIM BY AN INDIVIDUAL OWNER SEEKING RELIEF OF \$10,000 OR LESS MAY BE PURSUED INDIVIDUALLY IN SMALL CLAIMS COURT SO LONG AS THE CLAIM IS MADE INDIVIDUALLY AND NOT AS PART OF A CLASS OR A CONSOLIDATED ACTION.

CLASS ACTION WAIVER: ANY ARBITRATION (OR SMALL CLAIMS COURT ACTION, IF AUTHORIZED ABOVE) WILL BE ON AN INDIVIDUAL BASIS ONLY; CLASS ARBITRATIONS AND/OR CLASS ACTIONS AND/OR CONSOLIDATED ACTIONS ARE NOT PERMITTED.

c) OWNER AND LP AGREE THAT: (i) ALL CLAIMS, DISPUTES, OR ACTIONS BETWEEN OWNER AND LP ARISING FROM OR RELATING TO THE PRODUCT AND/OR THIS LIMITED WARRANTY WILL BE BROUGHT AND CONDUCTED AND DETERMINED INDIVIDUALLY, NOT AS A CLASS; AND (ii) THAT NEITHER PARTY WILL SEEK TO CONSOLIDATE OR SEEK CLASS TREATMENT. IF FOR ANY REASON THE FOREGOING CLASS ACTION WAIVER IS FOUND TO BE INVALID OR UNENFORCEABLE, THIS ARBITRATION AGREEMENT SHALL BE NULL AND VOID.

For further information, contact:
Customer Service: 888-820-0325
Email: CustomerSupport@lpcorp.com
Write: Louisiana-Pacific Corporation
1610 West End Ave., Suite 200
Nashville, TN 37203
Website: www.lpcorp.com

⚠ WARNING: Drilling, sawing, sanding or machining wood products can expose you to wood dust, a substance known to the State of California to cause cancer. Avoid inhaling wood dust or use a dust mask or other safeguards for personal protection. For more information go to www.P65Warnings.ca.gov/wood.



©2024 Louisiana-Pacific Corporation. All rights reserved. All trademarks are owned by Louisiana-Pacific Corporation. For more information, please visit www.lpcorp.com or call 888-820-0325. To verify that this version is current, call 888-820-0325.
LP280253 03/06/2024(a)

MITTEN®

BUILDING PRODUCTS

Congratulations!

Your choice of Mitten vinyl siding guarantees quality and performance that will last a lifetime...we've put it in writing!

Mitten has been firmly established in the vinyl extrusion business since 1959. As an industry leader, our manufacturing facilities feature the most advanced technology and our products are tested to the highest standards.

Mitten manufactures vinyl siding, soffit and accessories of extraordinary durability due to our combination of advanced formulations and high standards of quality control.

In order to protect your new investment, please take a moment to fill out the "Certificate of Installation". It is important that you read this document carefully so that you will understand the full extent of the coverage.

MITTEN LIFETIME, NON-PRORATED TRANSFERABLE LIMITED WARRANTY

Mitten proudly warrants the original purchaser of our siding for as long as the original purchaser is the owner of the property to which our products are applied. The said products will be free from manufacturing defects. Any and all product failures covered by this Warranty as set forth will be remedied by Mitten AT NO COST TO THE ORIGINAL HOMEOWNER, if the defect is reported in accordance with the terms thereof.

The Lifetime non-prorated coverage in this warranty is designed to cover individual homeowners only. In the instance of siding purchased by or installed upon property owned by for example, corporations, governments, condominiums or premises not used by individual homeowners as their residences, the warranty period will be fifty years following the installation of the siding and it will be prorated as indicated herein. For such purchasers or entities to which the prorated coverage applies, the warranty is transferable to a new owner by the original purchaser under the terms and conditions set forth herein, in which event it will cover the period of fifty years following the installation of the siding (prorated as indicated herein).

HAIL DAMAGE

Every piece of Mitten vinyl siding is manufactured with excellent impact resistance. Mitten warrants to the original owner that should the siding receive damage from a hail storm, Mitten will provide replacement material to cover those pieces which received damage and provided that such damage is not covered by the homeowners insurance policy or other insurance coverage. The homeowner shall be responsible for the payment of all installation, labour and freight costs associated.

UNIFORM WEATHERING

The term "uniform weathering" means the appearance of the colour of the siding and does not refer to the straightness or the even or level wall appearance of the siding. Exposure to exterior elements can be expected to cause gradual and uniform colour change. This can vary, dependent on geographical location and wall exposure. Mitten warrants that its products will weather in a uniform manner. A defect will be defined as any weathering change that occurs on a specific wall exposure in a manner that varies from panel to panel (checkerboard effect). It is normal for a weathered siding material to have slight and unobjectionable shade differences underneath the butt (or shadow line) portions of the panel - as well as underneath protected eaves and overhang areas.

COLOUR-RICH COVERAGE

Mitten, at its discretion, shall determine whether the siding is suffering from abnormal fading or natural weathering. This conclusion shall be based on whether the siding shows a change in colour in excess of the Hunter units as calculated according to ASTM D2244. Premium colours are guaranteed against fade of 3 Hunter Units. Standard colours are guaranteed against fade of 4 Hunter Units. The fade warranty will last as long as Mitten's Lifetime Limited warranty lasts and upon transfer with the Property, shall continue based upon the coverage terms for Mitten's, Lifetime Limited Warranty. Siding which experiences colour change due to normal weathering is excluded from this warranty.

CONDITIONS OF THIS WARRANTY

This Warranty covers only defects in the manufacture of Mitten vinyl siding and accessories. It does not cover damage to such products caused by faulty installation, settlement of the building, failure of the structure (including foundations and walls), fire, wind, flood, lightning, or other acts of God, intentional acts, failure to provide reasonable and necessary maintenance, accidental damage or negligence, or exposure to atmospheric pollution, acid rain, salt spray, harmful chemicals or vapors. Mitten vinyl siding and accessories are not warranted in the event that heat sources, such as BBQs, argon gas glass units or other items that can reflect heat over and above 160°F, are located in close proximity of the installed vinyl products.

WARRANTY

MITTEN®

BUILDING PRODUCTS



If a homeowner neglects to keep the solid vinyl siding surface clean and a harmful surface buildup is allowed to occur, restoration of the wall appearance to a fresh and clean condition can become a difficult task. In such cases, it is specifically the homeowners responsibility and not the responsibility of either Mitten or the installing contractor to restore the wall surface to a clean and fresh condition

REMEDIES

If your product contains manufacturing defects covered by this Warranty, Mitten will incur the costs (material and labour) to repair or replace the defective part or portion of Mitten Vinyl Siding and Accessories.
All warranty work will be performed by Mitten or a designated agent selected by Mitten. Any repair or replacement not authorized by Mitten shall release Mitten from any and all warranty obligations concerning the products. All warranty work will be performed no later than one hundred sixty (160) days after notice is received unless adverse weather conditions prevent repair or replacement from being completed within the one hundred sixty (160) day period. If so, repair or replacement will be completed as soon after the 160-day period as weather conditions will reasonably permit. Repairs will be performed at a mutually agreed time by the customer and the designated agent. Mitten reserves the right to discontinue or modify any of its products, including the colour thereof, without notice to the homeowner/consumer and shall not be liable to the homeowner/consumer as a result of such discontinuance or modification, nor shall Mitten be liable in the event replacement material may vary in colour or gloss in comparison to the original products as a result of normal weathering. If Mitten replaces any material under warranty, it may substitute products designated by Mitten to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

Mitten shall have sole discretion to determine whether the siding is suffering from normal weathering. In the event that the siding weathers to a degree which is determined by Mitten to be beyond normal, then Mitten shall, at its option, either apply a special coating to any siding determined to have weathered beyond normal or perform the necessary repairs as outlined above.

THE REMEDIES PROVIDED FOR HEREIN ARE EXCLUSIVE WHETHER FOR BREACH OF EXPRESSED WARRANTIES, IMPLIED WARRANTIES, WARRANTIES OF MERCHANTABILITY OR OTHERWISE, AND MITTEN MAKES NO EXPRESSED WARRANTIES OTHER THAN AS SPECIFICALLY SET FORTH HEREIN. IN NO EVENT SHALL MITTEN BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

Some jurisdictions do not allow the exclusion or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
This Warranty gives you specific legal rights and you may have other rights which vary between jurisdictions.

OBTAINING PERFORMANCE OF THIS WARRANTY - ORIGINAL OWNER

The procedure for obtaining performance of this Warranty is simple. If you feel that our product contains manufacturing defects simply write to: Warranty Claims, attention of Quality Assurance Manager, 70 Curtis Avenue North, Paris, Ontario, Canada, N3L 3V3, briefly explaining your complaint. Accompanying the complaint must be a proof of purchase and installation along with proof of property ownership. Appropriate photos can be required along with a sample of the alleged defect for laboratory analysis.

IMPORTANT: ALL CLAIMS UNDER THIS WARRANTY MUST BE REPORTED TO MITTEN WITHIN SIXTY (60) DAYS FROM THE DATE THAT THE DEFECT IS FIRST DISCOVERED OR REASONABLY COULD HAVE BEEN FIRST DISCOVERED.

Mitten will reply within a reasonable period of time from receipt of your complaint. Further, Mitten reserves the right when necessary to inspect any damages or defects within a reasonable period of time after the claim is made.

REGISTRATION OF WARRANTY

The attached warranty registration card must be completed, signed by the purchaser and installing Contractor and returned to Mitten within thirty (30) days after completion of the installation. Please mail to Mitten, 70 Curtis Avenue North, Paris, Ontario, Canada, N3L 3V3. Failure to register the Warranty will not void the Warranty, but registration of this Warranty confirms the date of installation and is a benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

TRANSFER OF THE WARRANTY - SUBSEQUENT OWNER

This Warranty is transferable to a new owner. In the event of transfer of the warranty, the warranty period shall be for fifty (50) years from the original date of purchase/installation and shall be prorated as indicated on the reverse side of this warranty. The original purchaser is responsible to leave the warranty card with the attached proof of purchase with the subsequent home owner.

MITTEN

This is to certify that Mitten vinyl siding, soffit and/or accessories have been installed at the residence of:

Name: _____

Address: _____

Date of Installation: _____

Homeowner: _____

Contractor: _____



WARRANTY CLAIM SCHEDULE		
Claim Made By: Original Purchaser, Subsequent Owner (where Mitten has received timely notice of transfer as specified on the reverse hereof.)		
Number of Years (after original installation) Within Which Claim is Made	Percentage of Costs Borne by Mitten	
Lifetime of Original Purchaser	100%	
ProRated Schedule Upon Warranty Transfer		
0 - 5 Years	100%	
6 Years	90%	
7 Years	80%	
8 Years	70%	
9 Years	60%	
10 Years	50%	
11 Years	40%	
12 Years	30%	
13 Years	20%	
14 - 50 Years	10%	
More than 50 Years	-0-	

YOUR MITTEN VINYL SIDING IS BEAUTIFUL.
HERE IS HOW TO KEEP IT THAT WAY.

While Mitten vinyl siding comes close to being virtually maintenance free, it will become dirty just as does a freshly painted house or a new automobile or any other product that is exposed to atmospheric conditions. Generally, your Mitten solid vinyl siding can be cleaned satisfactorily with the use of an ordinary garden hose.

If this does not do the job, then we suggest the following:

1. Equip the garden hose with a soft bristled, long-handle car brush for example.
2. Where soil is of a stubborn nature, (as frequently found in industrial areas) the following cleaning solution works well: 1/3 c. detergent (Tide as an example) + 2/3 c. trisodium phosphate (Sollax as an example) + 1 gallon of water

In certain geographic areas where mildew may be a problem, substitute one quart of 5% sodium hydrochloride (Clorox for example) for one quart water in the above formula.

Where the house is extremely dirty, it is recommended that you start washing from the bottom and go to the top, rinsing frequently. Cleaning solutions should be permitted to stand on the surface of the siding for several minutes before rinsing.

STAIN	CLEANERS*	STAIN	CLEANERS*
Bubble Gum	Fantastik, Murphy's Oil Soap, or solution of vinegar (30%) and water (70%)	Mold and Mildew	Fantastik, Murphy's Oil Soap, or solution of vinegar (30%) and water (70%)
Crayon	Lestoil	Motor Oil	Fantastik, Lysol, Murphy's Oil Soap or Windex
DAP (Oil Based Caulk)	Fantastik	Paint	Brillo Pad or Soft Scrub
Felt-tip Pen	Fantastik or water-based cleaners	Pencil	Soft Scrub
Grass	Fantastik, Lysol, Murphy's Oil Soap or Windex	Rust	Fantastik, Lysol, Murphy's Oil Soap or Windex
Lithium Grease	Fantastik, Lysol, Murphy's Oil Soap or Windex	Tar	Soft Scrub
Oil	Soft Scrub	Top Soil	Fantastik, Lysol or Murphy's Oil Soap

Follow the precautionary instructions on the cleaning agent container. Protect shrubs from direct contact with cleaning agents.

*Mitten does not endorse proprietary products or processes and makes no warranties for the products referenced herein.

Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.

Remove this section and place inside an envelope addressed as shown.
Note: Post Office will not deliver without envelope!

MITTEN Building Products

Warranty Claims

Attn: Quality Assurance Manager

70 Curtis Avenue North

Paris, Ontario

N3L 3V3

Remove this section and place inside an envelope addressed as shown.
Note: Post Office will not deliver without envelope!

MITTEN Building Products

Warranty Claims

Attn: Quality Assurance Manager

70 Curtis Avenue North

Paris, Ontario

N3L 3V3

CERTIFICATE OF INSTALLATION

for Mitten Vinyl Siding

This form must be completed, signed by the Purchaser and Installing Contractor and mailed to Mitten within 30 days from the date of installation

This is to certify that the installation of Mitten Vinyl Siding on our residence at:

Street _____ City

M	M	/	D	D	/	Y	Y	Y	Y
---	---	---	---	---	---	---	---	---	---

 Province/State _____

was completed to our satisfaction on _____

The installing contractor was _____ Name (please print) _____

of _____ Street _____ City _____ Province/State _____

Signature of Installer _____ Colour/Profile _____

Name of Purchaser _____ Signature of Purchaser _____

APPLICATION FOR TRANSFER OF LIMITED WARRANTY of

MITTEN Vinyl Siding

This form must be filled in, signed by both the Original Purchaser of the Mitten Vinyl Siding and the New Homeowner, and mailed to Mitten within 30 days of the date of transfer of title.

Original Purchaser _____ Name (please print) _____

Address of Installation _____ Street _____ City _____ Province/State _____

M	M	/	D	D	/	Y	Y	Y	Y
---	---	---	---	---	---	---	---	---	---

 Date of Installation _____ Colour/Profile _____

I hereby certify that I sold the residence at theabove address on _____
to _____ Name (please print) _____ whose signature appears below

I acknowledge that I have read the Mitten Vinyl Siding and Accessories Limited Warranty and hereby apply for transfer of the unexpired portion of the Limited Warranty subject to its terms and conditions.

Signature of Original Purchaser _____ Signature of New Homeowner _____

MOHAWK

CARPET WARRANTY BROCHURE



THANK YOU for letting Mohawk make your room.

We're proud of the many products we create and of the more than 25,000 American craftsmen, engineers, designers and technicians who make sure your carpets are beautiful, durable, comfortable and sustainable.

Mohawk offers an extensive variety of today's finest floor coverings. Ask your retailer about other expertly crafted Mohawk products specially designed to complement your home's interior and your personal decorative style.

At Mohawk, our brand is our reputation. We stand behind every product we make. Thank you for your trust in us, and we hope you enjoy your new Mohawk flooring.

This brochure contains details of all the warranties featured on Mohawk carpet. However, not all warranties apply to all Mohawk carpets. The specific warranties applicable to each individual style are designated on the samples featured by the authorized Mohawk carpet retailer at the time of the carpet purchase.

Please keep this brochure with these other important papers regarding your carpet:

- Original invoice
- Copy of sample label (from retailer)
- Cleaning receipts

Retaining these documents ensures that, in the unlikely event of a claim, you'll have all the necessary paperwork handy. Mohawk also recommends keeping a 2' x 3' piece of carpet from your installation for your warranty and in case you ever need to make a repair.

If you have any questions regarding your product warranty, visit our website at MohawkFlooring.com/customer-care. Additionally, you may contact Technical Services at product_tech@mohawkind.com or 888-387-9881.

All warranty information in this brochure is effective March, 2019.

TABLE OF CONTENTS

Introduction	II
Table of Contents	III
Warranty Chart	IV
General Warranty Conditions & Homeowner Obligations	1
Warranty Details	3
Triexta Stain Resistance Warranty	3
Nylon and PET Polyester Stain Resistance Warranty	3
Olefin Stain Resistance Warranty	4
All Pet Stain Warranty	4
Pet Urine Stain Resistance Warranty	5
Soil Resistance Warranty	5
Olefin Soil Resistance Warranty	6
Abrasive Wear Warranty	6
Texture Retention Warranty	6
LayFlat™ Lifetime Dimensional Stability Warranty	7
Anti-Static Warranty	7
Fade Resistance Warranty	8
Manufacturing Defects Warranty	8
Custom Rug Warranty	8
10-Year No Delamination/Buckle Free Warranty	8
30-Day Satisfaction Assurance Guarantee	9
Warranties Other Than By Mohawk	9
Cushion Warranty Enhancements	10
Proration Of Warranties	11
Exclusions	12
Carpet Warranty and Carpet Characteristic Exclusions	12
Liability	16
Carpet Care and Guidelines	17
Common Stains	19
Filing a Claim	21

5. Maintain your carpet according to Mohawk requirements in the "Carpet Care and Guidelines" section of this brochure, to include a minimum of one (1) professional cleaning every 18 months using cleaning products, equipment, systems and services specified/certified with the CRI Seal of Approval. (Visit www.carpet-rug.org for a complete list of certified products.) You must show proof of cleanings in the form of a bill, invoice or statement for cleaning services. Along with these documents, Mohawk recommends keeping a 2' x 3' piece of carpet from your installation for your warranty and in case you ever need to make a repair.
6. Only clean your carpet with cleaners specified with a CRI Seal of Approval. Do not clean your carpet with household bleach.

If you have any questions regarding your product warranty, you may visit our website at www.Mohawkflooring.com/customer-care. Additionally, you may contact **Technical Services at 888-387-9881** or product_tech@mohawkkind.com.

MOHAWK WARRANTY CHART*



SmartStrand
FOR YOUR CLEAN

ultraSTRAND
WEAR-DATED
(all Wear-Dated nylon)

everSTRAND's
Soft Appeal
everSTRAND's
Forever Fresh
everSTRAND's

airo

permaSTRAND
(Includes PermaStrand NuraSoft)

CARE		General Stain	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	10-year
QUALITY		Household Pet	Lifetime All Pet	Lifetime All Pet	Lifetime pet urine stain	Lifetime pet urine stain	Lifetime pet urine stain	Lifetime pet urine stain	N/A
		Soil	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	10-year
		Abrasive Wear	25-year	20-year	20-year	20-year	15-year	15-year	5-year
		Texture Retention	25-year	20-year	20-year	20-year	15-year	15-year	5-year
		Fade Resistance	25-year	20-year	20-year	20-year	15-year	15-year	5-year
		Manufacturing Defects	25-year	20-year	20-year	20-year	15-year	15-year	10-year
		Coverage	Material, labor & stairs	Material, labor	Material, labor	Material, labor	Material	Material	Material
		Additional Features	Non-Prorated, Transferable, *30-Day Satisfaction Assurance Guarantee (applies only to retail purchases; labor excluded)	*30-Day Satisfaction Assurance Guarantee (applies only to retail purchases; labor excluded)	*30-Day Satisfaction Assurance Guarantee (applies only to retail purchases; labor excluded)	*30-Day Satisfaction Assurance Guarantee (applies only to retail purchases; labor excluded)	N/A	Lifetime Lay Flat Warranty	N/A



Enhance your warranty when you purchase
SmartCushion with Mohawk carpet

+20 years abrasive wear including stairs

Transferable

*This chart only provides an overview of warranties. Please refer to actual warranties on pages 3-9 for complete details on specific coverages.

MOHAWK GENERAL WARRANTY CONDITIONS & HOMEOWNER OBLIGATIONS

To maintain and protect your coverage under the terms of these warranties, you must:

1. **Know which warranties apply to your particular carpet.**
Warranties are stated on the back of samples in the store at the time of purchase. It is your responsibility to know which warranties apply to your carpet.
2. **Keep proof of your purchase** in the form of a bill, invoice or statement from your Mohawk retailer that shows the price you paid for the carpet (excluding labor).
3. **Have your carpet installed by a professional installer** trained in installation methods outlined by the Carpet and Rug Institute (CRI). The CRI Carpet Installation Standards must be followed in order to qualify for Mohawk carpet warranties. Proper installation is as important as the original quality and durability of the carpet. An improperly installed carpet will not look good nor wear well and may cause delamination, buckling, wrinkling and loss of tufts in the seam areas.

Before a new carpet is installed, Mohawk recommends that it sit overnight, preferably unrolled, in an area with a temperature not less than 65°F. This allows the backing to become more pliable and easier to install. It also allows the "new carpet smell" to dissipate. Independent and industry testing has found no harmful emissions from carpets. The latex used to lock the tufts in place does produce a smell sometimes referred to as "new carpet smell." Studies show that 90% to 95% of the "new carpet smell" dissipates within 24 to 72 hours.

Depending on your room dimensions, a seam may be required during carpet installation. If at all possible, the seam should run perpendicular to windows in order to minimize light reflection off the seam. Seams do show, and some constructions show more than others. THERE ARE NO INVISIBLE SEAMS.

4. **Install your carpet with cushion meeting specifications for the warranted Mohawk carpet.** The cushion under your carpet is one of the carpet's most important components. It is the base that helps the carpet retain its texture and appearance. A cushion that is too soft can adversely affect the performance of the carpet. A cushion that is too thick interferes with the anchoring of the carpet.

To meet warranty requirements, carpet must be correctly installed in a proper indoor setting with a cushion meeting minimum requirements.

MINIMUM WARRANTY REQUIREMENTS FOR CUSHION
Cushion must meet FHA/HUD requirements, and have a minimum density of five (5) pounds per cubic foot; thickness should be a minimum of 3/4 inch and maximum of 1 1/2 inch.

Mohawk's ComfortCushion collection meets or exceeds all minimum cushion requirements. For optimum comfort and performance, Mohawk recommends its ScotchGard Cushion collection. For the ultimate in comfort, performance and protection, Mohawk recommends SmartCushion™.



SmartCushion

SmartStrand™ Forever Clean with Mohawk SmartCushion™ provides the ultimate protection against stains and odors associated with pet accidents.

PREMIUM MEMORY FOAM FOR ULTIMATE COMFORT
PREMIUM MOISTURE BARRIER
PREMIUM ODOR RESISTANCE

The Running Ribbon® is a registered trademark of Susan G. Komen.®



SmartStrand™ Forever Clean™
The Softest, Most Durable, Easiest to
Clean Carpet on the Planet™

MOHAWK WARRANTY DETAILS

Subject to the Mohawk General Warranty Conditions and Homeowner Obligations, the Carpet Warranty and Carpet Characteristic Exclusions, and the disclaimer and limited liability set forth in this brochure, Mohawk provides the following specific warranties:

Mohawk Limited Lifetime Triexta Stain Resistance Warranty

For all SmartStrand® Forever Clean products

Mohawk warrants that the surface pile of this carpet will resist stains from any food and beverage (including mustard, hot coffee, and herbal teas); bleach, provided that bleach spills are accidental and bleach is not used as a cleaning agent, which will void the warranty; benzoyl peroxide (a common ingredient in acne medications); and other water-soluble, non-wax or non-oil based stains for the life of the carpet from the original date of installation. Mohawk further warrants that if above-mentioned stains are saturated and result in wicking, these stains will release with additional recleaning for the life of the carpet from the original date of installation. (Wicking is defined as a reappearance of previously cleaned stains due to liquid remaining in carpet backing or padding.) If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty is damage or stains caused by acids or oil based or wax based substances, including but not limited to tar, shoe polish, paints, lipstick or mascara. This warranty applies to carpet manufactured using SmartStrand® Triexta fibers only and does not apply to any other fibers.

Mohawk Limited Lifetime Nylon and PET Polyester Stain Resistance Warranty

For all Wear-Dated®, UltraStrand®, EverStrand® and Air.o® products

Mohawk warrants that the surface pile of this carpet will resist stains by most household foods and beverages for the life of the carpet from the original date of installation. If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty is damage or residual stains caused by non-food and non-beverage substances. In addition to foods and beverages that contain strongly colored natural disperse dyes as found, for example, in mustard, coffee, herbal tea, red wine, and hot beverages, as well as substances which destroy or change the color of carpets, such as bleaches, acne medications, drain cleaners, plant food, vomit, urine other than pet (domestic dog or cat) urine, and feces. This warranty applies only to carpet manufactured with the specific above-mentioned fibers and not to any other product.

3

Mohawk Limited Olefin Stain Resistance Warranty

For all PermaStrand® products

Mohawk warrants that the surface pile of this carpet will resist stains by most household foods and beverages for a period of time specified in the PermaStrand® chart (in the "Mohawk Warranty Chart" section of this brochure) from the original date of installation. If, within the warranted period, permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty is damage or residual stains caused by non-food and non-beverage substances, in addition to foods and beverages that contain strongly colored natural disperse dyes as found, for example, in mustard, coffee, herbal tea, red wine, and hot beverages, as well as substances which destroy or change the color of carpets, such as bleaches, acne medications, drain cleaners, plant food, vomit, urine, and feces. This warranty applies to carpet manufactured using PermaStrand® olefin fibers only and does not apply to any other fibers.

Mohawk Limited Lifetime All Pet Stain Warranty

For SmartStrand® Forever Clean products

Mohawk warrants that the surface pile of this carpet will resist stains from all domestic pets, including vomit, urine, or feces, for the life of the carpet from the original date of installation. If above-mentioned stains are saturated and result in wicking, these stains will release with additional recleaning for the life of the carpet from the original date of installation. (Wicking is defined as a reappearance of previously cleaned stains due to liquid remaining in carpet backing or padding.) If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this booklet.

What Is Not Covered

Specifically excluded from this warranty is damage or stains caused by any vomit, urine, or feces other than domestic pets. This warranty applies only to carpet manufactured with the specific above-mentioned fibers and not to any other product.

Pet urine can erode and destroy carpet backing, resulting in carpet delamination which is not covered under this warranty. This warranty applies to stains only and does not cover odors.

4



Mohawk Limited Lifetime Pet Urine Stain Resistance Warranty

For Wear-Dated®, UltraStrand®, EverStrand® and Air.o® products

Mohawk warrants that the surface pile of this carpet will resist stains from pet (domestic dog or cat) urine for the life of the carpet from the original date of installation. If above-mentioned stains are saturated and result in wicking, these stains will release with additional recleaning. (Wicking is defined as a reappearance of previously cleaned stains due to liquid remaining in carpet backing or padding.) If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty is damage or stains caused by any vomit or feces, or any urine other than pet (domestic dog and cat) urine. Pet urine can erode and destroy carpet backing, resulting in carpet delamination which is not covered under this warranty. This warranty applies to above-mentioned urine stains only and does not cover odors. This warranty applies only to carpet manufactured with the specific above-mentioned carpet fibers and not to any other product.

Mohawk Limited Lifetime Soil Resistance Warranty

For all SmartStrand® Forever Clean, Wear-Dated®, UltraStrand®, EverStrand® and Air.o® products

Mohawk warrants that this carpet will not have a noticeable color change due to deposits of dry soil resulting from normal, indoor household foot traffic for the life of the carpet from the original date of installation. "Noticeable color change" is defined as a rating of less than 3 using standardized rating scales (Gray Scale American Association of Textile Chemists and Colorists Evaluation Procedure 1 or equivalent in the U.S.). If permanent noticeable color change should occur that cannot be removed using recommended methods by a certified carpet-care professional, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty are damage or color changes caused by grease, mud, asphalt, tar, paint, ink, rust, blood, cement, urine, feces, vomit; or from materials that permanently destroy dyes or alter colors (such as bleaches, acne medications, drain cleaners and plant food); or changes in appearance or color due to burns, pets, tears, cuts, pulls, shading or pile reversal, fading, furniture depressions, or athletic equipment. This warranty applies only to carpet manufactured with the specific above-mentioned fibers and not to any other product.



Mohawk Limited Olefin Soil Resistance Warranty

For all PermaStrand® products

Mohawk warrants that this carpet will not have a noticeable color change due to deposits of dry soil resulting from normal, indoor household foot traffic for a period of time specified in the PermaStrand® chart (in the "Mohawk Warranty Chart" section of this brochure) from the original date of installation. "Noticeable color change" is defined as a rating of less than 3 using standardized rating scales (Gray Scale AATCC Evaluation Procedure 1 or equivalent in the U.S.). If permanent noticeable color change should occur that cannot be removed using recommended methods by a certified carpet-care professional, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty are damage or color changes caused by grease, mud, asphalt, tar, paint, ink, rust, blood, cement, urine, feces, vomit; or from materials that permanently destroy dyes or alter colors (such as bleaches, acne medications, drain cleaners and plant food); or changes in appearance or color due to burns, pets, tears, cuts, pulls, shading or pile reversal, fading, furniture depressions, or athletic equipment. This warranty applies only to carpet manufactured with the specific above-mentioned fibers and not to any other product.

Mohawk Limited Abrasive Wear Warranty

For all SmartStrand® Forever Clean, Wear-Dated®, UltraStrand®, EverStrand®, Air.o® and PermaStrand® products

Mohawk warrants that the surface pile of this carpet will not sustain more than 10% abrasive wear for a period of time specified in each fiber chart (in the "Mohawk Warranty Chart" section of this brochure) from the original date of installation. "Abrasive wear" means fiber-loss from the carpet through normal abrasion, not from crushing or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance. If, within the warranted period, the pile weight of the carpet, when compared to non-traffic areas, loses more than 10% of its weight, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty is damage caused by tears, pulls, pilling, burns, furniture, wheel traffic, or athletic equipment.

Mohawk Limited Texture Retention Warranty

For all SmartStrand® Forever Clean, Wear-Dated®, UltraStrand®, EverStrand®, Air.o® and PermaStrand® products

Mohawk warrants that this carpet will maintain its texture retention, not showing excessive pile crushing or matting from ordinary foot traffic as a result of the tufts losing twist, for a period of time specified in each fiber chart (in the "Mohawk Warranty Chart" section of this brochure) from the original date of installation. "Texture retention" is the ability of the carpet tufts to retain their

visible shape, as measured by the degree of bursting, opening, or untwisting of the tufts at the surface of the carpet. Texture retention is measured against standardized rating scales ranging from 5.0 (new or no change) to 1.0 (severe change), ISO Standard 9405-1990. To perform as warranted, this carpet must retain a texture rating of at least 2.5 under warranted conditions. If, within the warranty period, a texture rating of less than 2.5 occurs under warranted conditions, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

The items listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure are excluded from this warranty.

Mohawk LayFlat™ Lifetime Limited Dimensional Stability Warranty

For all Air.0™ products

Mohawk warrants that all Air.0 products installed in accordance with Mohawk's published installation guidelines will remain dimensionally stable for the normal life of the carpet from the original date of installation. Dimensional stability, the failure of which can lead to buckling, wrinkling, shrinking or curling, means that the Air.0™ carpet will not lose more than 3% of its recovered extension per the STANDARD TEST METHOD DIMENSIONAL STABILITY OF PILE YARN FLOOR COVERINGS DUE TO MECHANICAL ACTION (PTL Method UE117). If, within the warranty period, the dimensional stability fails under the warranted conditions, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from this warranty are any dimensional stability issues which result from damage to the backing system due to installation issues, improper seaming, heavy furniture, or over-wetting from improper cleaning, flooding, or any other cause.

Mohawk Limited Lifetime Anti-Static Warranty

For all SmartStrand® Forever Clean, Wear-Dated®, UltraStrand®, EverStrand®, Air.0™ and PermaStrand® products

Mohawk warrants that this carpet will not generate static greater than 5.0 kilovolts (using AATCC Test 134-79) for the life of the carpet from the original date of installation. If static greater than 5.0 kilovolts is generated, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

The items listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure are excluded from this warranty.

Mohawk Limited Fade Resistance Warranty

For all SmartStrand® Forever Clean, Wear-Dated®, UltraStrand®, EverStrand®, Air.0™ and PermaStrand® products

Mohawk warrants that this carpet will not show a permanent color change due to exposure to sunlight greater than one unit as measured by the AATCC Gray Scale for standard comparison of the extent of color differences for a period of time specified in each fiber chart (in the "Mohawk Warranty Chart" section of this brochure) from the original date of installation.

If, within the warranty period, a color change due to atmospheric contaminants should exceed the AATCC Gray Scale criterion, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

The items listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure are excluded from this warranty.

Mohawk Limited Manufacturing Defects Warranty

For all SmartStrand® Forever Clean, Wear-Dated®, UltraStrand®, EverStrand®, Air.0™, PermaStrand® and Stainmaster® products

Mohawk warrants this residential carpeting against manufacturing defects for a period of time specified in each fiber chart (in the "Mohawk Warranty Chart" section of this brochure) from the original date of installation. If, within the warranted period, this carpet is determined to be defective, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

The items listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure are excluded from this warranty.

Mohawk Custom Rug Warranty

Mohawk warrants that custom rugs will have a ten (10) year Stain and Soil Resistance Warranty and a ten (10) year Limited Manufacturing Defects Warranty. Custom bound rugs may only be returned for freight damage, defective workmanship, or failure to meet ordered specifications.

Mohawk Ten-Year Limited No Delamination/Buckle Free Warranty

For all Air.0™ and OptiBack® products

Mohawk warrants that Air.0 and any carpet with the OptiBack™ backing system will remain free of delamination and buckling for a period of ten (10) years from the original date of installation.

Delamination, which can lead to buckling, is defined as the separation of the secondary backing from the primary backing. If, within the warranty period, delamination and/or buckling of the warranted carpet occurs under the warranted conditions, Mohawk will handle such claims as stated in the "Mohawk's Limited Liability" section of this warranty booklet.

What Is Not Covered

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this brochure, also specifically excluded from these warranties are any buckling or delamination issues that result from damage to the backing system due to installation issues, improper seaming, heavy furniture, or over-wetting from improper cleaning, flooding, or any other cause.

Mohawk 30-Day Satisfaction Assurance Guarantee
For all SmartStrand® Forever Clean and Wear-Dated® products

To the original purchaser of products covered under this guarantee: if, within thirty (30) days after installation, you wish to change your new carpet for a different style or color, your Mohawk carpet retailer will replace it free of charge with another Mohawk carpet style or color of equal or lesser value. Should you wish to replace your flooring with a carpet upgrade, you may do so by paying the difference in retail price. No monetary compensation will be paid if a lower priced carpet is selected. This is a one-time-only replacement and does not include replacement of cushion. Simply contact your Mohawk retailer within the time frame of this guarantee and indicate you wish to choose another Mohawk carpet under the 30-Day Satisfaction Guarantee. This is a satisfaction guarantee and does not apply to matters covered by other warranties. Replacement includes Mohawk carpet only and does not include labor to remove previous carpet, install the new carpet, move furniture, construct permanent built-ins such as cabinets and bookcases, or move or install equipment or electronics. No replacement will be made with respect to carpet that has been subjected to abuse, vandalism, or alteration or damaged by smoke, fire, flood, wind, lightning, or any other casualty event.

Warranties Other Than by Mohawk

Mohawk warrants its Stainmaster® carpeting against manufacturing defects for a period of time specified in the Stainmaster fiber chart (in the "Mohawk Warranty Chart" section of this brochure) from the original date of installation. All other warranties for Stainmaster products are carried by Stainmaster (information is online at www.stainmaster.com or at 1-800-438-7668). Other Mohawk products may carry additional warranties provided by the fiber and stain protection producers. These warranties take precedence over Mohawk warranties and should be submitted directly to the fiber and stain protection producers. Consult your dealer for specific warranty details and telephone numbers for warranty service.

**MOHAWK CUSHION WARRANTY
ENHANCEMENTS**

When the original purchaser of any new Mohawk BarrierCushion™, AIPetCushion™ or SmartCushion™ purchases any new Mohawk carpet* at the same time, Mohawk will (1) enhance the Abrasive Wear warranties for the purchased carpet products as shown on the following chart; (2) make all the applicable carpet warranties transferable to new owners; and (3) only when original buyer purchases Mohawk SmartCushion with any new Mohawk carpet*, enhance the Abrasive Wear coverage of the carpet purchased to include the stairs at purchaser's residence or at residence of new owner to whom warranties are transferred. All other terms and limitations of the applicable warranties will apply.

QUALIFYING CUSHIONS	
BarrierCushion when purchased with Mohawk carpet	
AIPetCushion when purchased with Mohawk carpet	
SmartCushion when purchased with Mohawk carpet	
ABRASIVE WEAR	
BarrierCushion Add 5 years to current warranty	
AIPetCushion Add 10 years to current warranty	
SmartCushion Add 20 years to current warranty	
TRANSFERABLE	
BarrierCushion NO	
AIPetCushion YES	
SmartCushion YES	
STAIRS	
BarrierCushion NO	
AIPetCushion NO	
SmartCushion Abrasive Wear warranty expanded to include stairs	

*Does not include PermaStrand® carpet

To ensure you are using the proper cushion for your carpet, please refer to the Mohawk General Warranty Conditions and Homeowner Obligations, #4, on pages 1 and 2 in the front of this brochure.

PRORATION OF WARRANTIES

The following proration schedule applies to all Mohawk products with the exception of those with non-prorated warranties.

Lifetime Warranty

1st Year	100%	11th Year	80%
2nd Year	100%	12th Year	70%
3rd Year	100%	13th Year	60%
4th Year	100%	14th Year	50%
5th Year	100%	15th Year	40%
6th Year	100%	16th Year	30%
7th Year	100%	17th Year	25%
8th Year	90%	18th Year	20%
9th Year	90%	19th Year	15%
10th Year	90%	20+ Years	10%

20-Year Warranty

1st Year	100%	11th Year	80%
2nd Year	100%	12th Year	70%
3rd Year	100%	13th Year	60%
4th Year	100%	14th Year	50%
5th Year	100%	15th Year	40%
6th Year	100%	16th Year	30%
7th Year	100%	17th Year	25%
8th Year	90%	18th Year	20%
9th Year	90%	19th Year	15%
10th Year	90%	20 Years	10%

15-Year Warranty

1st Year	100%	9th Year	90%
2nd Year	100%	10th Year	90%
3rd Year	100%	11th Year	80%
4th Year	100%	12th Year	60%
5th Year	100%	13th Year	40%
6th Year	100%	14th Year	20%
7th Year	100%	15th Year	10%
8th Year	100%		

10-Year Warranty

1st Year	100%	6th Year	90%
2nd Year	100%	7th Year	80%
3rd Year	100%	8th Year	70%
4th Year	100%	9th Year	60%
5th Year	100%	10th Year	50%

5-Year Warranty

1st Year	100%
2nd Year	100%
3rd Year	50%
4th Year	30%
5th Year	10%

EXCLUSIONS

Carpet Warranty and Carpet Characteristic Exclusions

UNLESS THE WARRANTY FOR YOUR MOHAWK PRODUCT LISTED IN THIS WARRANTY BROCHURE SPECIFICALLY AND EXPRESSLY COVERS ANY ITEM LISTED BELOW, ALL MOHAWK WARRANTIES EXPRESSLY EXCLUDE ALL OF THE FOLLOWING:

Accidents, Abuse, or Abnormal Wear

These Mohawk warranties do not cover water damage from plumbing or appliance failure, storms or flooding, or damage incurred by or resulting from accidents or abuse such as staining, soiling, burning or cutting; or damage (other than specific coverage for domestic dog or cat urine stains) caused by pets.

Area Rugs

No coverage is provided under these Mohawk warranties for area rugs, with the exception of Mohawk's Custom Rug program. See page 8.

Carpet on Stairs or in High-Traffic Areas, Bathrooms, or Kitchens

These Mohawk warranties do not cover damage to or appearance changes on carpet installed on stairs; bathrooms or kitchens; in high-traffic areas or areas subject to traffic other than ordinary shoes; or outdoors.

Carpet Stains Resulting From Commercial Use

These Mohawk warranties do not cover any carpet stains incurred by or resulting from commercial use (such as contracted services, in-home businesses, etc.).

Carpet Wear or Routine Maintenance

These Mohawk warranties do not cover normal carpet wear, routine cleaning, and/or regular maintenance.

Changes in Appearance

All carpets will change in appearance over time, primarily due to foot traffic. Carpet in heavy traffic areas will exhibit the most change. A good quality cushion will help extend the carpet's appearance. Over time and with use, the tips of the tufts in cut-pile carpets will lose some twist, causing the carpet to bloom. This is a normal characteristic of carpet and is not considered a manufacturing defect.

Crushing

Crushing is the compaction of the pile thickness due to foot traffic or furniture. Regular use of a vacuum with a beater bar in high-traffic areas may help reduce changes in carpet's appearance. See C) Regular Vacuuming in the "Carpet Care And Guidelines" section of this brochure for additional information and vacuuming recommendations.

Defects, Conditional

These Mohawk warranties do not cover defects of conditions covered by other warranties.

Defects, Visible Upon Installation

Once the carpet is installed, no warranty coverage will be provided for defects in the carpet which were clearly visible and should have been discovered prior to or during installation.

Differences in Samples

These Mohawk warranties do not cover minor and normal differences between the color and texture of the retail store sample and the true color and texture of the actual carpet.

Fading, Color Changes, or Color Loss

These Mohawk warranties do not cover sudden changes in carpet color resulting from external causes (other than those specifically mentioned in this warranty brochure) such as fading due to sunlight or spills of household chemicals and other non-food and non-beverage substances or gradual fading over time from emissions from heating fuels, pesticides, cleaning agents, benzoyl peroxide, or other household items. Care should be taken when using these items.

Filtration Soiling

Dust, dirt, pollen, cooking vapors, and other airborne pollutants may appear as dark lines along walls, vents, and doorways. This is usually due to an imbalanced ventilation system that is incapable of removing the volume of air entering the room. The excess air escapes through gaps between floors, walls, and doorways. Professional cleaning may remove discoloration in affected areas, but the condition will usually return unless ventilation problems are corrected. Carpet of any quality will perform the same if subjected to filtration inefficiencies.

Footprints

Cut-pile carpets will show footprints and vacuum cleaner marks. This is characteristic of carpet and is not considered a manufacturing defect. Selecting a carpet with a lower pile height and denser construction will help to minimize this effect.

Geographic Locale

These Mohawk warranties apply only within the United States, Canada, Australia, and New Zealand.

Improper Cleaning and Maintenance or Inadequate Care

These Mohawk warranties do not cover damage to your carpet caused by improper cleaning, improper maintenance or cleaning materials, or inadequate care. Your Mohawk carpet requires routine cleaning and maintenance. Maintenance requirements and recommendations are listed in this brochure under "Carpet Care and Guidelines." All cleaning receipts should be retained.

Improper Installation

These Mohawk warranties do not cover damage to your carpet caused by improper installation. Examples include, but are not limited to, wrinkling due to insufficient stretch, loss of tufts due to improper seam sealing, and seam peaking. The (CRI) Carpet and Rug Institute Carpet Installation Standards conform to proper installation procedures and must be followed. The International Floor Covering Installers Association (1-816-231-4646) maintains a directory of qualified carpet installers.

Inadequate Cushion

These Mohawk warranties do not cover damage to your carpet caused by inadequate cushion.

Indentations

Furniture or other heavy objects can cause indentations in your carpet. Furniture coasters will help distribute the weight of heavy objects over a larger area. Brushing the affected carpet area with your fingertips will usually restore the crushed tufts to their original position. This is not considered a manufacturing defect.

Matting

Entanglement of fibers and tufts of yarn tips may be caused by a cushion failure; usually it is due to improper maintenance. Residue from a spill that was not cleaned up thoroughly or cleaning residue that was not rinsed completely will lead to matting.

Odors

These Mohawk warranties do not cover carpet odors.

Outdoor Installation

These Mohawk warranties do not cover carpet installed outdoors. All carpets manufactured by Mohawk are intended solely for use as indoor floor coverings and are not recommended for any other purpose.

Pad Failure

These Mohawk warranties do not cover defects or damages caused by failure of the carpet pad. Deterioration of the padding can cause problems with your carpet. Please see the pad manufacturer's warranty statement for more information.

Problems with Moisture

These Mohawk warranties do not cover problems caused by wetting or persistence of excessive moisture. For immediate assistance, contact a certified water damage restoration specialist. The Institute of Inspection, Cleaning and Restoration Certification (IICRC) (1-800-835-4624) maintains a registry of trained, certified specialists.

Products Other Than First Quality

These Mohawk warranties apply to first quality products only and are not applicable to carpet sold as second quality, irregular, used, or mill end.

Residences Other Than Owner-Occupied, Single-Family

These Mohawk warranties apply only to carpet for owner-occupied, single-family, indoor residential installations and do not cover carpet installed in any commercial or business places, daycare facilities, and/or rental properties.

Shading

Shading is a change in pile direction that results in an apparent change in color due to the light reflecting in different ways. Solid color cut-pile carpets will exhibit this more often than textured or patterned carpets. This is normal. Severe cases of shading are also known as pooling or watermarking and can result in permanent pile reversal after installation. No cause for this is known, and it is usually confined only to certain areas of an installation. Pooling or watermarking is not considered a manufacturing defect.

Shedding

Shedding is a normal characteristic of cut-pile carpets. It is more apparent in staple products than continuous filament products. Regular vacuuming using a vacuum cleaner with a beater bar will

MOHAWK LIMITED LIABILITY

remove most of the loose fibers during the first year. See "C) Regular Vacuuming in the Carpet Care and Guidelines" section of this brochure for additional information and vacuuming recommendations.

Stain Reappearance (Wicking)

These Mohawk warranties do not cover reappearance of previously cleaned stains. If warranty conditions set forth in this brochure are met, stains that are saturated and result in wicking will release with additional recleaning.

Transferability

Some warranties will be transferable depending on fiber type. Please reference the warranty grid foldout for details.

Wrinkling or Buckling

Wrinkling may occur after installation and can be caused by excessive humidity, inadequate cushion, or failure to use the recommended installation procedures found in the CRI Carpet Installation Standards, especially relative to power stretching. A competent installer can usually correct this problem.

Yellowing

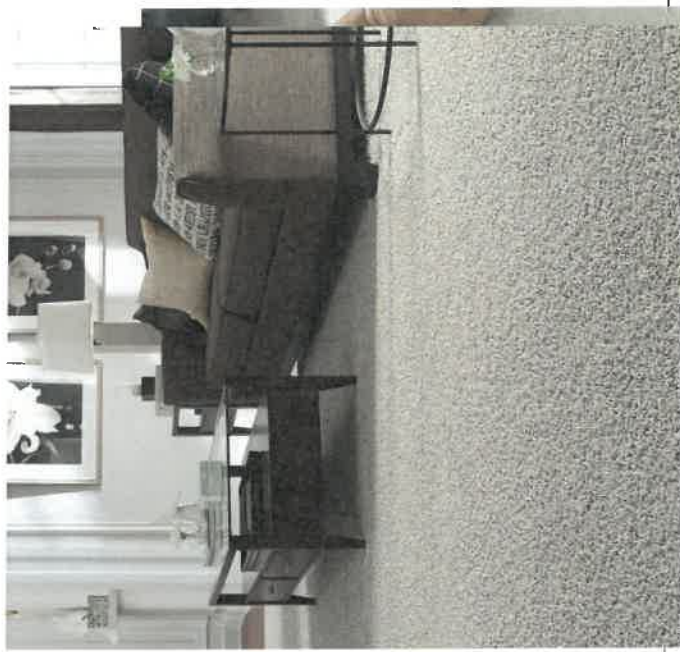
Yellowing can have many causes, such as BHT (butylated hydroxytoluene) off-gassing from rebond pad, yarn lubricants, over-application of stain-resistant treatments, changes in alkalinity, cleaning solutions, general soiling, and fume fading.

White vinegar applied to a clean white towel and held on the carpet will indicate if yellowing can be removed. If this works, a 10% solution of citric acid applied by a professional cleaner will usually remove yellowing. Yellowing is characteristic of carpet and not considered a manufacturing defect.

Disclaimer of Implied Warranties

ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE—INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE—ARE EXPRESSLY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES ARE EXPRESSLY DISCLAIMED. Implied warranties are ones that the law presumes to have been given by the seller even though they are not set out in writing. PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

Provided that you have complied with the Mohawk General Warranty Conditions and Homeowner Obligations included in this warranty brochure, Mohawk shall have as its entire liability and exclusive remedy the warranty liability described in this section. Mohawk's liability under this limited warranty shall be limited to the actual cost of repair or replacement of only the affected area of the carpet extending to the nearest wall, doorway or entrance. Mohawk reserves the right to correct any defect prior to the carpet being removed, replaced or any settlement being offered. Upon determination of a valid claim and that the carpet cannot be restored by repair, Mohawk will arrange a credit to your retailer equal to a percentage of the cost of the carpet replacement only. Credit will be issued based upon the length of time your carpet has been in use and according to the prorated schedule set out below for identical (or, if identical carpet is not available, comparable) carpet of equal value. The credit will be good only toward the purchase of new Mohawk carpet. There will be no cash payment. MOHAWK SHALL NOT BE LIABLE FOR AND WILL NOT PAY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND WHATSOEVER UNDER THIS WARRANTY. Some states do not permit exclusion or limitation of incidental or consequential damages, so the exclusion or limitation may not apply to you. The limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Except for these rights, the remedies provided under these warranties state the entire limit of Mohawk responsibilities.



CARPET CARE AND GUIDELINES

A) Selection

- When selecting carpet color, you should view large carpet samples during the day and by lamplight in the evening in the area of installation. The color you choose will look different under different lighting conditions.
- Light colored carpets will show more soil and require more maintenance than dark colored carpets. Darker colors of carpeting are more effective in high traffic areas. Multicolored and patterned carpets are especially effective in hiding soil.
- The performance and quality of a carpet is directly related to the amount and quality of fiber that goes into the pile. The better the fiber and the denser it is packed, the better the carpet's performance. Thin, less dense carpet will lose its surface appearance faster. Mohawk recommends buying the highest quality carpet you can afford.

B) Stain Removal

Most household spills can be easily removed using the steps below. Treatment of the affected area should begin immediately upon discovery as stain removal becomes more difficult with time. To start, locate your stain on the Common Stains Chart and follow these steps:

- First, use a spoon, dull knife, or a carpet cleaning key to remove as much solid material as possible.
- Always work from the outside of stain to the center to prevent spreading, especially with large stains.
- Blot up liquid spills with a white towel or paper towel.
- For best results try to remove the remaining stain with warm water.



PROCEDURE A (For water-based, special water-based and greasy, oil-based stains)

- Mix a solution of ¼ teaspoon of clear hand dishwashing detergent with 1 cup of water. Stir gently.
- Apply detergent solution directly to a white cloth. Dampen the carpet fibers in the stained area with the cloth. Avoid saturating the carpet.
- Wipe gently. Turn cloth frequently.
- Never rub, scrub or use a brush. This may damage carpet fibers. If necessary, use your fingertips to work the solution to the base of the stain. Do not oversaturate carpet; use small amounts of solution and blot frequently.
- Wet the stained carpet fibers with clear, lukewarm water to rinse.
- Cover the spot with an absorbent white towel or paper towel and apply pressure to blot.
- Repeat the rinsing and blotting procedures until you are sure all traces of the detergent have been removed.
- If the stain is gone, place an absorbent white towel or paper towel over the area cleaned, and weigh towels down with a heavy colorfast object, such as a weighted plastic wastebasket.
- Change towels or paper towels until carpet dries.
- If stain remains, perform Procedure B (for coffee, tea or urine, skip Procedure B and perform Procedure C).

PROCEDURE B (Do NOT use on coffee, tea or urine stains)

- Mix 2 tablespoons of non-bleaching, non-sudsing household ammonia with 1 cup of lukewarm water.
- Apply ammonia solution, rinse and blot as outlined in Procedure A.
- Do not dry with paper towels. Follow Procedure C to neutralize the ammonia solution.

PROCEDURE C

- Mix ½ cup of white vinegar with 1 cup of lukewarm water.
- Apply vinegar solution, rinse and blot as outlined in Procedure A.

COMMON STAINS

Most Common Water-Based Stains

For these stains, start with **Procedure A**. If stain remains, complete **Procedures B** and **C**.

Alcohol	Grape juice
Baby formula	Graphite
Beer	Ice cream
Blood	Jelly
Candy	Ketchup
Chocolate milk	Latex paint
Clay	Liquor
Cola	Milk
Cologne	Soft drinks
Cranberry juice	Soil spots
Feces	Syrup
Felt-tip marker	Tomato juice
Food stains (general)	Vomit
Fruit juice	Water colors
Fruit punch	Watermelon
Furniture polish	Whiskey
(water-based)	Wine

Special Water-Based Stains

For these stains, start with **Procedure A**. If stain remains, complete **Procedure C**. Omit **Procedure B**.

Coffee
Tea
Urine

Greasy, Oil-Based Stains

For these stains, use Goo Gone®. Follow directions on package, then complete **Procedures A, B** and **C**.

Butter	Lipstick
Chocolate	Margarine
Cooking oil	Mascara
Cosmetics	Mayonnaise
Crayon	Nail polish
Furniture dye	Oil
Furniture polish	Oil paint
(oil-based)	Ointment
Glue*	Peanut butter
Gravy	Rouge
Grease (black)	Salad dressing
Gum*	Spaghetti
Hand cream	Varnish
Ink	Wax*

*Freeze and remove solid materials before using cleaning fluid.

Important: Do not use any cleaner with a pH of 10 or higher. Before using, always test cleaners on a small, non-visible area for any discoloration of the pile.

Abnormally large or excessive stains may require hot water extraction method. Professional cleaning is recommended. If stain returns — a condition known as “wicking” — simply repeat stain removal procedures, paying special attention to blotting and removal of all moisture.

If these processes do not correct the problem, or if you have a stain emergency, contact the Scotchgard Service Center at 1-800-433-3296 for further assistance.

C) Regular Vacuuming

Most dirt, and even dust, takes the form of hard, dry particles, which can be removed with a vacuum cleaner. When left in the carpet, these gritty, sharp particles abrade the pile of the carpet. Regular vacuuming literally extends your carpet's life as well as enhancing its appearance, so the type of vacuum cleaner you use is important.

A vacuum's performance will vary based on the carpet's fiber type and construction. A good vacuum typically has features that allow you to adjust the height, beater bar rotation, and fan speed. Vacuums with large wheels, self-propelled vacuums, and/or specialty tools can also help ensure easy and effective carpet maintenance.

Features

Adjustable height is the most important feature because this enables the machine to be used on a wide variety of carpet constructions. If your vacuum is set too high above the carpet surface, the vacuum can't attract the gritty soil below. If the setting is too low, the vacuum's beater bar or brushes can “luzz” the carpet's surface, causing it to look worn and frayed.

When vacuuming high pile, wool, wool-blend, and premium soft carpets, look for the following features that will allow you to easily maintain your carpet.

- **Adjustable Height**
Use the highest setting where appropriate.
- **Efficient Airflow**
Avoid vacuums with very concentrated or sealed suction.
- **Large Wheels**
Vacuum should glide easily across the carpet.

When vacuuming thick loop, casual frieze, or long pile carpets such as shag, you may need to completely disengage the beater bar and vacuum with suction only. For all other carpet constructions, use a vacuum with a rotating brush or beater bar. Change the bags often and check the beater bars for burs and gouges to prevent damage to the surface of the carpet.

D) Cleaning Recommendations

Vacuum high-traffic areas daily, medium to high traffic areas twice weekly and the entire house at least once a week with a vacuum that carries the Carpet and Rug Institute (CRI) Seal of Approval. (Visit www.carpet-rug.org for a complete list of certified products.)

- Even with regular vacuuming, soil particles and oily dirt will cling to carpet fibers. Foot traffic drives these particles and dirt deep into the carpet. Mohawk requires professional hot water extraction every 18 months using cleaning products, equipment, or systems that carry the CRI Seal of Approval. (Visit www.carpet-rug.org for a complete list of certified products.) Periodic cleaning by a certified carpet-care professional using the hot water extraction method will refresh carpet appearance.
- The most used areas — entrances, doorways, traffic lanes and in front of chairs — will collect dirt faster than other areas. Clean these areas as soon as they begin to show soil. This will stop dirt from spreading and will extend the time between professional cleanings.

FILING A CLAIM

If you have any questions regarding your product warranty, you may visit our website at www.Mohawkflooring.com/customer-care. Additionally, you may contact Technical Services at product_tech@mohawkind.com or 888-387-9881.

FILING A CLAIM

You should first determine your carpet's fiber type.

Carpet retailers can provide specific details about the products they sell. If you are not sure of your carpet's fiber type and manufacturer, please call the retailer from whom you purchased your carpet.

Notify your retailer in writing. Be sure to describe the specific problem and to include a copy of your invoice. Your retailer will take appropriate action, including notifying Mohawk, if necessary.

If your retailer is no longer available, please send the information regarding your claim to:

Mohawk Industries
Attention: Consumer Affairs
P.O. Box 1448
Dalton, GA 30721



RESID WARRANTY BROCHURE LT SL10006030
07/2019





Lumbermen's
AN EMPLOYEE OWNED COMPANY

**Entry Door
Warranty and
Care Guide**

with **THERMA TRU®**
DOORS

Proper Maintenance and Care for your Assembled Door System

Generally:

1. It is recommended that you clean the surface of your door every six months, or on an as-needed basis. To clean doors, wash with a soft towel, mild soap and warm water, rinse with clean water and wipe dry. Do not use abrasive cleaners on the finish of your new door.
2. Keep your weather-stripping clean of dirt for proper seal. Clean with mild soap and water. Rinse with clean water and wipe dry.
3. For scrapes and scratches less than 3/4-inch long and 1/32-inch wide on the door surface, clean as recommended and use the touch-up paint kit provided with your door. For stain touch-up kit, contact the dealer where you purchased your door.
4. A fresh coat of exterior grade high quality, low gloss urethane clear coat should be applied whenever you detect a change in the original finish (such as decrease in gloss or if the top coat feels rough), or every 3-5 years as a part of a preventative maintenance routine. The clear coat should not contain Ethylbenzene.
5. Timely and proper cleaning of your hinges will help extend the finish appearance and discourage the possibility of rust and

corrosion. Hinges should be wiped down periodically with a soft, water-dampened cloth and dried off with a soft dry cloth. Abrasive cleaners or harsh chemicals should never be used on hinges.

6. Lightly oil and tighten screws on hinges as needed. Wipe off excess oil.

Hardware:

1. Exposure to certain environmental conditions, including but not limited to, salt spray, acid rain, high humidity or other corrosive elements may adversely affect the coatings on finishes, as well as the mechanical locking system (door handles and lockset). The finest brass will react naturally to the elements surrounding it. To maintain, wipe down periodically with soft, water-dampened cloth and dry off with a soft dry cloth. You may polish with a nonabrasive automotive or furniture wax. By keeping your hardware cleaned and maintained you will be rewarded with a longer lasting finish. Abrasive cleaners or harsh chemicals should never be used on your door hardware.
2. Tighten screws on lockset and deadbolt when necessary.

REMINDER: TIMELY AND PROPER FINISHING AND MAINTENANCE

TIMELY AND PROPER FINISHING AND ONGOING MAINTENANCE OF THE ASSEMBLED DOOR SYSTEM IS A KEY REQUIREMENT AND OBLIGATION OF THE WARRANTY HOLDER in order to reduce the chance of damage of the type which is not covered by the door component manufacturers' limited warranties, as well as the Limited Assembly Warranty and Lumbermen's Finish Technology Warranty, and to reduce the preparatory work that must be performed by the Residential Warranty Holder or its agents in order to properly finish and maintain the door component and Assembled Door System. This is particularly a consideration for Assembled Door Systems with steel doors and/or sidelites, and especially if these door systems are installed within 5 miles of a body of salt water (coastal) or installed in areas exposed to harsh conditions.

13120158



www.lumbermens-inc.com



Entry Door Residential Warranty Information
Lumbermen's Limited Assembly Warranty

Lumbermen's, Inc. ("Lumbermen's") is pleased to provide the original homeowner a 1 year limited warranty on the quality of its assembly workmanship on every entry door system it assembles into an assembled door system ("Assembled Door System") purchased from Lumbermen's Entry Door Division ("Limited Assembly Warranty"). This warranty begins on the date the Entry Door System is purchased from Lumbermen's (not the date of installation or later purchase by homeowner). This Limited Assembly Warranty is provided to the original homeowner who resides inside the United States ("Warranty Holder"). See www.lumbermens-inc.com for full warranty, terms, exclusions and other limitations.

Door Component Manufacturers' Limited Warranties

Leading independent manufacturers manufacture the components that the Warranty Holder selects and that Lumbermen's Entry Door Division assembles into an Assembled Door System. Each door component manufacturer provides its own limited warranties to the Warranty Holder for the manufacturer's components. Lumbermen's does NOT warrant the individual components of the Assembled Door System, and is not authorized to change the manufacturers' limited warranties. A full copy of each component manufacturer's limited warranty, including all terms, exclusions, disclaimers and other limitations is available on the component manufacturer's own website and a copy of each of these limited warranties can be obtained from Lumbermen's or from the dealer from whom the Assembled Door System was purchased.

Warranty Service Process for a Lumbermen's Assembled Door System

If the Warranty Holder believes it is necessary to request warranty service due to any Lumbermen's workmanship in assembling the Assembled Door System, the Warranty Holder must contact the dealer from whom the Assembled Door System was purchased, or Lumbermen's directly in the unlikely event that party is not responsive to the request. If after inspection from the said dealer and/or a Lumbermen's representative it is determined in Lumbermen's sole discretion that the Limited Assembly Warranty applies and that Lumbermen's assembly of the Assembled Door System was non- conforming workmanship, Lumbermen's sole obligation to the Warranty Holder and the Warranty Holder's sole remedy under this Limited Assembly Warranty is to either (i) repair or re-perform Lumbermen's assembly in a conforming manner; (ii) provide a replacement Assembled Door System or replacement component of approximately comparable value; or (iii) refund to the Warranty Holder the wholesale purchase price of the affected component(s) or door system. Lumbermen's, not the Warranty Holder, has the sole right to elect the specific remedy. If Lumbermen's elects remedy (i) or (ii) above, Lumbermen's will also cover the reasonable related labor for removing, reinstalling, and refinishing the Assembled Door System to the same condition as prior to when damages arose, which is not necessarily to "like new" condition. To the extent the warranty service is due to the manufacturers' door component part or improper installation, NOT Lumbermen's assembly workmanship, then Lumbermen's will NOT cover labor costs for removing, reinstalling, and refinishing the Assembled Door System, and Lumbermen's is NOT responsible for the defective door component. If an issue is due to defective door component(s), the Warranty Holder must timely contact the door component manufacturer(s) under the terms of their separate limited warranties.

Limitations

All warranties are made subject to the proper use of the Assembled Door System. This Limited Assembly Warranty does not cover any damage resulting from: improper installation of the Assembled Door System; modification, refurbishment or repair of the Assembled Door System without Lumbermen's prior consent; neglect, abuse, or abnormal use; damages resulting from acts of God, lightning, fire, windstorms, earthquakes, wind-borne objects, coastal applications; damage caused by freight carriers, private transportation, or any other means of transportation, handling, or storage occurring after initial shipping from Lumbermen's; other causes beyond the control of Lumbermen's or considered beyond reasonable, normal use; failure to properly maintain the Assembled Door System as set forth below; or damages aggravated or worsened due to a failure to promptly take reasonable actions to mitigate any alleged damages. THE EXPRESS WARRANTIES SET FORTH IN THIS LIMITED ASSEMBLY WARRANTY ARE THE ONLY LUMBERMEN'S WARRANTIES APPLICABLE TO THE ASSEMBLED DOOR SYSTEM AND ARE EXPRESSLY IN LIEU OF ANY OTHER WARRANTY BY LUMBERMEN'S EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LUMBERMEN'S SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFIT OR REVENUE. Some states do not allow for limitations on liability or warranties, so the above limitations may not apply to you.

Summary of Door Components and Warranty Duration

Subject to the above, the following information may serve as a convenient SUMMARY of the door components that Lumbermen's typically uses in its Assembled Door Systems, and the duration of the separate limited warranty that the named door component manufacturer typically provides to the original residential warranty holder so long as the homeowner resides in the home. This Summary is not binding on the component manufacturers.

Finish	Lumbermen's Nano-technology applied paint finish: warranted against peeling, checking, flaking or blistering. Exceptions for Classic-Craft®, Fiber-Classic®, Smooth-Star®, and Pulse™: 5 years for installations within 5 miles of salt water (coastal); 4 years Extreme Exposure States: AK, FL, HI, ID, MT, ND, NM, OR, SD, UT, WA, W.	10 years Classic-Craft®; Fiber-Classic®, Smooth-Star®, Pulse™, Dura-Tech and Dura-Plast 3 years
	PrismaGuard by Lumbermen's applied stain finish: warranted against peeling, checking, chalking, flaking or blistering.	10 years
Door /Glass ³	Therma-Tru® Classic-Craft®, Fiber-Classic®, Smooth-Star®, Pulse™ fiberglass doors, sidelites, and glass	Lifetime
	Therma-Tru Traditions wood edge steel doors and sidelites	5 years
	Therma-Tru Traditions glass for doors and sidelites	10 years
	Therma-Tru Profiles™ steel doors, sidelites, and glass	10 years
	Non-Therma-Tru ⁴ glass	10 years
Door Framing	Non-Therma-Tru ⁴ direct-set sidelite glass	10 years
	Dura-Frame™ exterior wood jambs, mull posts and brickmold	Lifetime
	Dura-Plast™ composite jambs and brickmold	Lifetime
	Dura-Tech stainable woodgrain jambs, mull posts and brickmold	Lifetime
	Therma-Tru Adjusta-Fit® ² steel door frames	Door Unit Warranty
Other Door System Components	Non-Therma-Tru ⁴ steel jambs	1 year
	Corner seal pads, sills, door bottom sweeps (gaskets), rain guards / rain deflectors, sill pan, screens, internal grids, weatherstrip, aluminum or stainable astragals, and wood grills will generally be sourced from Therma-Tru and then will be warranted by Therma-Tru for the same duration as the door unit. For example, for a Traditions Steel Door, these components are warranted under Therma-Tru's residential limited warranty for 5 years. (Certain wear and tear and other limitations apply.)	Door Slab Warranty Period
	Transoms	Door Unit Warranty Period
	Therma-Tru transoms with any Therma-Tru glass (clear, Low-E, decorative)	Door Unit Warranty Period
	Non-Therma-Tru ⁴ transoms with clear glass and low-e glass transoms with or without internal mutins or wood grilles	10 years
Hardware	Non-Therma-Tru ⁴ transoms with decorative glass	10 years
	Therma-Tru multi-point locking system, mechanical component and locking mechanisms only (excluding coastal installations, installation on steel doors, and hardware finish)	Lifetime
	Schlage® handles and lock products: finish and mechanical components are warranted for lifetime of product; electronic components are warranted for 1 year	See Hardware Note
	Schlage® non-lock products, including mail slot, kick plate, peep sight, knocker or viewer, push/ pull plates, and ball catch	1 year
	Hinges ⁴ (mechanical) (excluding coastal installations and finish)	Door Unit Warranty Period

¹ Lumbermen's reserves the right to discontinue or make component product changes.
² Subject to the terms, exclusions, disclaimers and limitations stated in the component manufacturer's limited warranty.
³ "Door" means the door slab, including when ordered: any inserted panels, dentil shelf, divider bars on doors (and sidelites). The Glass component limited warranty typically relates to glazing, seal, internal insert placement, absence of permanent/material obstruction from moisture or dust formation in air space and wood grills.
⁴ The identity of "Non-Therma-Tru" door component manufacturers is available from Lumbermen's on request. Therma-Tru®, Classic Craft®, Fiber Classic®, Smooth Star®, Pulse®, Profiles™, Adjusta-Fit®2, and Traditions are trademarks of Therma-Tru Corp (www.thermatru.com); all other trademarks are the property of their respective owners.



ALLEGION



Limited product warranty

(RESIDENTIAL APPLICATIONS ONLY)

Subject to the terms and conditions of this warranty, Schlage Lock Company LLC (Schlage™) extends a warranty against defects in material and workmanship to the original consumer user (defined below) of the products manufactured by Schlage (the "Products") beginning from the date of purchase by the original user. Please see below for specific Product warranty periods and details.

PRODUCT	WARRANTY PERIOD
Schlage Encode Plus™ Smart WiFi Deadbolt	Limited Lifetime Mechanical and Finish Limited 3 Year Electronics
Schlage Encode™ Smart WiFi Deadbolt/Lever	Limited Lifetime Mechanical and Finish Limited 3 Year Electronics
Schlage Sense® Smart Deadbolt	Limited Lifetime Mechanical and Finish Limited 3 Year Electronics
Schlage Connect® Smart Deadbolt	Limited Lifetime Mechanical and Finish Limited 3 Year Electronics
Schlage Touch® Deadbolt/Lever	Limited Lifetime Mechanical and Finish Limited 3 Year Electronics
Schlage Keypad Deadbolt	Limited Lifetime Mechanical and Finish Limited 3 Year Electronics
Schlage Keypad Knob/Lever	Limited Lifetime Mechanical and Finish Limited 3 Year Electronics
Schlage Mechanical (F Series – F, FB, FE285 and B Series – B)	Limited Lifetime Mechanical and Finish
Schlage Custom™ (FC, FCT Series)	Limited Lifetime Mechanical and Finish
Schlage Barndoor Hardware (SD Series)	Limited Lifetime Mechanical and Finish
Schlage Accessories	Limited Lifetime Mechanical and Finish

What Schlage Will Do: Upon return of the defective Product to Schlage for inspection, free and clear of all liens and encumbrances and accompanied by the statement of defects and proof of purchase from an authorized seller, Schlage will, at its sole option, replace the Product with new or remanufactured product (as applicable) or refund the purchase price in exchange for the Product. Because Schlage cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from an Allegion or Schlage authorized seller, unless otherwise prohibited by law.

Original User: This warranty only applies to the original consumer user of the Products ("Original User") as long as the Original User occupies the residential premises upon which the Product was originally installed. Except where prohibited by law (which may include the Province of Quebec), this warranty is not transferable.

What is Not Covered: The following costs, expense and damages are not covered by the provisions of this warranty: (i) back charges or labor costs including, but not limited to, such costs as the removal and reinstallation of the Product or for normal maintenance; (ii) shipping and freight expenses required to return the Product to Schlage; (iii) failures, defects or damage (including, but not limited to, any security related breach or failure or loss of data) caused by the Original User, any third party or third party products, service or system connected or used in conjunction with the Product; (iv) any incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages; or (v) normal wear and tear.

The provisions of this warranty do not apply to Products: (i) used in commercial applications; (ii) used in common area applications; (iii) used for purposes for which they are not designed or intended by Schlage; (iv) which have been subjected to alteration, misuse, abuse, negligence, or accident; (v) which have been improperly stored, installed, maintained, repaired or operated; (vi) which have been used or installed in violation of written instructions provided by Schlage or which are used on nonstandard residential door preparations (NOTE: Mortise locks and preparations are not considered standard); (vii) which are not the proper size for the application or have been damaged or are defective due to improper installation or installation with improper or incorrect parts; (viii) which have been subjected to improper or harsh temperature, humidity, or other environmental conditions (i.e., corrosion); (ix) which, based on Schlage's examination, do not disclose to Schlage's satisfaction non-conformance to this warranty; (x) except where prohibited by law, which have been purchased through a non-authorized seller; or (xi) which are not new, including, but not limited to, returned, refurbished, or similar products. Additionally, this warranty does not cover scratches, abrasions, or deterioration due to the use of abrasive materials, paints, solvents, or other chemicals.

Finish Exclusion: Oil Rubbed Bronze finish (613) is designed to improve over time and change in appearance, creating a living finish through daily use and, thus, finish discoloration is not covered under this warranty.

Additional Terms: Schlage does not authorize any person to create for it any obligation or liability in connection with the Products. No other warranties, express or implied, are made to the Original User with respect to the Products. Any implied warranty of merchantability or fitness for a particular purpose shall be limited to the duration of this warranty, as applicable to the Product. No agent, representative, dealer, distributor, Authorized Seller or Authorized Reseller has the authority to increase or alter the obligations under this warranty. Schlage's maximum liability hereunder is limited to the original purchase price of the Product. No action arising out of a claimed breach of this warranty by Schlage may be brought by the Original User more than one (1) year after the cause of action has arisen.

How Local Law Applies: United States: This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some States do not allow the exclusion or limitation of incidental and consequential damages, so the above limitation or exclusion may not apply to you. Canada: This warranty gives you specific rights, and you may also have other rights as otherwise permitted by law. If this product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty.

Warranty Claims Process: If you encounter a claim under this warranty, please contact Schlage Customer Service as noted below for a replacement or refund of the original purchase price in exchange for the Product.

U.S. and Canada
Schlage Customer Service
2119 E. Kansas City Road
Olathe, KS 660061
1-888-805-9837 (US Phone)
1-800-900-4734 (Canada Phone)
consumerschlage@allegion.com
Effective Date: January 24, 2022

About Allegion

Allegion (NYSE: ALLE) is a global pioneer in seamless access, with leading brands like CISA®, Interflex®, LCN®, Schlage®, SimonsVoss® and Von Duprin®. Focusing on security around the door and adjacent areas, Allegion secures people and assets with a range of solutions for homes, businesses, schools and institutions.

For more, visit www.allegion.com

KRYPTONITE ■ LCN ■  SCHLAGE ■ STEELCRAFT ■ VON DUPRIN



© 2023 Allegion
Model 15-157-100-0023
allegion.com



RESIDENTIAL WARRANTY

RESIDENTIAL LIFETIME LIMITED WARRANTY FOR NORTH AMERICA

Hyundai Living & Culture USA (hereunder "Hyundai L&C USA") warrants to the original purchaser/owner in the U.S. that its product HanStone Quartz, shall be free from manufacturing defects in material under normal use and service. Hyundai L&C USA, at its discretion, will repair or replace product failures only due to manufacturing defects. Whether Hyundai L&C USA chooses to repair or replace your installation, we will seek to obtain the best possible result, however an exact color match cannot be guaranteed.

This Lifetime Limited Warranty is available only to the original owner(s) of the residence in which HanStone Quartz has been originally installed. The Lifetime Limited Warranty is non-transferrable and applies to HanStone Quartz product only, for interior, residential application(s) in the US. This warranty is void unless the product has been paid for in full, and the product must be registered on or before 30 days of installation.

Under this Lifetime Limited Warranty, you the customer, must provide an original receipt or proof of purchase showing that the product was paid in full, and that you are the original purchaser. Hyundai L&C USA's authorized agents must be permitted sufficient time and opportunity to inspect the product(s), evaluate, and respond to any claim(s). All decisions regarding the existence of manufacturing defects or affecting this warranty shall be made by Hyundai L&C USA and shall be final and binding upon all parties.

The professional fabricator/installer is responsible to inspect the HanStone Quartz material before fabricating and/or installing the HanStone Quartz product. It is also the end user's responsibility to inspect the finished product before permanent installation. This warranty does not cover any defects that were visible at the time of fabrication/installation and were not avoided during fabrication/installation.

This warranty does not cover products that you, the customer decide you do not like after installation due to color, shade, pattern, or any other opinions based on personal preference. All parties must agree to comply with the terms and conditions outlined in this Lifetime Limited Warranty.

This Lifetime Limited Warranty applies to product(s) installed after January 18, 2013.

Exclusions for HanStone Quartz Residential Lifetime Limited Warranty:

- » Failure to comply with Hyundai L&C USA's recommended storage, handling, usage, supports, cutouts, fabrication and Care & Maintenance guidelines. All requirements for fabrication and installation must be followed.
- » Exterior application and/or exposure to UV
- » Flooring application
- » Fabrication or installation error
- » Damage or injury caused by improper use or abuse, which includes but is not limited to, damage from accidents, vandalism, impact, chemical damage, acts of nature, job-site conditions, architectural design, or structural movement
- » Installed HanStone Quartz product that is removed from the original place of installation
- » Seam appearance, seam performance, adhesives, caulk and/or other accessory items
- » Thermoforming: Product failure due to bending or curving is not covered under this warranty
- » Color Variance: HanStone Quartz is composed of natural quartz, as a result, variance in color, size, shape and particulate distribution is an inherent trait expected of this product

Exclusions for HanStone Quartz Residential Lifetime Limited Warranty: (Cont.)

- » Chips and Cracks: Chips may be caused by impact and cracks can be caused by many reasons, including but not limited to; impact, excessive force or applied load, lack of adequate support, settling or movement of cabinets, excess heat, and thermal shock. None of these occurrences would be considered manufacturing defects.
- » Scratch: HanStone Quartz is scratch resistant, but not scratch proof. Cutting boards are highly recommended.
- » Mechanical Fasteners: This warranty does not cover the securing of any type of mechanical fasteners directly into the material.
- » Blemishes: A certain level of blemishes is an inherent trait expected of this product.
- » Minor conditions such as stains or water spots. HanStone Quartz is stain resistant, but not stain proof. To clean tough stains, please refer to the care and maintenance section of our website.
- » Supplemental repair including, but not limited to, electrical, tile or wall surfaces, backsplashes, cabinetry, freight, and plumbing modifications necessary to repair or replace HanStone Quartz.
- » Product usage for any commercial application(s) including, but not limited to, installation in store, office, rental property, or other places of business.
- » Appearance of edge, re-fabrication, or altering of the factory applied face finish in any way
- » Exposure to extreme heat and/or thermal shock. Trivets must be used for any hot pots, pans, crock pots, and for any heat generated items. Heat resistant pads are highly recommended.
- » Normal Wear: Every day countertop use can result in normal wear. This may include, but is not limited to; scratches, chips, abrasions, and dullness in the finish. Normal wear issues are not covered by the warranty. With proper care and maintenance you can keep your countertops looking new for many years to come. Please refer to the HanStone Care and Maintenance guidelines (available for download from our website).
- » Any other items or occurrences that are inherent characteristics of the product category of Quartz Surface, regardless of whether viewed as a defect by the purchaser.

When choosing a color, please refer to samples only as a general indication of a particular color's design pattern, aesthetics, and hue. Samples are not guaranteed to be an exact replica of HanStone Quartz slabs and may vary from the actual, installed HanStone Quartz surface. Be advised that some colors contain movement or veining and due to the randomness of this effect, samples of these colors may not show this overall aesthetic.

No other warranties, express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Hyundai L&C USA is not liable in tort or contract for any loss or direct, incidental, or consequential damages as a result of the use or the inability to use HanStone Quartz. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Hyundai L&C USA makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No representative, dealer, employee, installer or any other person is authorized or permitted to make, modify or change this warranty with respect to HanStone Quartz product.

To obtain service under this warranty, first contact the source from which you purchased HanStone Quartz. For more information, please contact Hyundai L&C USA: Hyundai L&C USA LLC, 2839 Paces Ferry Road, Suite #1100, Atlanta, GA 30339, 888.426.9421.

HANSTONEQUARTZ.COM



Merillat

CLASSIC®

— COLLECTION —

Cabinetworks Group Michigan, LLC

25 Year Limited Warranty.

Cabinetworks Group Michigan, LLC warrants to the original consumer purchaser that our Merillat Classic® Collection cabinetry will be free from defects in material and workmanship under normal use for a period of TWENTY-FIVE (25) YEARS from date of purchase. This warranty is not transferable. No changes or modifications can be made to this warranty except by an officer of Cabinetworks Group Michigan, LLC.

Cabinetworks Group Michigan, LLC may elect to repair or replace any defective Merillat Classic product covered by our warranty. THIS WARRANTY DOES NOT COVER:

- The natural aging or darkening of wood color, or the inherent growth characteristics of, or variation, in wood.
- Defects caused by misuse, abuse, negligence, alterations, environmental conditions, improper installation, storage or handling.

As with other natural materials, wood is affected by environmental factors such as natural and artificial lighting. Darkening or mellowing of the wood can be expected and is a natural process of wood as it ages. Each wood species also exhibits its own distinctive patterns and characteristics that add to its natural beauty. These variations in color and characteristics are not considered imperfections or defects.

Cabinetworks Group Michigan, LLC further provides a Lifetime Limited Warranty on the door hinges and drawer guides to the original consumer purchaser for as long as you own the product. This Lifetime Limited Warranty provides that the door hinges and drawer glides will be free from defects in material and workmanship under normal use. Replacement hinges and drawer glides are subject to their availability from our suppliers.

From time to time, we will change design, specifications and materials as conditions require and improvements are developed, but we have no obligation to incorporate such changes in products we previously manufactured.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, LOSS OF USE, OR LABOR EXPENSES IN UNINSTALLING OR INSTALLING ANY MATERIAL OR PARTS, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, TORT, OR ANY OTHER LEGAL THEORY, EVEN IF CABINETWORKS GROUP MICHIGAN, LLC HAS BEEN ADVISED OF THE POSSIBILITY THEREOF. CABINETWORKS GROUP MICHIGAN, LLC DISCLAIMS RESPONSIBILITY FOR DAMAGES IN EXCESS OF YOUR PURCHASE PRICE. Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you

This warranty is only valid in the United States of America and Canada. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and from province to province.

To obtain performance under this warranty, you must contact your Merillat Classic supplier and report, in writing, all defects claimed and provide your original sales receipt or other documentation acceptable to Cabinetworks Group Michigan, LLC. If you have difficulty obtaining assistance, write to: Merillat Classic Warranty Department, Cabinetworks Group Michigan, LLC, 15535 South State Ave. Middlefield, Ohio 44062 USA.

For cabinetry purchased on or after January 5, 2009



MERILLAT CABINETRY

Merillat

BASICS™

— COLLECTION —

Cabinetworks Group Michigan, LLC

3 Year Limited Warranty.

Cabinetworks Group Michigan, LLC warrants to the original consumer purchaser that our Merillat Basics™ Collection cabinetry will be free from defects in material and workmanship under normal use for a period of THREE (3) YEARS from date of purchase. This warranty is not transferable. No changes or modifications can be made to this warranty except by an officer of Cabinetworks Group Michigan, LLC.

Cabinetworks Group Michigan, LLC may elect to repair or replace any defective Merillat Basics product covered by our warranty. THIS WARRANTY DOES NOT COVER:

- The natural aging or darkening of wood color, or the inherent growth characteristics of, or variation, in wood.
- Defects caused by misuse, abuse, negligence, alterations, environmental conditions, improper installation, storage or handling.

As with other natural materials, wood is affected by environmental factors such as natural and artificial lighting. Darkening or mellowing of the wood can be expected and is a natural process of wood as it ages. Each wood species also exhibits its own distinctive patterns and characteristics that add to its natural beauty. These variations in color and characteristics are not considered imperfections or defects.

Cabinetworks Group Michigan, LLC further provides a 3 Year Limited Warranty on the door hinges and drawer guides to the original consumer purchaser for as long as you own the product. This 3 Year Limited Warranty provides that the door hinges and drawer guides will be free from defects in material and workmanship under normal use. Replacement hinges and drawer guides are subject to their availability from our suppliers.

From time to time, we will change design, specifications and materials as conditions require and improvements are developed, but we have no obligation to incorporate such changes in products we previously manufactured.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, LOSS OF USE, OR LABOR EXPENSES IN UNINSTALLING OR INSTALLING ANY MATERIAL OR PARTS, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, TORT, OR ANY OTHER LEGAL THEORY, EVEN IF CABINETWORKS GROUP MICHIGAN, LLC HAS BEEN ADVISED OF THE POSSIBILITY THEREOF. CABINETWORKS GROUP MICHIGAN, LLC DISCLAIMS RESPONSIBILITY FOR DAMAGES IN EXCESS OF YOUR PURCHASE PRICE. Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you

This warranty is only valid in the United States of America and Canada. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and from province to province.

To obtain performance under this warranty, you must contact your Merillat Basics supplier and report, in writing, all defects claimed and provide your original sales receipt or other documentation acceptable to Cabinetworks Group Michigan, LLC. If you have difficulty obtaining assistance, write to: Merillat Basics Warranty Department, Cabinetworks Group Michigan, LLC, 15535 South State Ave. Middlefield, Ohio 44062 USA.

For cabinetry purchased on or after March 6, 2017.



MERILLAT CABINETRY

Napoleon products are manufactured under the strict Standard of the world recognized ISO 9001 : 2015 Quality Management System.

Napoleon products are designed with superior components and materials assembled by trained craftsmen who take great pride in their work. The burner and valve assembly are leak and test-fired at a quality test station. The complete appliance is again thoroughly inspected by a qualified technician before packaging to ensure that you, the customer, receive the quality product that you expect from Napoleon.

Napoleon Gas Appliance President's Lifetime Limited Warranty

The following materials and workmanship in your new Napoleon gas appliance are warranted against defects for as long as you own the appliance. This covers: combustion chamber, heat exchanger, stainless / steel burner, Phazer™ logs and embers, rocks, ceramic glass (thermal breakage only), gold plated parts against tarnishing, porcelainized enameled components and aluminum extrusion trims.*

Electrical (110V and millivolt) components and wearable parts are covered and Napoleon will provide replacement parts free of charge during the first year of the limited warranty. This covers: blowers, gas valves, thermal switches, switches, wiring, remote controls, ignitors, gaskets and pilot assemblies.*

Labour related to warranty repair is covered free of charge during the first year (labour warranty is not applicable for the Gas Log Sets). Repair work, however, requires the prior approval of an authorized company official. Labour costs to the account of Napoleon are based on a predetermined rate schedule and any repair work must be done through an authorized Napoleon dealer.

* Construction of models vary. Warranty applies only to components included with your specific appliance.

Conditions and Limitations

Napoleon warrants its products against manufacturing defects to the original purchaser only. Registering your warranty is not necessary. Simply provide your proof of purchase along with the model and serial number to make a warranty claim. Napoleon reserves the right to have its representative inspect any product or part thereof prior to honouring any warranty claim. Provided that the purchase was made through an authorized Napoleon dealer your appliance is subject to the following conditions and limitations:

Warranty coverage begins on the date of original installation. This factory warranty is non-transferable and may not be extended whatsoever by any of our representatives. The gas appliance must be installed by a licensed, authorized service technician or contractor qualified and authorized installer, service agency or supplier. Installation must be done in accordance with the installation instructions included with the product and all local and national building and fire codes. This limited warranty does not cover damages caused by misuse, lack of maintenance, accident, alterations, abuse or neglect, and parts installed from other manufacturers will nullify this warranty. This limited warranty further does not cover any scratches, dents, corrosion or discoloring caused by excessive heat, abrasive and chemical cleaners nor chipping on porcelain enamel parts, mechanical breakage of Phazer™ logs and embers. This warranty extends to the repair or replacement of warranted parts which are defective in material or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions. After the first year, with respect to this President's Lifetime Limited Warranty, Napoleon may, at its discretion, fully discharge all obligations with respect to this warranty by refunding to the original warranted purchaser the wholesale price of any warranted but defective part(s).

After the first year, Napoleon will not be responsible for installation, labour, or any other expenses related to the reinstallation of a warranted part and such expenses are not covered by this warranty. Notwithstanding any provisions contained in the President's Lifetime Limited Warranty, Napoleon's responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential or indirect damages. This warranty defines the obligations and liability of Napoleon with respect to the Napoleon gas appliance and any other warranties expressed or implied with respect to this product, its components or accessories are excluded. Napoleon neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product. Napoleon will not be responsible for: over-firing, downdrafts, spillage caused by environmental conditions such as rooftops, buildings, nearby trees, hills, mountains, inadequate vents or ventilation, excessive venting configurations, insufficient makeup air, or negative air pressures which may or may not be caused by mechanical systems such as exhaust fans, furnaces, clothes dryers, etc. Any damages to the appliance, combustion chamber, heat exchanger, plated trim or other components due to water, weather damage, long periods of dampness, condensation, damaging chemicals or cleaners will not be the responsibility of Napoleon.

During the first 10 years Napoleon will replace or repair the defective parts covered by the lifetime warranty at our discretion free of charge. From 10 years to life, Napoleon will provide replacement parts at 50% of the current retail price. The manufacturer may require that defective parts or products be returned or that digital pictures be provided to support the claim. Returned products are to be shipped prepaid to the manufacturer for investigation. If a product is found to be defective, the manufacturer will repair or replace such defect. Before shipping your appliance or defective components, your dealer must obtain an authorization number. Any merchandise shipped without authorization will be refused and returned to sender. Shipping costs are not covered under this warranty. Additional service fees may apply if you are seeking warranty service from a dealer. Warranty labour allowance is only for the replacement of the warranted part. Travel, diagnostic tests, shipping and other related charges are not covered by this warranty.



see what Delta can do™

Limited Warranty on Delta® Faucets

Parts and Finish

All parts (other than electronic parts and batteries) and finishes of Delta® faucets purchased from authorized Delta sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed. For commercial purchasers, (a) the warranty period is ten (10) years for multi-family residential applications and (b) five (5) years for all other commercial applications, in each case from the date of original purchase. For purposes of this warranty, the term "multi-family residential application" refers to the purchase of the faucet from an authorized Delta seller by a purchaser who owns but does not live in the residential dwelling in which the faucet is initially installed, such as in a rented or leased single unit or multi-unit detached home (duplex or townhome), or a condominium, apartment building or community living center. The following installations are not considered multi-family residential applications, are excluded from the 10-year warranty and are subject to the 5-year warranty: industrial, institutional or other business premises, such as a dormitory, hospitality premises (hotel, motel or extended stay location), airport, educational facility, long- or short-term healthcare facility (hospital, rehabilitation center, nursing, assisted or staged-care living unit), public space or common area.

Parts and Finish for Delta® Recertified Faucets

Delta Faucet Company offers for sale on deltafaucet.com Delta® Recertified faucets. All parts (other than electronic parts and batteries) and finishes of these Delta® Recertified faucets are warranted to the original consumer purchaser to be free from defects in material and workmanship for ten (10) years from the date of original purchase. For commercial purchasers, the warranty period is one (1) year from the date of original purchase.

Electronic Parts

Electronic parts (other than batteries), if any, of Delta® faucets purchased from deltafaucet.com or authorized Delta sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of original purchase or, for commercial purchasers, for one (1) year from the date of original purchase. No warranty is provided on batteries.

What We Will Do

Delta Faucet Company will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Delta Faucet Company may elect to refund the purchase price in exchange for the return of the product. These are your exclusive remedies.

What Is Not Covered

Because Delta Faucet Company is unable to control the quality of Delta products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover Delta products purchased from unauthorized sellers.

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Delta Faucet Company shall not be liable for any damage to the faucet resulting from reasonable wear and tear, outdoor use, misuse (including use of the product for an unintended application), freezing water, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Delta Faucet Company recommends using a professional plumber for all installation and repair of faucets. We also recommend that you use only genuine Delta® replacement parts.

What You Must Do To Obtain Warranty Service or Replacement Parts

A warranty claim may be made and replacement parts may be obtained by calling 1 800 345 DELTA (3358) or by contacting us by mail or online as follows (please include your model number and date of original purchase):

In the United States and Mexico:

Delta Faucet Company
55 E. 111th Street
Indianapolis, IN 46280
Attention: Warranty Service
www.deltafaucet.com/service-parts/contact-us

In Canada:

Masco Canada Limited, Plumbing Group
Technical Service Centre
350 South Edgeware Road
St. Thomas, Ontario, Canada N5P 4L1
Attention: Customer Service
<http://www.deltafaucet.ca/customersupport/assistance.html>

Proof of purchase (original sales receipt) from the original purchaser must be made available to Delta Faucet Company for all warranty claims unless the purchaser has registered the product with Delta Faucet Company or the product is a Delta® Recertified product purchased from deltafaucet.com. This warranty applies only to Delta® faucets manufactured after January 1, 2019 and installed in the United States of America, Canada and Mexico.

Limitation on Duration of Implied Warranties. Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

Limitation of Special, Incidental or Consequential Damages. Please note that some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE FAUCET RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

Additional Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

This is Delta Faucet Company's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please contact us as provided above or view our Warranty FAQs at www.deltafaucet.com.

DELTA® HDF® AND TECK® LIMITED WARRANTY

All parts of the Delta® HDF® and Teck® faucets are warranted to the original consumer purchaser to be free from defects in material, finish and workmanship for a period of five (5) years unless otherwise specifically stated in the catalogue and/or price book. This warranty is made to the original consumer purchaser and shall be effective from date of purchase as shown on purchaser's receipt.

Masco Canada Limited will, at its option, repair or replace, FREE OF CHARGE, during the warranty period, any part which proves defective in material or workmanship under normal installation, use and water and service conditions. If Masco Canada Limited concludes that the returned part was manufactured by Delta Faucet Company and Masco Canada Limited and is, in fact, defective, then Masco Canada Limited will honour the warranty stated herein. Replacement parts can be obtained from your local dealer or distributor listed in the telephone directory or by returning the part along with the purchaser's receipt to our factory, TRANSPORTATION CHARGES PREPAID, at the address listed.

THIS WARRANTY IS THE ONLY EXPRESS WARRANTY MADE BY MASCO CANADA LIMITED. ANY CLAIMS MADE UNDER THIS WARRANTY MUST BE MADE DURING THE FIVE YEAR PERIOD REFERRED TO ABOVE. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. LABOUR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR OR REPLACEMENT AS WELL AS INCIDENTAL AND CONSEQUENTIAL, SPECIAL, INDIRECT OR PUNITIVE DAMAGES CONNECTED THEREWITH ARE EXCLUDED AND WILL NOT BE PAID BY MASCO CANADA LIMITED.

This warranty is for commercial products only from Delta Faucet Company and Masco Canada Limited and is void for any damage to this faucet due to misuse, abuse, neglect, accident, improper installation, any use in violation of instructions furnished by Masco Canada Limited or any use of replacement parts other than genuine Delta parts.



see what Delta can do™